

ENQUIRY SERVICES ON ICEGATE 2.0

USER MANUAL

Version 1.03

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Suggestion to make the present manual more user-friendly and result oriented, are welcome.

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1. Getting Started

Welcome to the user manual on 'ICEGATE 2.0 **Enquiry Services**' functionality. The manual offers a detailed account of all the features incorporated in the functionality and explains the steps involved in completing the registration on ICEGATE 2.0.

2. Brief About User Manual

➤ **Purpose:**

The user manual is designed to provide step by step illustration of all the steps that are involved in the ICEGATE 2.0 enquiry module.

➤ **Intended Audience:**

This user manual is intended for use by all the stakeholders who wish to avail enquiry services of the ICEGATE portal. This document includes all the enquiry services provided by the ICEGATE portal. The list of enquiries on ICEGATE 2.0 are listed in **Para 6** and discussed in detail in **Para 9** of this manual.

3. Overview

The enquiry service module of ICEGATE consists of all the enquiries which can be accessed after login into the ICEGATE portal to view the status/Information of enquiries and availing the services therein. During the process, users will be required to provide minimal details to obtain the status/Information of an enquiries. Once the process is completed, the ICEGATE portal will display the enquiry status/Information.

Kindly go through this manual and follow the step-by-step process to access the enquiry services.

4. Abbreviations

Sl. No.	Term/Acronym	Description
1.	ATE	▪ Actual Time Event
2.	BE/BOE	▪ Bill of Entry
3.	BL	▪ Bill of Landing
4.	CBIC	▪ Central Board of Indirect Taxes and Customs
5.	CB/CHA	▪ Customs Broker/ Customs House Agent
6.	CTD	▪ Customs Transit Declaration
7.	DGFT	▪ Directorate General of Foreign Trade
8.	EDPMS	▪ Export Data Processing and Monitoring System
9.	EGM	▪ Export General Manifest
10.	ELR	▪ Equipment Landed/Loaded Report
11.	GSTN	▪ Goods and Services Tax Network
12.	GSTIN	▪ Goods and Services Tax Identification Number
13.	ICD	▪ Inland Container Depots
14.	ICEGATE	▪ Indian Customs Electronic Data Interchange (EDI) Gateway

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15.	ICES	▪ Indian Customs EDI System
16.	IGST	▪ Integrated Goods and Services Tax
17.	IEC	▪ Import Export Code
18.	IGM	▪ Import General Manifest
19.	MAWB	▪ Master Air Way Bill
20.	MEIS	▪ Merchandise Exports from India Scheme
21.	PAN	▪ Permanent Account Number
22.	PGA	▪ Participating Government Agency
23.	RBI	▪ Reserve Bank of India
24.	ROSL	▪ Rebate of State Levies
25.	SA	▪ Shipping Agent
26.	SB	▪ Shipping Bill
27.	SL	▪ Shipping Line
28.	SEZ	▪ Special Economic Zone
29.	VCN	▪ Voyage Call Number
30.	COO	▪ Country of Origin

5. Eligible Roles for Enquiry

The following are the eligible roles for the ICEGATE 2.0 Enquiries.

Sl. No.	Name of Role
1.	Importer/Exporter
2.	Custom Broker
3.	Shipping Line
4.	Shipping Agent
5.	Airline
6.	Custodian
7.	NVOCC
8.	Authorized Terminal Operator
9.	PGA
10.	Train Operator
11.	Freight Forwarder
12.	Non/IEC Holder/UIN Holder
13.	E-seal Vendor
14.	Consol Agent

6. List of Enquiries & Access-Role

The list of enquiries and their access roles on ICEGATE 2.0 are listed below.

Kindly Note: If the access role for an enquiry is '**All Users**', please refer to **Para 5** for the list of all users.

Sl. No.	Enquiry Name	Access-Role
1	Check IE Code/ BIN status	All Users
2	Directories of ICEGATE Locations	All Users
3	Payment Due BE's List Enquiry	IEC User
4	Warehouse Code Enquiry	All Users
5	Deferred Duty	IEC User
6	Drawback Pending Status	IEC User
7	Rotation Number Enquiry	SL/SA User
8	ROSL Sanctioned Status	IEC User
9	Document Status - Air Consol	All Users
10	Document Status- Manual/Courier/Postal Shipping Bill	All Users
11	Document Status - ICD BL STATUS	All Users
12	Document Status - SEZ BE ACK STATUS	All Users
13	Document Status - BE Acknowledgement Status (Other Govt Agencies)	All Users
14	Document Status- SEZ SB ack Status	All Users
15	Document Status - Release Order Status (Other Govt Agencies)	All Users
16	Drawback Enquiry- Drawback Sanctioned Status	IEC User
17	DGFT Shipping Bill Integration Status	IEC User
18	GSTIN Enquiry	IEC/CHA
19	License Received from DGFT	IEC User

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20	Shipping Bill (24 hrs.)	IEC/CHA
21	Bill Of Entry (24 hrs.)	IEC/CHA
22	Air IGM (24 hrs.)	Airline
23	Air EGM (24 hrs.)	Airline
24	Sea IGM (24 hrs.)	SL/SA User
25	Sea EGM (24 hrs.)	SL/SA User
26	VCN Exchange	All Users
27	ELR Request Payload	All Users
28	ATE Request Payload	All Users
29	Rotation Number Application Form	Shipping Line, shipping Agent and NVOCC
30	Custodian Application Form	Shipping Line, shipping Agent and NVOCC
31	Challan Enquiry	IEC/CHA
32	IGST Validation	IEC User
33	Cargo Summary Notification	All Users
34	Status of SB in RBI- EDPMS	All Users
35	Rectification of SB in RBI- EDPMS	All Users
36	Document Status- Custom Transit Declaration	All Users
37	IGST Scroll Sanctioned Status	IEC User
38	IGST Scroll Sanctioned Status (Dashboard widget changes)	IEC User
39	Month wise drawback scroll transmission	All Users
40	Drawback disbursement Status Enquiry	IEC User
41	COO (country of origin)	IEC, Customs Broker

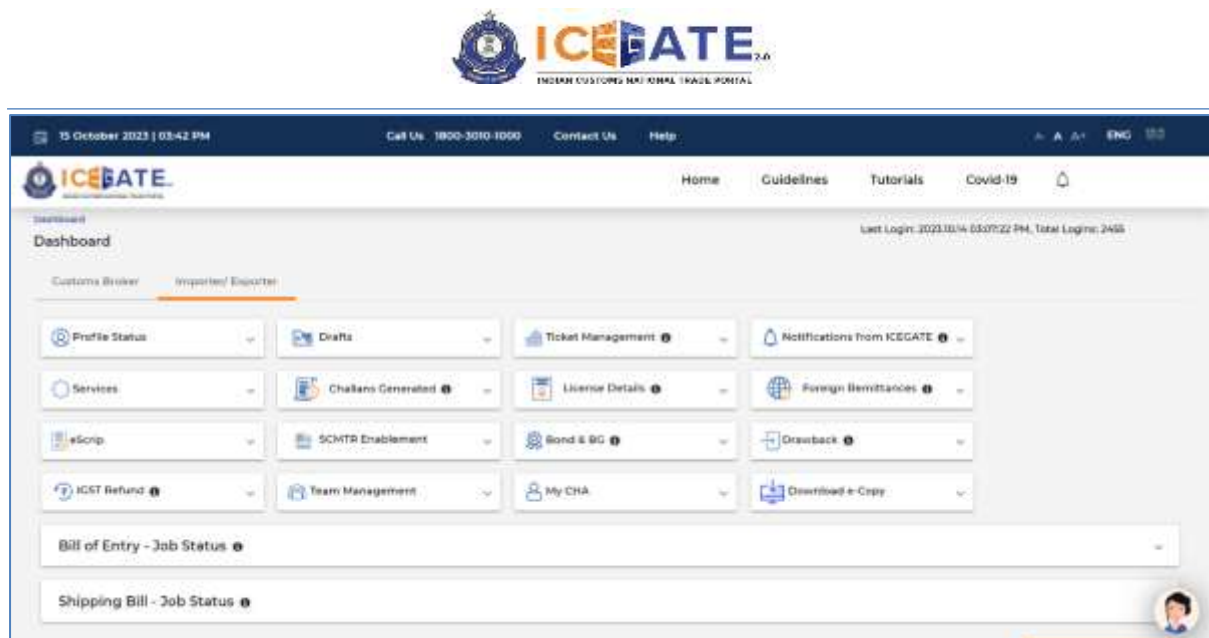
7. Log in to ICEGATE 2.0 Portal

To access the ICEGATE 2.0 dashboard, the users will have to select appropriate user type before entering the login credentials. The CBIC Officials need to choose option '**Officers Only**' and others to choose '**ICEGATE User**' in the '**User Type**' as shown in the screen below.

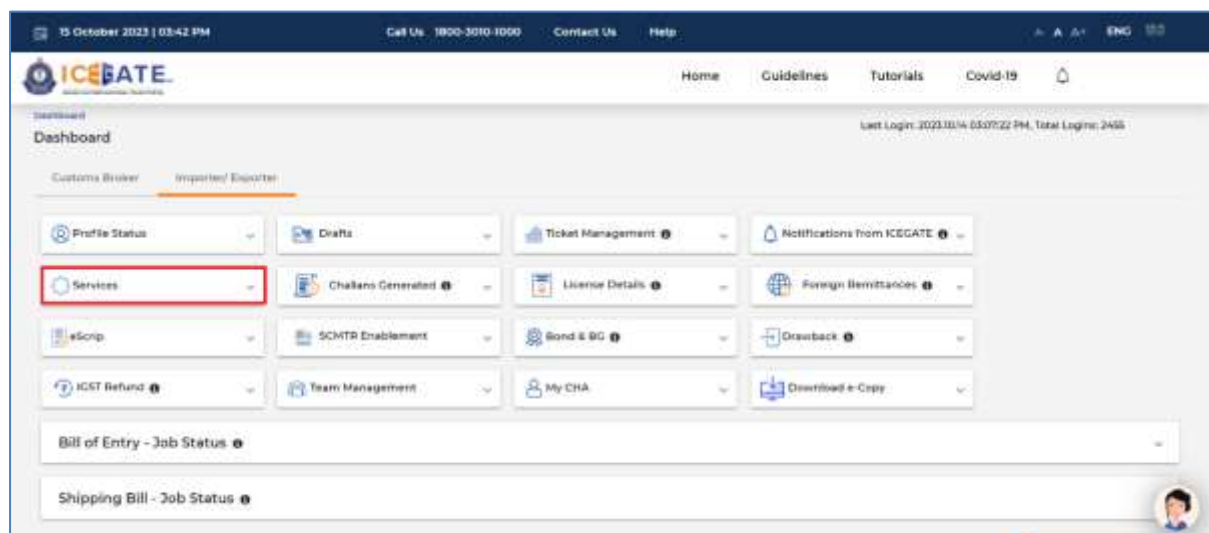


8. Enquiry Service Dashboard

On successful login, the system will display the enquiry dashboard screen as shown below-



Go to the '**Services**' Widget

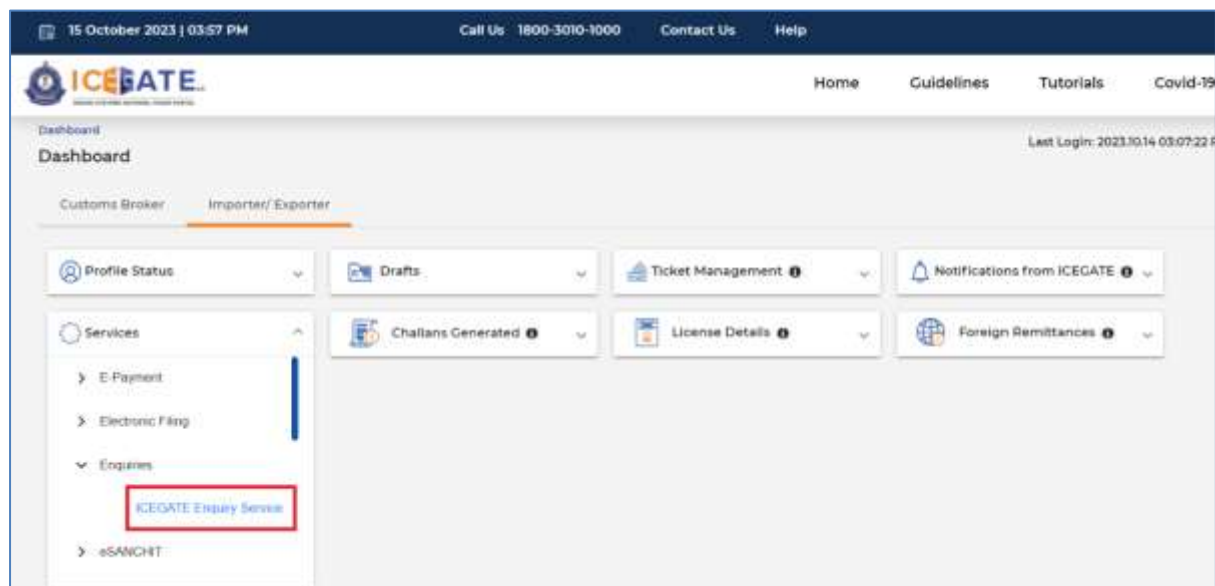


Clicking on '**Services**' widget will expand it for accessing the '**ICEGATE Enquiry Service**' link.

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Click on the 'ICEGATE Enquiry Services' link.



On clicking of the above link, the user will be redirected to a new page where several enquiries are available for checking the status/information. Each of these enquiries is explained in detail in **para 9** of this manual.

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9. ICEGATE Enquiry Service

In this section, we will discuss about each enquiry services provided to the users in the ICEGATE 2.0 portal. All authorized ICEGATE users can access these enquiries after login into the ICEGATE 2.0 portal and view the status/Information for the selected enquiry.



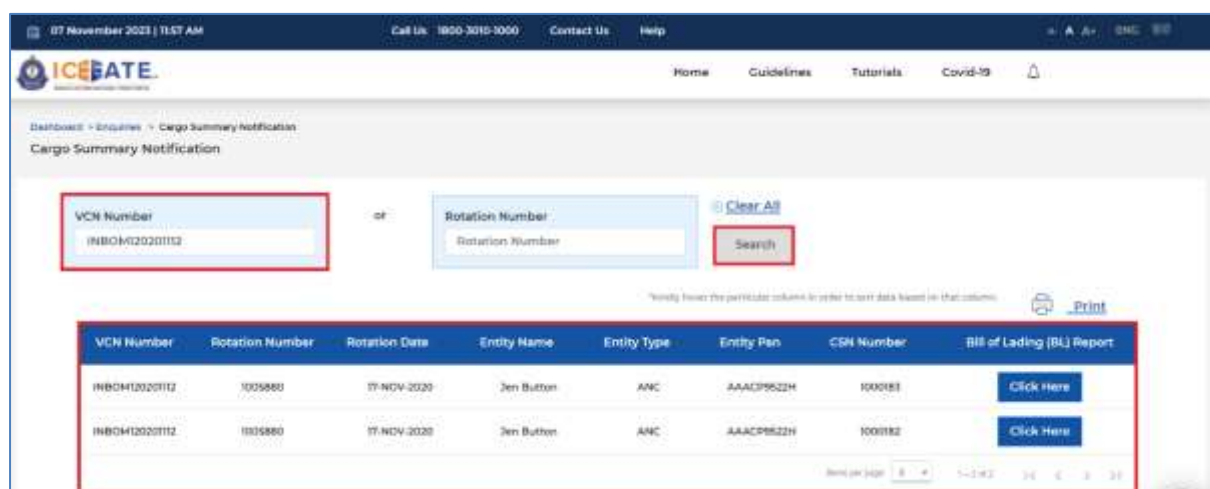
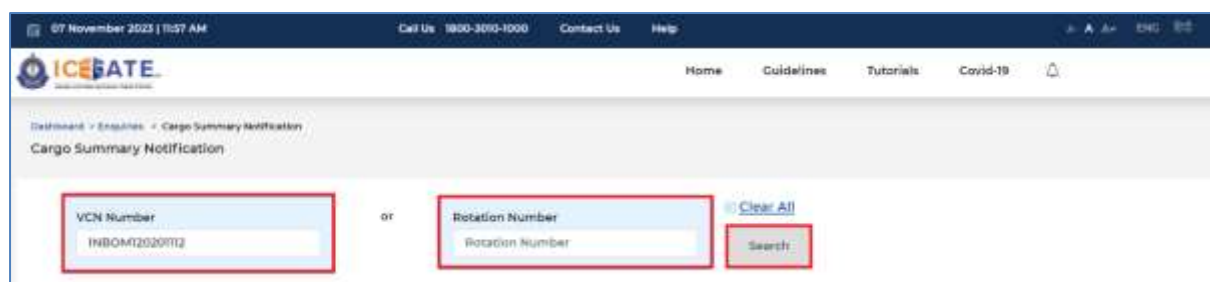
Each of these enquiries is explained below.

9.1 Cargo Summary Notification

Authorized ICEGATE users (**All Users**) are allowed to access the 'Cargo Summary Notification' enquiry service to check the details related to Cargo. The user will select the '**Cargo Summary Notification**' enquiry highlighted in the red box as shown in the screen below.



On selecting the enquiry, the user will be redirected to a new page, where the user will have to enter the VCN Number or Rotation Number, followed by clicking on the **<Search>** button.



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Dashboard > Enquiries > Cargo Summary Notification

Cargo Summary Notification

VCN Number: VCN Number

or

Rotation Number: 1005880

Clear All

Search

*Click on the particular column to order the data based on that column.

VCN Number	Rotation Number	Rotation Date	Entity Name	Entity Type	Entity Pan	CSN Number	Bill of Lading (BL) Report
INBOM2000TT2	1005880	17-NOV-2020	3en Button	ANC	AAACP6G2H	100183	Click Here
INBOM2000TT2	1005880	17-NOV-2020	3en Button	ANC	AAACP6G2H	100182	Click Here

Items per page: 10 | 1-2 of 2

The user can view the Bill of Landing (BL) details by **<Click Here>** button.

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Dashboard > Enquiries > Cargo Summary Notification

Cargo Summary Notification

VCN Number: VCN Number

or

Rotation Number: 1005880

Clear All

Search

*Click on the particular column to order the data based on that column.

VCN Number	Rotation Number	Rotation Date	Entity Name	Entity Type	Entity Pan	CSN Number	Bill of Lading (BL) Report
INBOM2000TT2	1005880	17-NOV-2020	3en Button	ANC	AAACP6G2H	100183	Click Here
INBOM2000TT2	1005880	17-NOV-2020	3en Button	ANC	AAACP6G2H	100182	Click Here

Items per page: 10 | 1-2 of 2

Back

On clicking the above button, the system will display the details of Bill of Landing (BL)

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Dashboard > Enquiries > Cargo Summary Notification

Cargo Summary Notification

Clear All

MBL No	CIN Type	First Port	Cargo Type
COAU92300001/79	N.A.	N.A.	N.A.

INBOH12020112 1005880 17-NOV-2020 Jen Button ANC AAACP9522H 1000182 [Click Here](#)

Items per page 5 1 - 2 of 2 {< < > >}

[Back](#)

9.2 Challan Enquiry

All authorized ICEGATE users (IEC and CHA) are allowed to access the "**Challan Enquiry**" service to view the Challan status.

The user will select the '**Challan Enquiry**' enquiry service highlighted in the red box as shown in the screen below.

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Dashboard > Enquiries

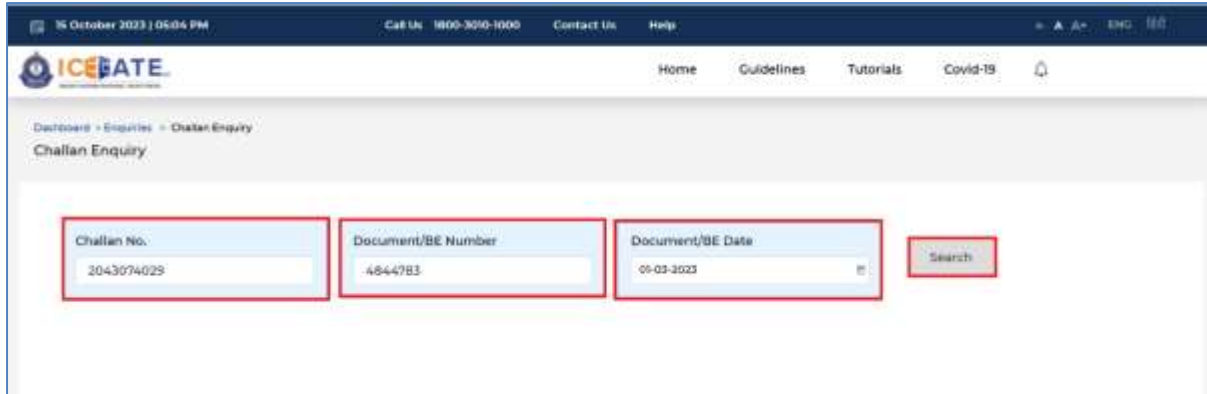
Icegate Enquiry Service

Cargo Summary Notification	Challan Enquiry	Deferred Duty
DGFT Shipping Bill Status Enquiry	Drawback Enquiry	COTIR Enquiry
ICST Sack Sanctioned Status	IGST Validations Enquiry	License Received From DGFT
Month Wise Drawback Enquiry	Payment Due BE's List Enquiry	POSL Sanctioned Status Enquiry
Warehouse Code Enquiry	SB in RBI-EDPMs	Rectification of SB in RBI-EDPMs

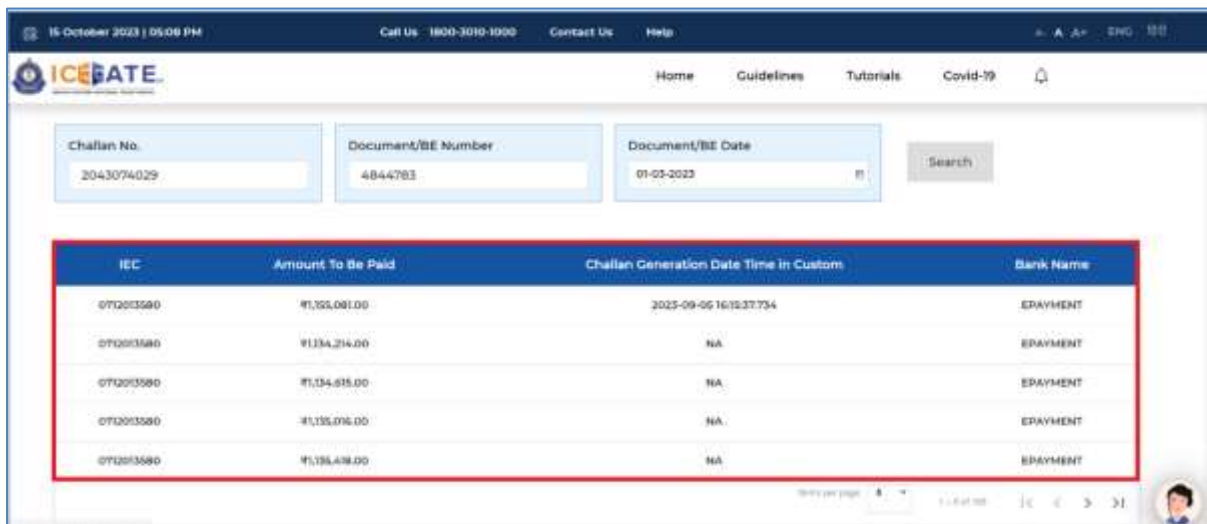


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On selecting the enquiry, the user will be redirected to a new page where the user will have to enter Challan No., Document/BE No. and Document/BE date as input and click on the **<Search>** button.



On clicking the above button, the user can view the list of unpaid challans.



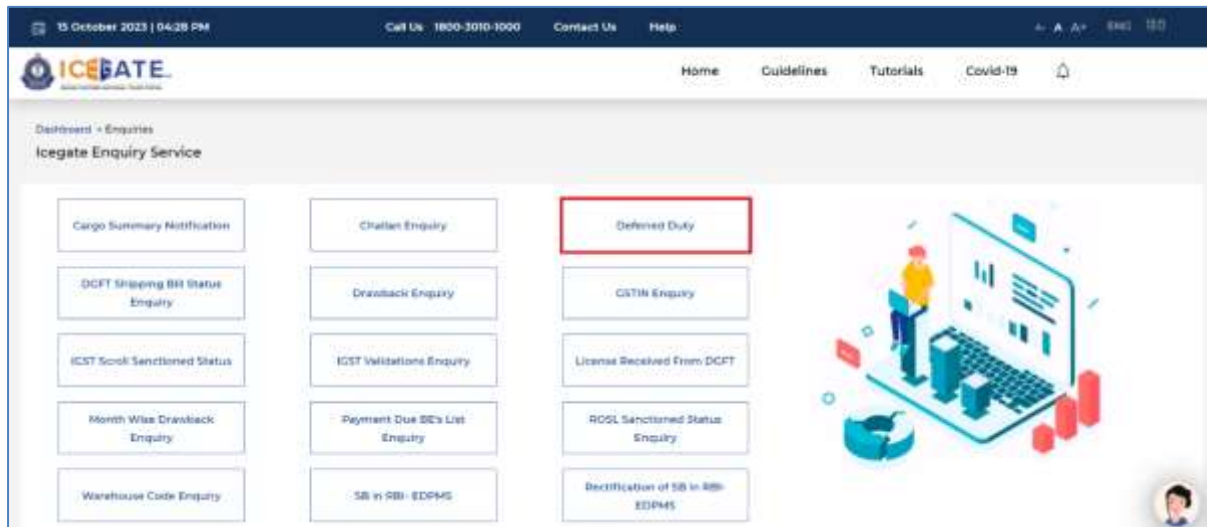
IEC	Amount To Be Paid	Challan Generation Date Time in Custom	Bank Name
071203580	₹1,555,081.00	2025-09-05 16:15:37.734	EPAYMENT
071203580	₹1,334,214.00	NA	EPAYMENT
071203580	₹1,334,815.00	NA	EPAYMENT
071203580	₹1,335,016.00	NA	EPAYMENT
071203580	₹1,335,418.00	NA	EPAYMENT

9.3 Deferred Duty

Authorized ICEGATE users (**IEC user**) are allowed to access the **“Differed Duty”** enquiry service.

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The user will select the 'Differed Duty' enquiry service highlighted in the red box as shown in the screen below.



The user will have to select 'Location Name' from the dropdown and click on the **<Search>** button.



On clicking the above button, the system will display the status of the Deferred duty/tax payment.

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Total No. of Unauthenticated BE Details:13

Location Name:

* Maximum 20 BE's can be selected at a time

<input type="checkbox"/>	BE No	BE Date	Customs Broker No	Port of Shipment	File Name	Location
<input type="checkbox"/>	672667	04/SEP/2020	AAHPK6156ECH001	CBFXT	N.A.	INNSAI
<input type="checkbox"/>	672658	04/SEP/2020	AAHPK6156ECH001	CBFXT	N.A.	INNSAI

☐ I agree to send shipment only for the above BE of Entries

Click on the check box to select a BE from the displayed list and the user has to declare the consent by clicking on the check box before clicking on the **<Submit>** button.

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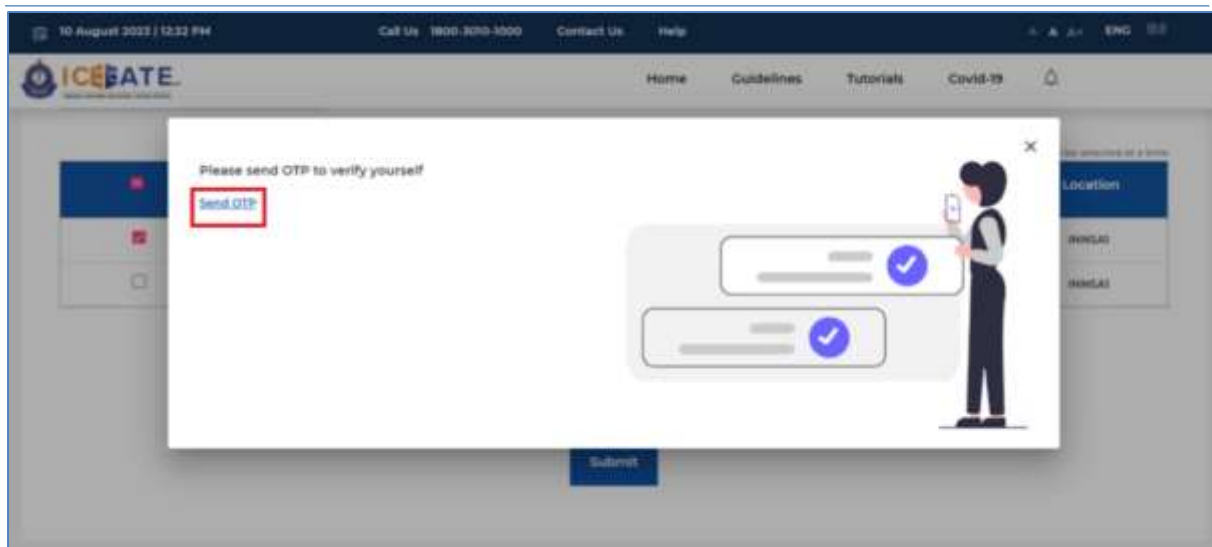
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* Maximum 20 BE's can be selected at a time

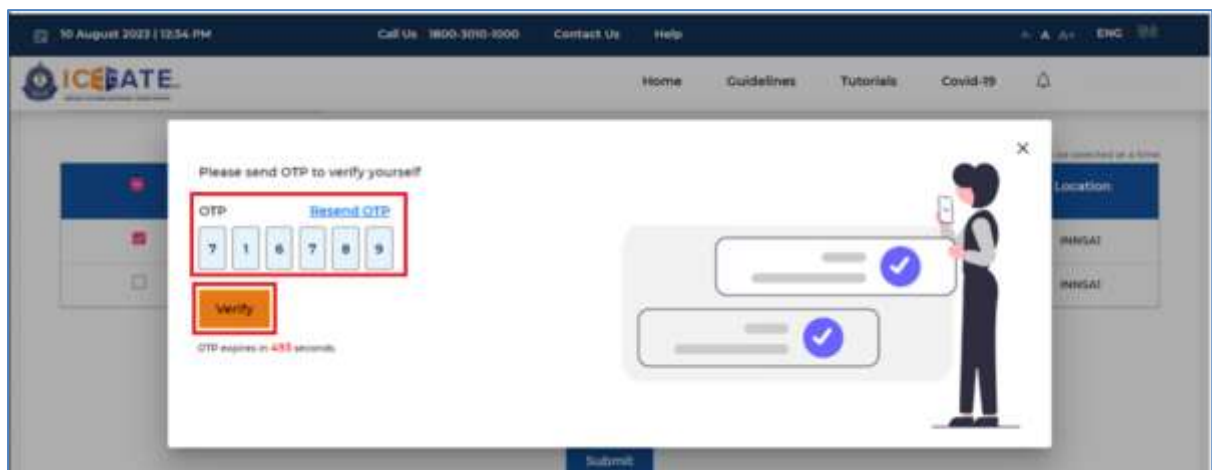
<input type="checkbox"/>	BE No	BE Date	Customs Broker No	Port of Shipment	File Name	Location
<input checked="" type="checkbox"/>	672667	04/SEP/2020	AAHPK6156ECH001	CBFXT	N.A.	INNSAI
<input type="checkbox"/>	672658	04/SEP/2020	AAHPK6156ECH001	CBFXT	N.A.	INNSAI

☒ I agree to send shipment only for the above BE of Entries

For authenticating of mobile number, the user will click on the **<Send OTP>** button.

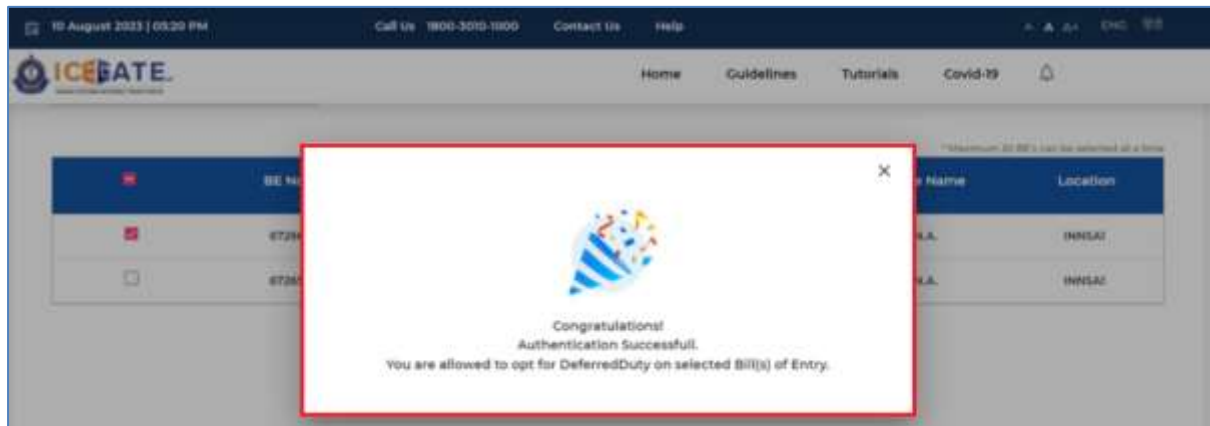


- A six-digit OTP will be generated and sent to the user's mobile number and registered email id.
- If the OTP is invalid, an Error message will be displayed.
- In case of not receiving the OTP verification code, click on **<Resend OTP>** as displayed in the screen below.
- The user should validate the received OTP within a set interval of 600 seconds. Else, the OTP will expire.
- Click on the **<Verify>** button.



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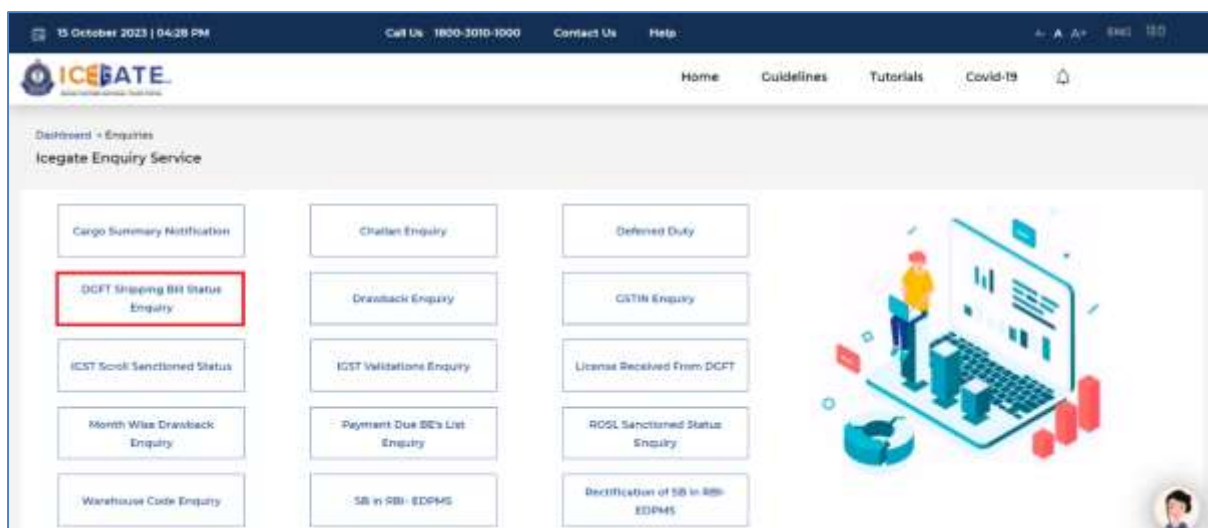
On successful verification, the system will display a pop-up message “**Authentication Successful**” on the screen.



9.4 DGFT Shipping Bill Status Enquiry

Authorized ICEGATE users (**IEC user**) users are allowed to access the “**DGFT Shipping Bill Status Enquiry**” service to view the status of MEIS SB which are sent to DGFT.

The user will select the “DGFT Shipping Bill Status Enquiry” enquiry service highlighted in the red box as shown in the screen below.



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On selecting the enquiry, the user will be redirected to a new page where the system will display the IEC code of the logged-in user.



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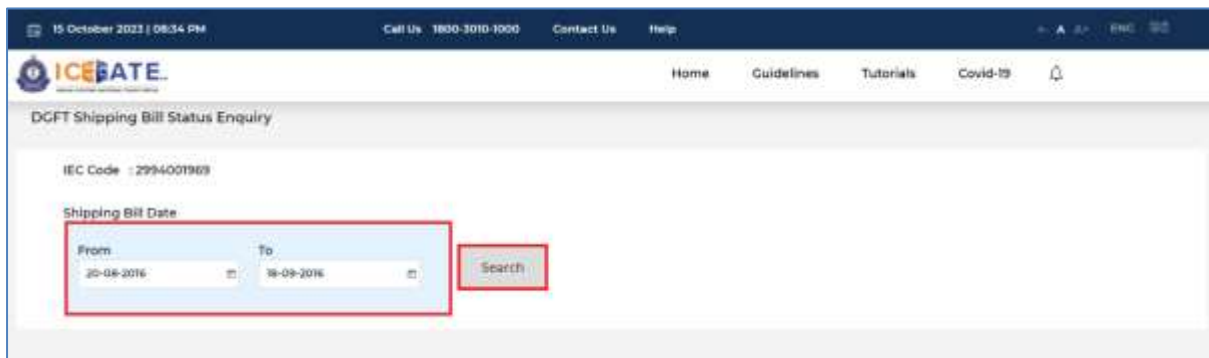
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DGFT Shipping Bill Status Enquiry

IEC Code : 2994001969

The user will have to select the SB date period (Date range of more than 30 days will not be Permitted) and click on the **<Search>** button.



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DGFT Shipping Bill Status Enquiry

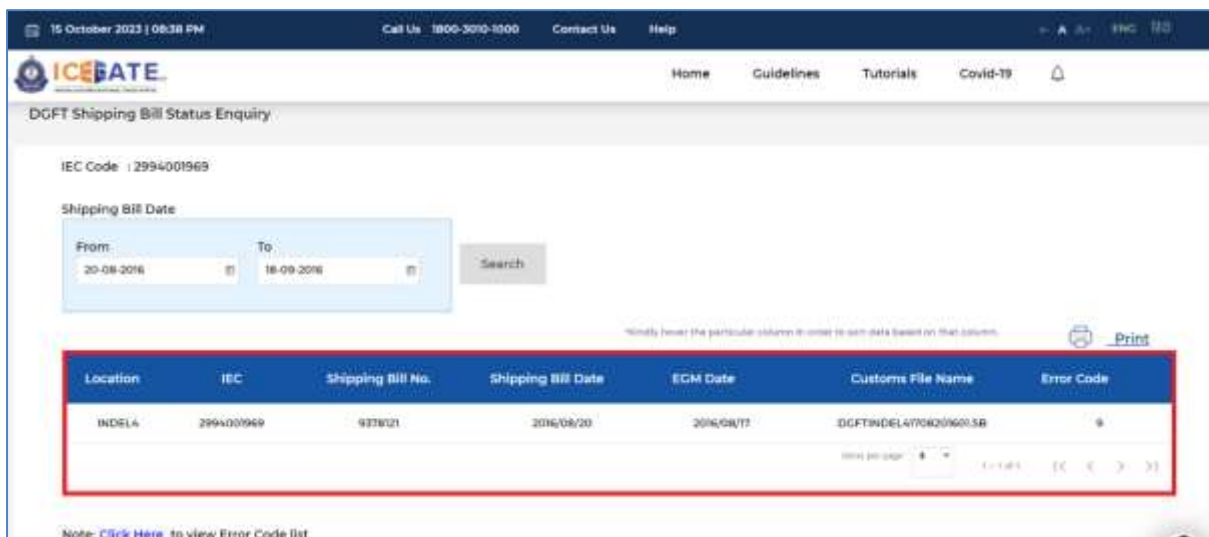
IEC Code : 2994001969

Shipping Bill Date

From: 20-08-2016 To: 18-09-2016

Search

On clicking the above button, the system will display the status of the SB which are sent to DGFT.



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DGFT Shipping Bill Status Enquiry

IEC Code : 2994001969

Shipping Bill Date

From: 20-08-2016 To: 18-09-2016

Search

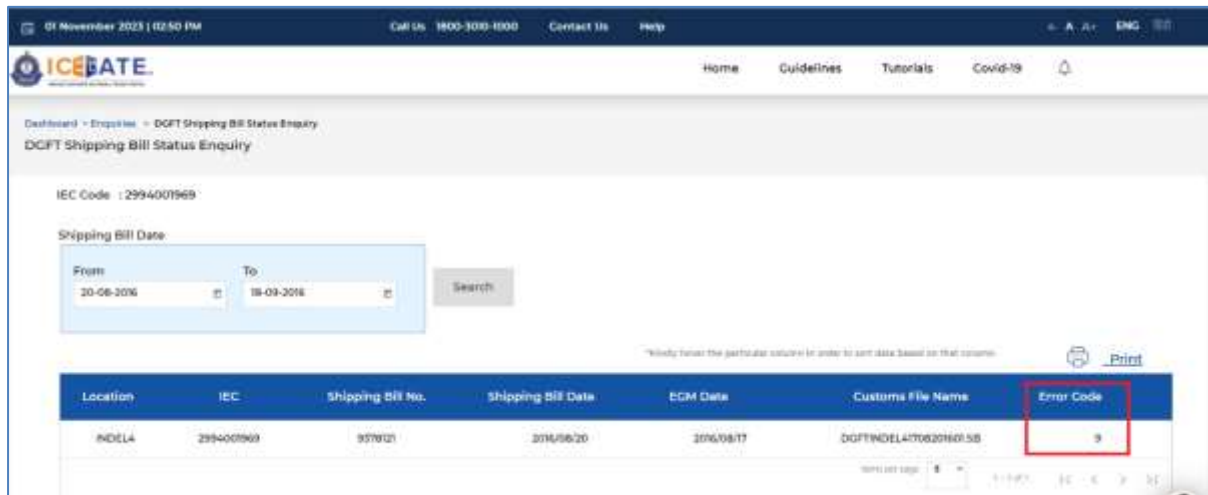
*Only filter the particular column if you want to see data based on that column.

Location	IEC	Shipping Bill No.	Shipping Bill Date	ECM Date	Customs File Name	Error Code
INDEL4	2994001969	9378121	2016/08/20	2016/08/17	DGFTINDEL47062016001.SB	

Note: [Click Here](#) to view Error Code list.

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The 'Error Code' displayed on the enquiry can be anyone (List are given below). The user can click on the '**Click Here**' link to view the list of error code.



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Dashboard > Enquiries > DGFT Shipping Bill Status Enquiry

IEC Code : 2994001969

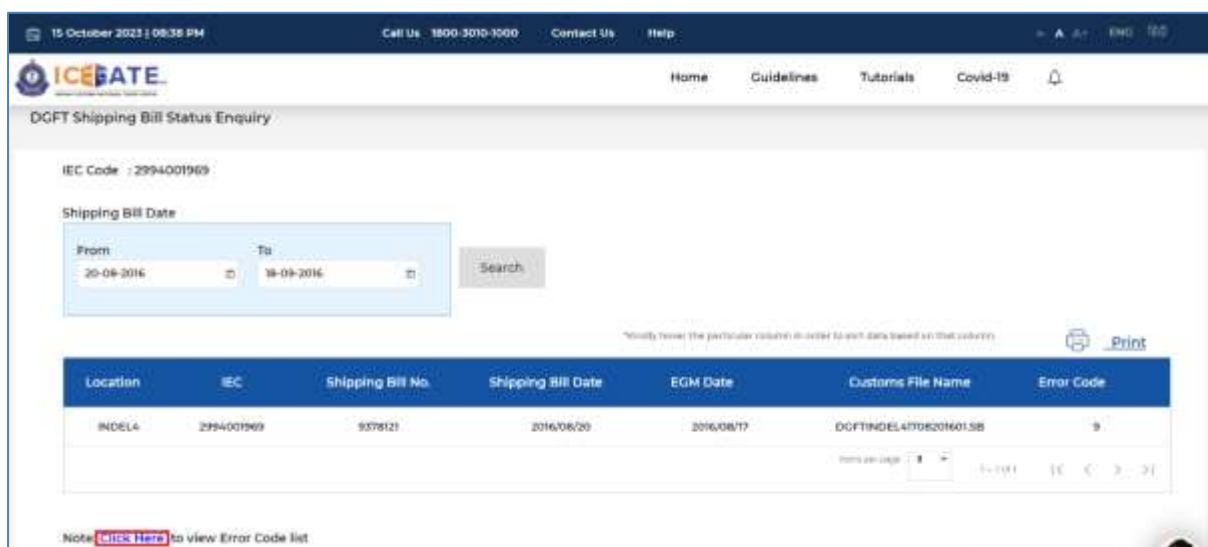
Shipping Bill Date

From: 20-08-2016 To: 18-09-2016 Search

*Kindly hover the particular column in order to get data based on that column.

Location	IEC	Shipping Bill No.	Shipping Bill Date	EGM Date	Customs File Name	Error Code
INDEL4	2994001969	9378121	2016/08/20	2016/08/17	DGFTINDEL427062016015B	9

Items per page: 10 1-10/1



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DGFT Shipping Bill Status Enquiry

IEC Code : 2994001969

Shipping Bill Date

From: 20-08-2016 To: 18-09-2016 Search

*Kindly hover the particular column in order to get data based on that column.

Location	IEC	Shipping Bill No.	Shipping Bill Date	EGM Date	Customs File Name	Error Code
INDEL4	2994001969	9378121	2016/08/20	2016/08/17	DGFTINDEL427062016015B	9

Items per page: 10 1-10/1

Note: [Click Here](#) to view Error Code list

9.5 Drawback Enquiry

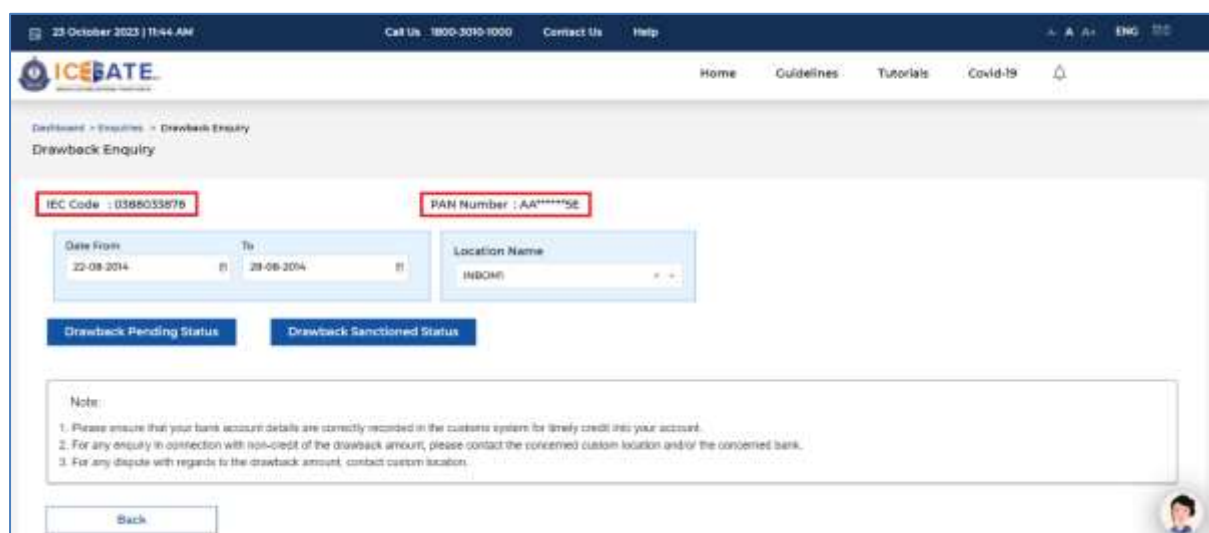
Authorized ICEGATE users (**IEC user**) are allowed to access the '**Drawback Enquiry**' service to view the status of SB drawback.

The user will select the "Drawback Enquiry" enquiry service highlighted in the red box as shown in the screen below.

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On selecting the enquiry, the system will display the **IEC** Code and **PAN** of the logged-in user in the screen below.



9.5.1 Drawback Pending Status

If drawback against a Shipping Bill is pending, 'Drawback Pending Status' enquiry will display the current queue status of the Shipping Bill and the pending amount of drawback etc.

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Dashboard > Enquiries > Drawback Enquiry

Drawback Enquiry

IEC Code : 3091002837 PAN Number : AA*****G

Date From : 02-07-2021 To : 08-07-2021 Location Name : INAPL


Drawback Pending Status Drawback Sanctioned Status

Note:

1. Please ensure that your bank account details are correctly recorded in the customs system for timely credit into your account.
2. For any enquiry in connection with non-credit of the drawback amount, please contact the concerned custom location and/or the concerned bank.
3. For any dispute with regards to the drawback amount, contact custom location.

Back

The user will have to select the date range (Date range of more than 7 days will not be available for selection) and 'Location Name' from the dropdown and click on the **<Drawback Pending Status>** button.



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Dashboard > Enquiries > Drawback Enquiry

Drawback Enquiry

IEC Code : 3091002837 PAN Number : AA*****G

Date From : 02-07-2021 To : 08-07-2021 Location Name : INAPL

Drawback Pending Status Drawback Sanctioned Status

Note:

1. Please ensure that your bank account details are correctly recorded in the customs system for timely credit into your account.
2. For any enquiry in connection with non-credit of the drawback amount, please contact the concerned custom location and/or the concerned bank.
3. For any dispute with regards to the drawback amount, contact custom location.

Back

On clicking the above button, the system will display the 'IEC Name,' 'Location Name' and SB drawback amount of the user with the 'Current Queue' status etc.

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Dashboard > Enquiry > Drawback Enquiry > Drawback Pending Status

Drawback Pending Status

IEC Name : TRIDENT LIMITED
Report Generated From : 2023/07/02 To 2023/07/08

Location Name : INAPLS
Report Generated On : Mon Oct 23 2023 12:23:17 GMT+0530 (India Standard Time)

*Widely filter the particular column to view the data based on that criteria.

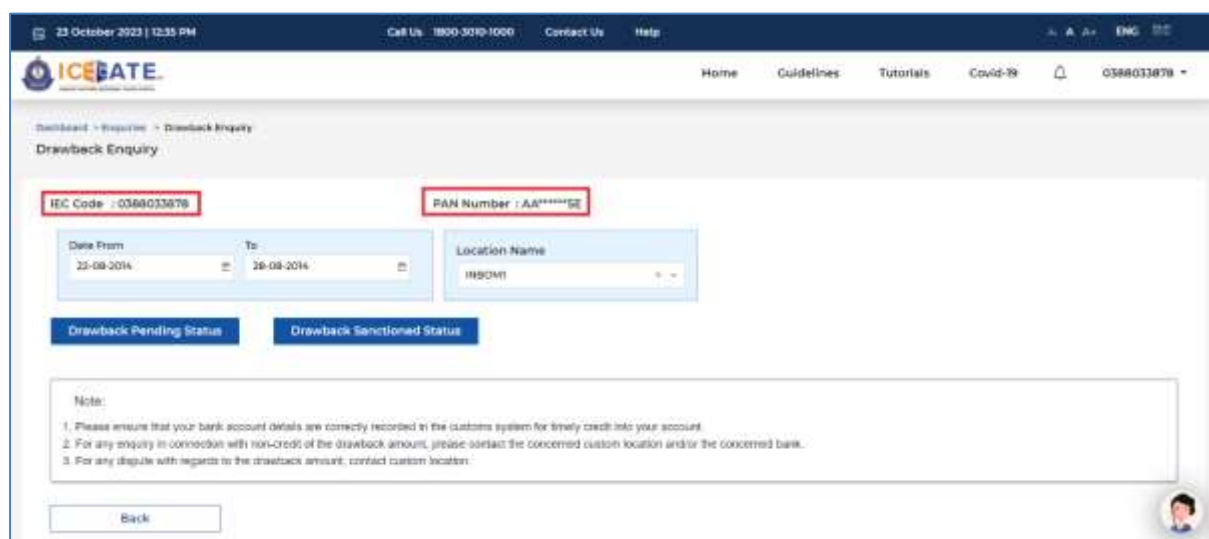
S No.	Shipping Bill No.	Shipping Bill Date	LEO Date	Amount	Current Queue
1	1024066	09-JUL-2021	09-JUL-2021	¥1638.00	STUFF

Items per page: 1 1 of 1 15 20 30 40 50

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9.5.2 Drawback Sanctioned Status

If drawback against a Shipping Bill is sanctioned, 'Drawback Sanctioned Status' will display the scroll details including Scroll number, date and the amount of drawback sanctioned.



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Home Guidelines Tutorials Covid-19 0368033878

Dashboard > Enquiry > Drawback Enquiry

Drawback Enquiry

IEC Code : 0368033878

PAN Number : AA*****SE

Date From: 23-08-2016 To: 26-08-2016

Location Name: INBOM

Drawback Pending Status Drawback Sanctioned Status

Note:

1. Please ensure that your bank account details are correctly recorded in the customs system for timely credit into your account.
2. For any enquiry in connection with non-credit of the drawback amount, please contact the concerned custom location and/or the concerned bank.
3. For any dispute with regards to the drawback amount, contact custom location.

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The user will have to select the date period (Date range of more than 7 days will not be permitted) and 'Location Name' from the dropdown and click on the <**Drawback Sanctioned Status**> button.

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Dashboard > Enquiries > Drawback Enquiry

Drawback Enquiry

IEC Code : 0368033678 PAN Number : AA*****SE

Date From: 22-08-2014 To: 29-08-2014 Location Name: INBOMT


[Drawback Pending Status](#) [Drawback Sanctioned Status](#)

Note:

1. Please ensure that your bank account details are correctly recorded in the customs system for timely credit into your account.
2. For any enquiry in connection with non-credit of the drawback amount, please contact the concerned custom location and/or the concerned bank.
3. For any dispute with regards to the drawback amount, contact custom location.

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On clicking the above button, the system will display the 'IEC Name' and SB sanctioned status of the user.



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Dashboard > Enquiries > Drawback Enquiry > Drawback Sanctioned Status

Drawback Sanctioned Status

IEC Name : MAHENDRA AND MAHENDRA LIMITED Report Generated From : 2014/08/22 To 2014/08/28 Report Generated On : Mon Oct 23 2023 11:50:53 GMT+05:30 (India Standard Time)

*Kindly hover the particular column to order to sort data based on that column.

S No.	Port	Shipping Bill No.	Shipping Bill Date	Scroll No.	Scroll Date	Drawback	STT	Amount	
1	INBOMT	118710	31-AUG-2012	1180003	22-AUG-2014 03:08	23038	0	91813.00	View Invoice
2	INBOMT	127610	31-AUG-2012	1180003	22-AUG-2014 03:08	23038	0	91808.00	View Invoice
3	INBOMT	118810	31-AUG-2012	1180003	22-AUG-2014 03:08	234881	0	91811.00	View Invoice
4	INBOMT	118810	31-AUG-2012	1180003	22-AUG-2014 03:08	234881	0	94000.00	View Invoice

1000 00 0000 1-443 [Back](#)

The user can view the invoice details by clicking on 'View Invoice' button.

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Dashboard > Enquiry > Drawback Enquiry > Drawback Sanctioned Status

Drawback Sanctioned Status

IEC Name : MAHINDRA AND MAHINDRA LIMITED | Report Generated From : 2014/08/22 To 2014/08/28 | Report Generated On : Mon Oct 23 2023 11:50:13 GMT+0530 (India Standard Time)

*Click on View Invoice button to view details of the invoice.

S.No.	Port	Shipping Bill No.	Shipping Bill Date	Scroll No.	Scroll Date	Drawback	STR	Amount	
1	Mumbai	17700	20-AUG-2012	1985201	23-AUG-2014 03:08	29298	0	91,835.00	View Invoice
2	Mumbai	17700	20-AUG-2012	1985201	23-AUG-2014 03:08	29298	0	925,000.00	View Invoice
3	Mumbai	138813	20-AUG-2012	1985201	23-AUG-2014 03:08	294481	0	93,871.00	View Invoice
4	Mumbai	138813	20-AUG-2012	1985201	23-AUG-2014 03:08	294481	0	94,200.00	View Invoice

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On clicking the **<View Invoice>** button, the system will display the following Invoice details.

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Dashboard > Enquiry > Drawback Enquiry > Drawback Sanctioned Status

Drawback Sanctioned Status

IEC Name : MAHINDRA AND MAHINDRA LIMITED | Report Generated From : 2014/08/22 To 2014/08/28 | Report Generated On : Mon Oct 23 2023 11:55:13 GMT+0530 (India Standard Time)

Invoice Serial No.	Invoice No.	Invoice Date	Shipping Bill Number	Shipping Bill Date
1	0000000000	2012-08-20 00:00:00.0	17700	2012-08-20 00:00:00.0

S.No.	Port	Shipping Bill No.	Shipping Bill Date	Scroll No.	Scroll Date	Drawback	STR	Amount	
3	Mumbai	138813	20-AUG-2012	1985201	23-AUG-2014 03:08	294481	0	93,871.00	View Invoice
4	Mumbai	138813	20-AUG-2012	1985201	23-AUG-2014 03:08	294481	0	94,200.00	View Invoice

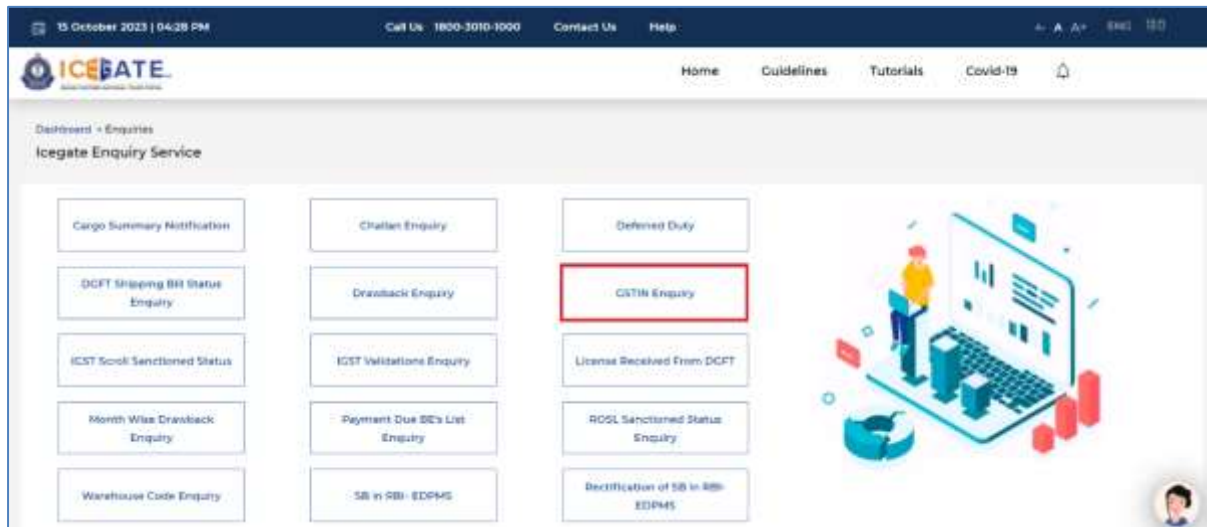
Back

9.6 GSTIN Enquiry

All authorized ICEGATE users (IEC and CHA) are allowed to access the **"GSTIN Enquiry"** service to view status of all the shipping bill and GSTIN details against the IEC and GSTIN number.

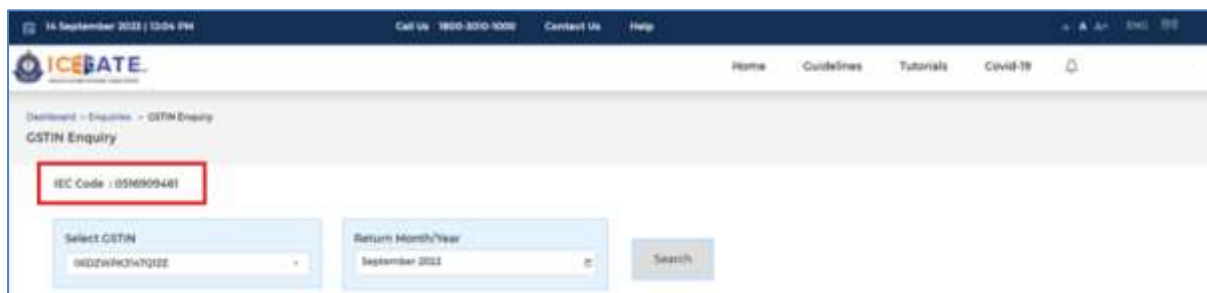
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The user will select the “GSTIN Enquiry” enquiry service highlighted in the red box as shown in the screen below.



On selecting the enquiry, the user will be redirected to a new page, where the IEC code of logged-in user will be displayed.

The user will select the GSTIN from the dropdown and select the Return/Month Year and click on the <**Search**> button.



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On clicking the above button, the system will display the shipping bill and GSTIN details against the IEC and GSTIN number.

Document Type	Location Code	Shipping Bill No.	Shipping Bill Date	Chk Number	IEC	Exporter Name	Invoice Number	Invoice Date	Tax Value	IGST Amount Paid	SCM Number	SCM Date
GSTIN	INCPLE	1529	04-SEP-2022	AAACT05540CH001	050609461	RRU INTERNATIONAL	8100337020 (I)	01-OCT-2020	N/A	N/A	N/A	N/A

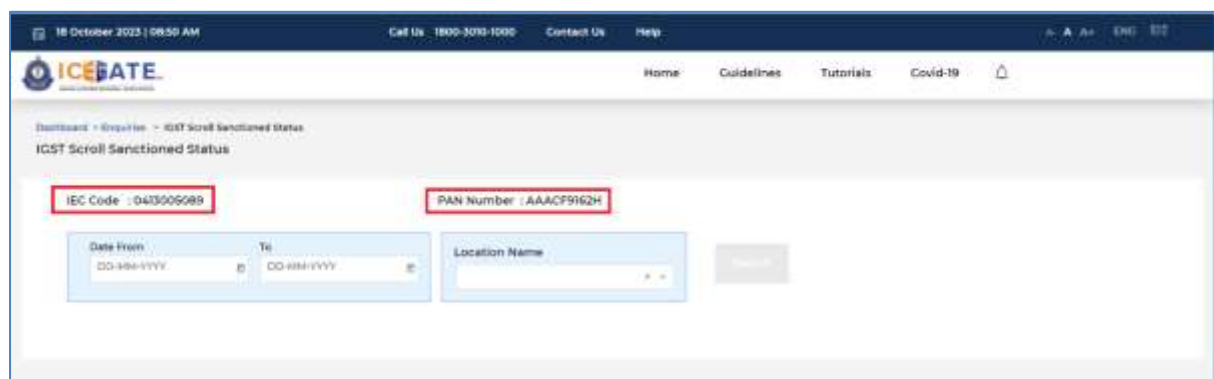
9.7 IGST Scroll Sanctioned Status

All authorized ICEGATE users (**IEC user**) are allowed to access the “**IGST Scroll Sanctioned Status**” Enquiry to view the IGST Shipping bill status that are sanctioned for particular location.

The user will select the “IGST Scroll Sanctioned Status” enquiry service highlighted in the red box as shown in the screen below.



On selecting the enquiry, the system will display the **IEC Code** and **PAN Number** of the logged-in user.



The user will have to select the valid date range (More than 7 days will not be permitted) and '**Location Name**' from the dropdown and click on the <**Search**> button.

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Dashboard > Enquiries > IGST Scroll Sanctioned Status

IGST Scroll Sanctioned Status

IEC Code : 0413005089 PAN Number : AAACF9162H

Date From: 29-03-2019 To: 04-04-2019 Location Name: INA326 **Search**

On clicking the above button, the system will display the scroll details of a SB for the selected Location.

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IEC Code : 0413005089 PAN Number : AAACF9162H

Date From: 29-03-2019 To: 04-04-2019 Location Name: INA326 **Search**

Sort by based on the port number to order is not data based on that column. **Print**

Shipping Bill No.	Shipping Bill Date	IGST Scroll No.	IGST Scroll Date	Scroll Amount(INR)	Scroll Status At PFMS	Scroll Status At PAC	Bank Response Code	Bank Transaction ID	Bank Transaction Date
6751083	2019-09-05	19748/2019	2019-11-08 00:00:00.0	*1808.058.00	Response Awaited	Response Awaited	Response Awaited	NA	NA
6888167	2019-09-12	19748/2019	2019-11-08 00:00:00.0	*1677.448.00	Response Awaited	Response Awaited	Response Awaited	NA	NA
7009921	2019-09-18	19748/2019	2019-11-08 00:00:00.0	*1551.628.00	Response Awaited	Response Awaited	Response Awaited	NA	NA
7105268	2019-09-23	19748/2019	2019-11-08 00:00:00.0	*1405.025.00	Response Awaited	Response Awaited	Response Awaited	NA	NA

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9.8 IGST Validations Enquiry

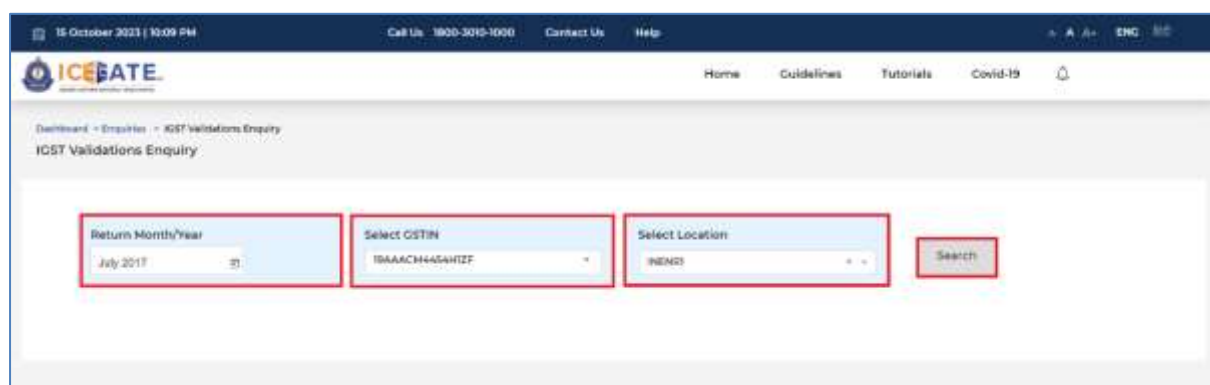
All authorized ICEGATE users (**IEC user**) are allowed to access the '**IGST Validations Enquiry**' service to view the IGST validation status after filing return of their shipping bill in ICEGATE portal.

The user will select the '**IGST Validations Enquiry**' service highlighted in red box as shown in the screen below.

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The user will have to select 'Return Month/Year', enter 'GSTIN' and select 'Location' from the dropdown and click on the <**Search**> button.



On clicking the above button, the system will display the IGST validation details and the response code against each shipping bill number.

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Dashboard > Enquiries > IGST Validations Enquiry

IGST Validations Enquiry

Return Month/Year: July 2017

Select GSTIN: BAAACH445AHQZF

Select Location: MUMBAI

Search

Only show the particular column in order to sort data based on that column.

Shipping Bill Number	Shipping Bill Date	Return Month	Invoice Number	Invoice Date	Response Code	Processed On
1034876	2022-09-20	07-2017	SDFSDFOIS	2022-09-10	SB000	2022-09-21

Items per page: 10 1-1 of 1

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The user can go back to the previous page by clicking on **<Back>** button.

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Dashboard > Enquiries > IGST Validations Enquiry

IGST Validations Enquiry

Return Month/Year: July 2017

Select GSTIN: BAAACH445AHQZF

Select Location: MUMBAI

Search

Only show the particular column in order to sort data based on that column.

Shipping Bill Number	Shipping Bill Date	Return Month	Invoice Number	Invoice Date	Response Code	Processed On
1034876	2022-09-20	07-2017	SDFSDFOIS	2022-09-10	SB000	2022-09-21

Items per page: 10 1-1 of 1

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9.9 License Received From DGFT

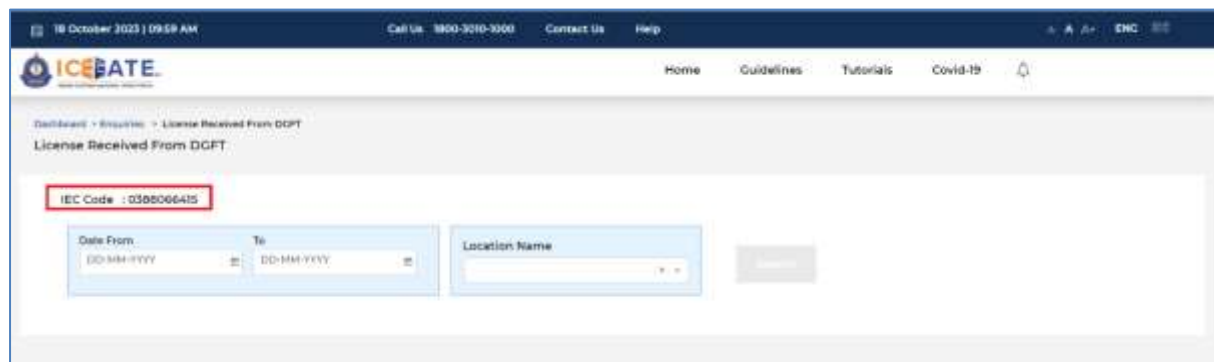
All authorized ICEGATE users (**IEC users**) are allowed to access the '**License Received from DGFT**' enquiry to view the license status through this enquiry service.

The user will to select the 'License Received From DGFT' enquiry service highlighted in red box as shown in the screen below.

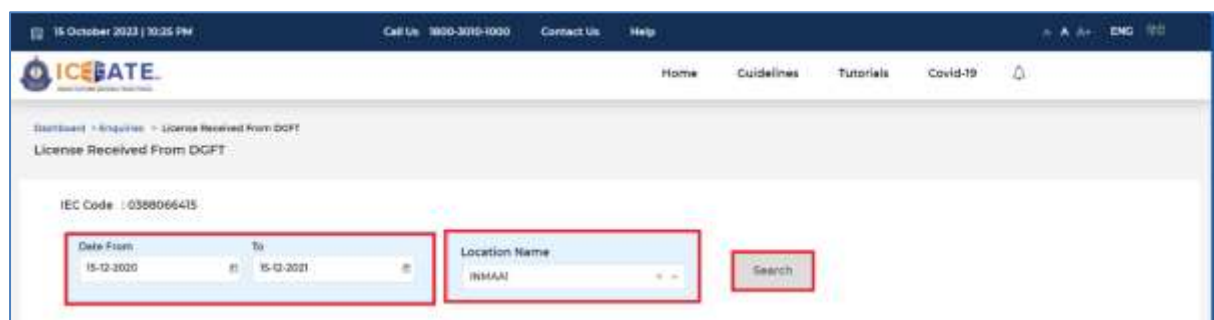
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On selecting the enquiry, the system will display the **IEC Code** of the logged-in user.

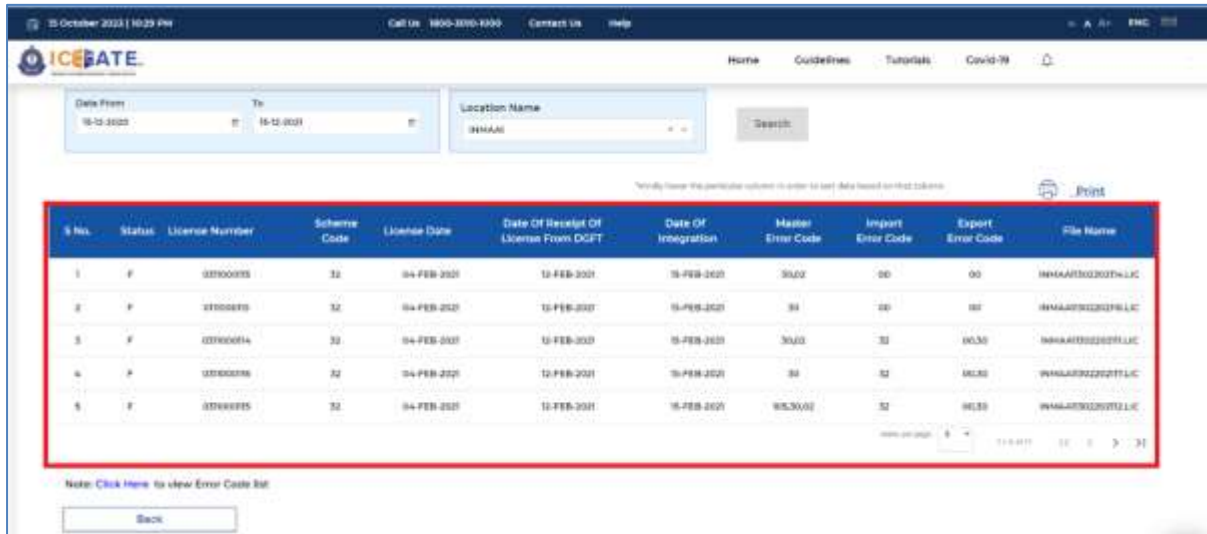


The user will have to select the valid date range (more than one year will not be permitted) and 'Location Name' from the dropdown and click on the <**Search**> button.



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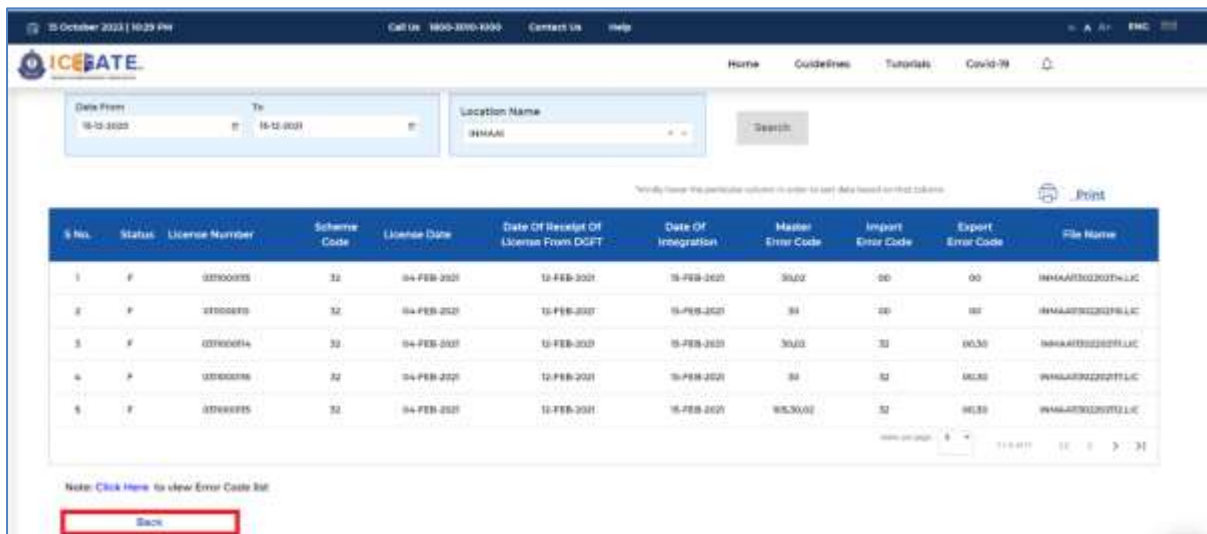
On clicking the above button, the system will display the License status, file number and other corresponding details.



The screenshot shows the ICEGATE License Status Enquiry page. At the top, there is a header with the ICEGATE logo and navigation links. Below the header, there is a search section with fields for 'Date From' (16-12-2020), 'To' (16-12-2021), and 'Location Name' (INMAA). A 'Search' button is present. Below the search section, there is a table with the following columns: S No., Status, License Number, Scheme Code, License Date, Date Of Receipt Of License From DCFT, Date Of Integration, Master Error Code, Import Error Code, Export Error Code, and File Name. The table contains 5 rows of data. Below the table, there is a 'Back' button and a note: 'Note: Click Here to view Error Code list'.

S No.	Status	License Number	Scheme Code	License Date	Date Of Receipt Of License From DCFT	Date Of Integration	Master Error Code	Import Error Code	Export Error Code	File Name
1	F	021000075	32	04-FEB-2021	12-FEB-2021	16-FEB-2021	3002	00	00	INMAA021000075.LIC
2	F	021000076	32	04-FEB-2021	12-FEB-2021	16-FEB-2021	30	00	00	INMAA021000076.LIC
3	F	021000074	32	04-FEB-2021	12-FEB-2021	16-FEB-2021	3003	32	0030	INMAA021000074.LIC
4	F	021000078	32	04-FEB-2021	12-FEB-2021	16-FEB-2021	30	32	0030	INMAA021000078.LIC
5	F	021000075	32	04-FEB-2021	12-FEB-2021	16-FEB-2021	053002	32	0030	INMAA021000075.LIC

The user can go back to the previous page by clicking on <**Back**> button.



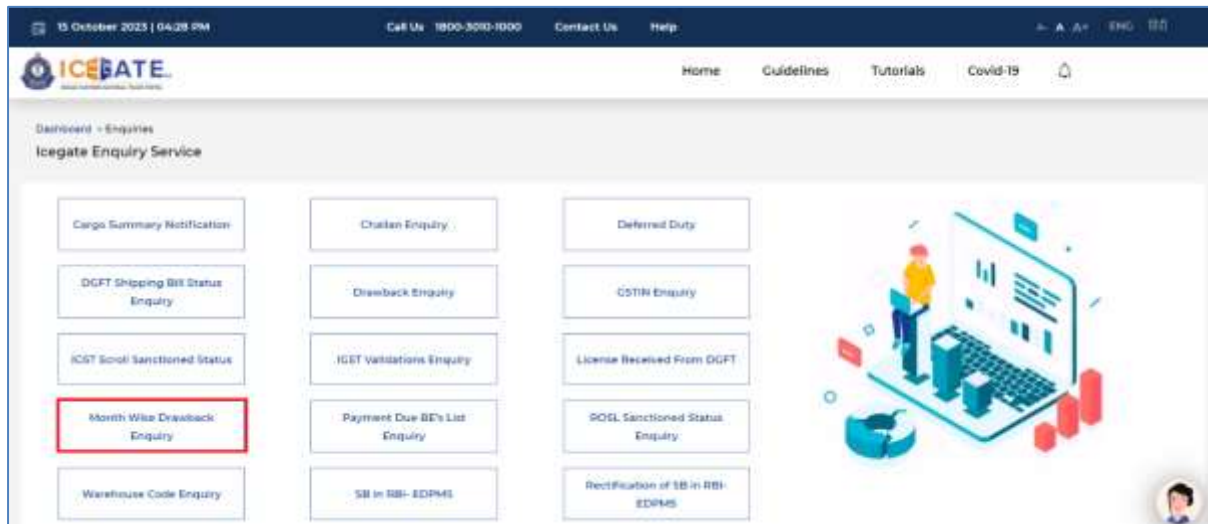
This screenshot is identical to the previous one, but the 'Back' button at the bottom left is highlighted with a red rectangle.

9.10 Month Wise Drawback Enquiry

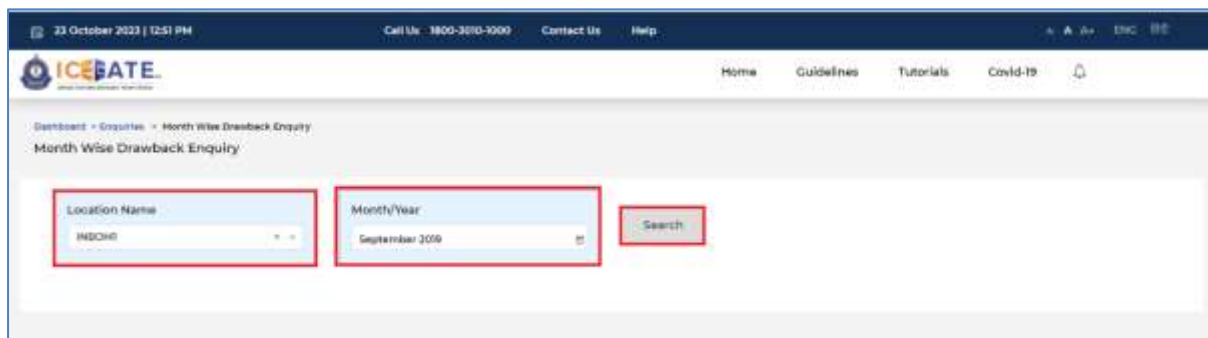
Authorized ICEGATE users (**All Users**) are allowed to access the '**Month Wise Drawback Enquiry**' enquiry service.

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The user will select the 'Month Wise Drawback Enquiry' enquiry service box highlighted in the red box on the below screen.



The user will select '**Location**' and '**Month/Year**' and click on the <**Search**> button.



On clicking the Search button, the system will display the list of scrolls generated with the scroll number, and Total SB details etc. against the selected Location, for the selected month and year.

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Dashboard > Enquiry > Month Wise Drawback Enquiry

Month Wise Drawback Enquiry

Location Name: Month/Year:

*Showing results for the enquiry location as order to get entry based on that location.

S.No.	Location Name	Bank Name	Scroll No.	File Name	Total SB	Bank Transmission Date Time	Scroll Generation Date
1	INBOH	SWCSP	Q152018	CHRGED_322104_12103000.out		14-OCT-2021 12:10	16-SEP-18
2	INBOH	SWCSP	1843201	CHRGED_322104_12103000.out		14-OCT-2021 12:10	16-SEP-18
3	INBOH	SWCSP	Q152018	CHRGED_322104_12103000.out		14-OCT-2021 12:10	16-SEP-18
4	INBOH	SWCSP	1843201	CHRGED_322104_12103000.out		14-OCT-2021 12:10	16-SEP-18

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Dashboard > Enquiry > Month Wise Drawback Enquiry

Month Wise Drawback Enquiry

Location Name: Month/Year:

*Showing results for the enquiry location as order to get entry based on that location.

S.No.	Location Name	Bank Name	Scroll No.	File Name	Total SB	Bank Transmission Date Time	Scroll Generation Date
1	INBOH	SWCSP	Q152018	CHRGED_322104_12103000.out		14-OCT-2021 12:10	16-SEP-18
2	INBOH	SWCSP	1843201	CHRGED_322104_12103000.out		14-OCT-2021 12:10	16-SEP-18
3	INBOH	SWCSP	Q152018	CHRGED_322104_12103000.out		14-OCT-2021 12:10	16-SEP-18
4	INBOH	SWCSP	1843201	CHRGED_322104_12103000.out		14-OCT-2021 12:10	16-SEP-18

The user can go back to the previous page by clicking on **<Back>** button.

9.11 Payment Due BE's List Enquiry

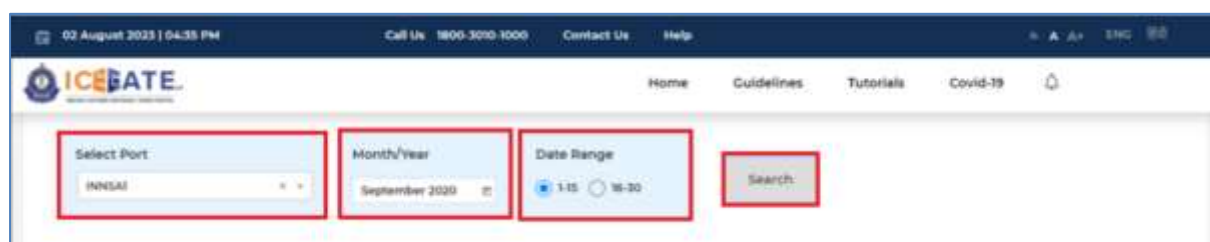
All authorized ICEGATE users (**IEC users**) are allowed to access '**Payment Due BE's List Enquiry**' service.

The user will select the 'Payment Due BE's List' enquiry service highlighted in the red box as shown in the screen below.

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On selecting the enquiry, the user will be redirected to a new page where the user will have to select Port, Month/Year and Date Range and click on the <**Search**> button.



On clicking the above button, the user can view the payment due status of all Bill of entries along with its corresponding details.

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Select Port: Month/Year: Date Range: ☐ 1-15 ☐ 16-30

[Print](#)

BE No	BE Date	Custom Broker No	Port of Shipment	File Name	Location	Payment Due	Payment Amount
472667	2020-09-04 00:00:00.0	AAHPWISMECH001	CBFXT	N.A.	INNSAI	YES	₹1,575,841.00
472658	2020-09-04 00:00:00.0	AAHPWISMECH001	CBFXT	N.A.	INNSAI	YES	₹64,429.00

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9.12 ROSL Sanctioned Status Enquiry

All ICEGATE authorized users (**IEC users**) are allowed to access '**ROSL Sanctioned Status**' enquiry. This service will display the status of user's sanctioned ROSL amount.

The user will select the 'ROSL Sanctioned Status Enquiry' enquiry box highlighted in the red box as shown in the screen below.

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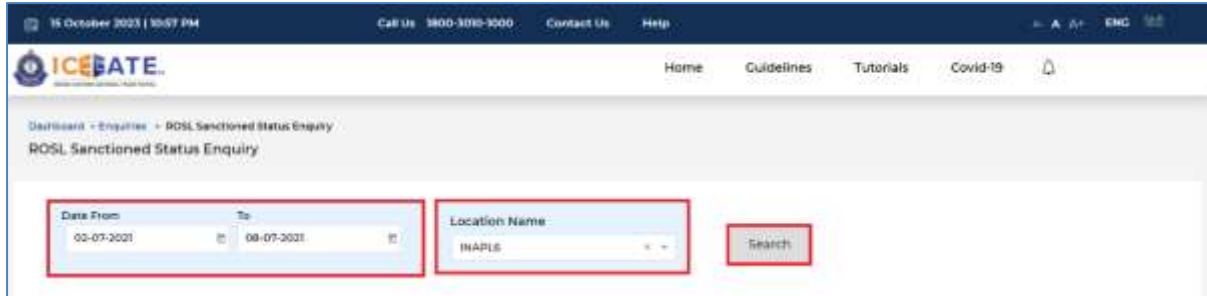
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Dashboard > Enquiries
Icegate Enquiry Service

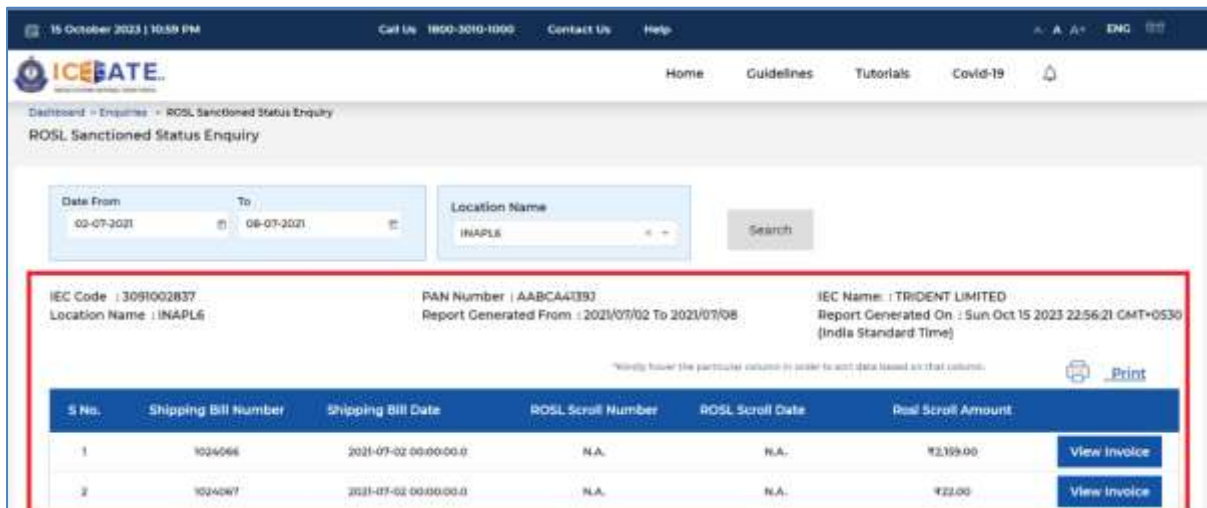
Cargo Summary Notification	Charter Enquiry	Deferred Duty
DCFT Shipping Bill Status Enquiry	Drawback Enquiry	CSTN Enquiry
ICST Sock Sanctioned Status	IGST Validations Enquiry	License Received From DCFT
Month Wise Drawback Enquiry	Payment Due BE's List Enquiry	ROSL Sanctioned Status Enquiry
Warehouse Code Enquiry	SB in RBI- EDPMS	Certification of SB in RBI- EDPMS

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On selecting the enquiry, the user will be redirected to a new page. The user will select the valid date range (more than 7 days will not be permitted) and 'Location Name' and click on the **<Search>** button.



On clicking the above button, A list of Shipping Bills will be displayed along with its corresponding ROSL scroll details and amounts.



S No.	Shipping Bill Number	Shipping Bill Date	ROSL Scroll Number	ROSL Scroll Date	Real Scroll Amount	
1	1024066	2021-07-02 00:00:00.0	N.A.	N.A.	₹2199.00	View Invoice
2	1024067	2021-07-02 00:00:00.0	N.A.	N.A.	₹22.00	View Invoice

The user can view the Invoice details by clicking on **<View Invoice>** button.

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Dashboard > Enquiries > ROSL Sanctioned Status Enquiry

ROSL Sanctioned Status Enquiry

Date From: 02-07-2021 To: 08-07-2021 Location Name: INAPLS Search

IEC Code : 3091002837 Location Name : INAPLS PAN Number : AABCA41393 Report Generated From : 2021/07/02 To 2021/07/08 IEC Name : TRIDENT LIMITED Report Generated On : Sun Oct 15 2023 22:56:21 GMT+0530 (India Standard Time)

(Only filter the particular column in order to sort data based on that column)

S No.	Shipping Bill Number	Shipping Bill Date	ROSL Scroll Number	ROSL Scroll Date	ROSL Scroll Amount	
1	1024066	2021-07-02 00:00:00.0	N.A.	N.A.	₹2,189.00	View Invoice
2	1024067	2021-07-02 00:00:00.0	N.A.	N.A.	₹22.00	View Invoice

On clicking the button, the system will display the Invoice detail.

(Only filter the particular column in order to sort data based on that column)

Invoice Serial No.	Invoice No	Invoice Date	Shipping Bill Number	Shipping Bill Date
1	212255885	2021-06-30 00:00:00.0	1024066	2021-07-02 00:00:00.0

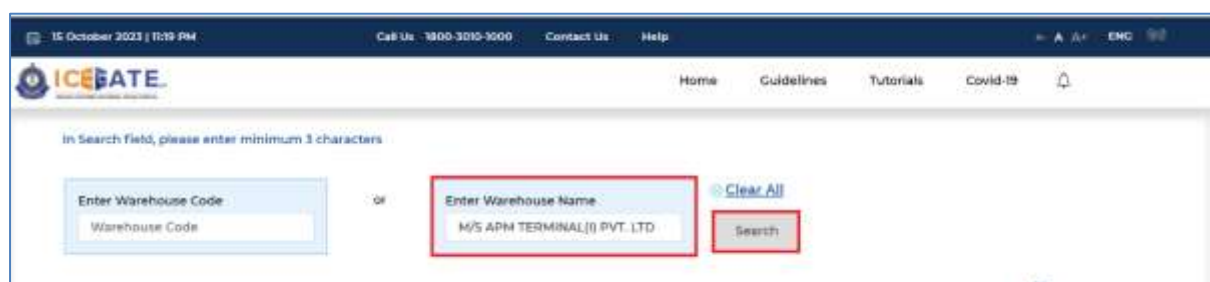
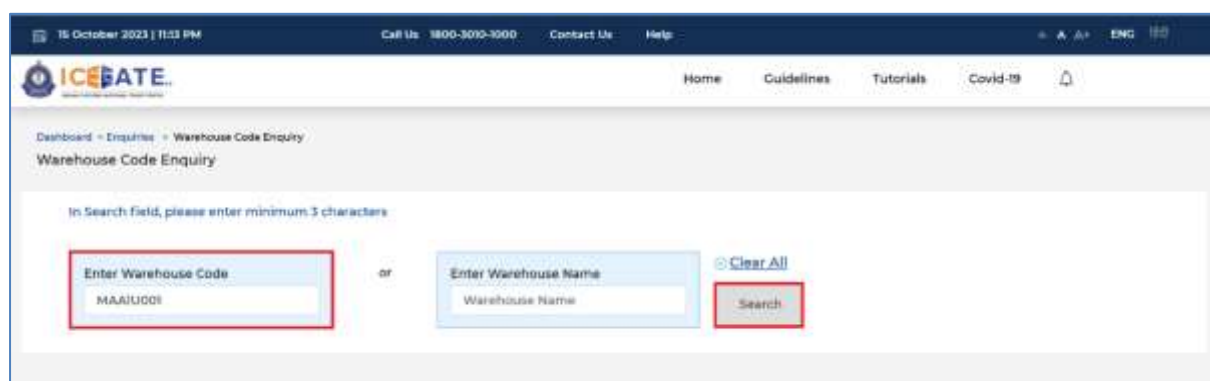
9.13 Warehouse Code Enquiry

Authorized ICEGATE users (**All Users**) are allowed to access '**Warehouse Code Enquiry**' service. This service will display the existing warehouse details in custom location.

The user will select the 'Warehouse Code Enquiry' enquiry service highlighted in the red box as shown in the screen below.



The user will have to enter **Warehouse Code** or **Warehouse Name** and click on the **<Search>** button.



On clicking the above button, the system will display the warehouse details.

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Warehouse Code Enquiry

In Search field, please enter minimum 3 characters.

Enter Warehouse Code MAA3U001 or Enter Warehouse Name Warehouse Name

Clear All Search

Print

Warehouse Code	Warehouse Name	Warehouse Address
MAA3U001	M/S APM TERMINAL PVT. LTD	NO.78, ANNAUPPAMPARTTU VILLAGE,

Items per page: 5 1 of 1 < >

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The user can go back to the previous page by clicking on **<Back>** button.

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Warehouse Code Enquiry

In Search field, please enter minimum 3 characters.

Enter Warehouse Code MAA3U001 or Enter Warehouse Name Warehouse Name

Clear All Search

Print

Warehouse Code	Warehouse Name	Warehouse Address
MAA3U001	M/S APM TERMINAL PVT. LTD	NO.78, ANNAUPPAMPARTTU VILLAGE,

Items per page: 5 1 of 1 < >

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9.14 SB in RBI- EDPMS

Authorized ICEGATE users (**All Users**) are allowed to access '**SB in RBI-EDPMS**' enquiry service. This enquiry service will display the details of the SB along with date of transmission to RBI. It will also display the status at RBI.


The user will select the '**SB in RBI- EDPMS**' enquiry service highlighted in the red box as shown in the screen below.

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On selecting the enquiry, the user will be redirected to a new page where the user will have to select **Location** from the dropdown, enter **Shipping Bill Number** and **Shipping Bill Date** and click on the <**Search**> button.

On clicking the above button, the system will display the details of the SB along with date of transmission to RBI.



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Dashboard > Enquiries > SB in RBI- EDPMS

SB in RBI- EDPMS

Select Location: INAPLE Enter Shipping Bill No.: 1024066 Enter Shipping Bill Date: 02-07-2021 Search


*Click to filter the particular column in order to sort data based on that column. Print

Location	Shipping Bill Number	Shipping Bill Date	LEO Date	Transmitted to RBI	LEO Status	Status at RBI
INAPLE	1024066	2021-07-02	2021-07-09	2021-07-10	ACTIVE	SUCCESS

FE Realization

Back

The user can go back to the previous page by clicking on '**Back**' button.



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Dashboard > Enquiries > SB in RBI- EDPMS

SB in RBI- EDPMS

Select Location: INAPLE Enter Shipping Bill No.: 1024066 Enter Shipping Bill Date: 02-07-2021 Search

*Click to filter the particular column in order to sort data based on that column. Print

Location	Shipping Bill Number	Shipping Bill Date	LEO Date	Transmitted to RBI	LEO Status	Status at RBI
INAPLE	1024066	2021-07-02	2021-07-09	2021-07-10	ACTIVE	SUCCESS

FE Realization

Back

The user can view the SB EDPMS Invoice details by clicking on <**FE Realization**> button.

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Dashboard > Enquiries > SB in RBI-EDPMS

SB in RBI-EDPMS

Select Location: INAPLE | Enter Shipping Bill No.: 1024066 | Enter Shipping Bill Date: 02-07-2021 | Search

Location | Shipping Bill Number | Shipping Bill Date | LEO Date | Transmitted to RBI | LEO Status | Status at RBI

INAPLE	1024066	2021-07-02	2021-07-09	2021-07-10	ACTIVE	SUCCESS	PE Realization
--------	---------	------------	------------	------------	--------	---------	-----------------------

Back

On clicking the button, the system will display the SB EDPMS Invoice details.

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Dashboard > Enquiries > SB in RBI-EDPMS > EDPMS Invoice Details

EDPMS Invoice Details

Location | Shipping Bill Number | Shipping Bill Date

INAPLE	1024066	2021-07-02
--------	---------	------------

Invoice Serial Number | Invoice No | Realization Date | FOB Value | Freight Amount | Insurance Amount | Error Code | For More Details

Note: [Click Here](#) to view Error Code list.

Back

9.15 Rectification of SB in RBI- EDPMS

Authorized ICEGATE users (**All Users**) are allowed to access '**Rectification of SB in RBI-EDPMS**' enquiry service.

The user will select 'Rectification of SB in RBI- EDPMS' enquiry service highlighted in the red box as shown in the screen below.

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On selecting the enquiry, the user will be redirected to a new page where the user has to fill in the following details.

1. Enter Location, SB Number, and SB Date
2. Check the radio button:
 - a. Cancelled SB is shown as Active, or
 - b. Active SB shown as Cancelled.
3. Add the description.

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Dashboard > Responses > Rectification of SB in RBI- EDPMS

Rectification of SB in RBI- EDPMS

Fill all Mandatory Fields Indicated by *

Select Location *

INAPUS

Shipping Bill Number *

1014088

Shipping Bill Date *

03-07-2021

Select *

☒ Cancelled SB is shown as Active

☐ Active SB shown as Cancelled

Test

Description

Back | Reset | Submit

Click on the <**Submit**> button.

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Dashboard > Responses > Rectification of SB in RBI- EDPMS

Rectification of SB in RBI- EDPMS

Fill all Mandatory Fields Indicated by *

Select Location *

INAPUS

Shipping Bill Number *

1014088

Shipping Bill Date *

03-07-2021

Select *

☒ Cancelled SB is shown as Active

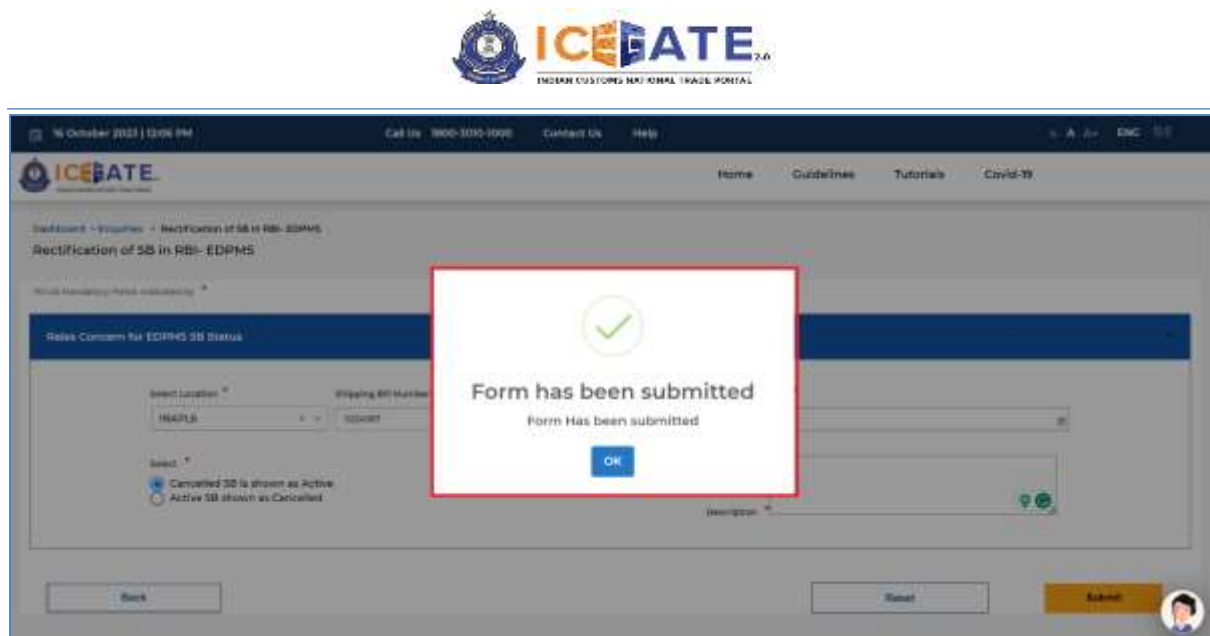
☐ Active SB shown as Cancelled

Test

Description

Back | Reset | Submit

On submission of the form, the system will display the message '**Form has been submitted**' and it is displayed on the screen.



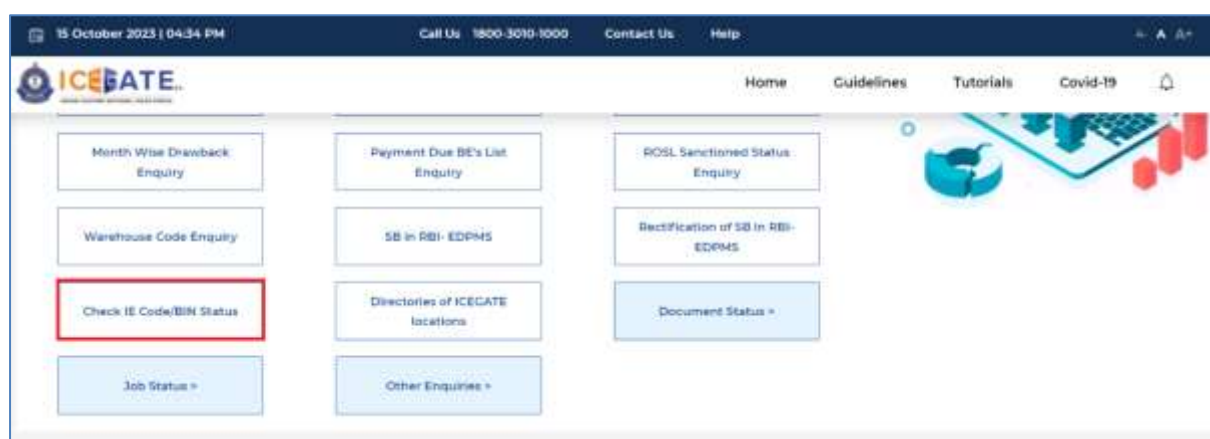
9.16 Check IE Code/BIN Status

All ICEGATE authorized users (**All users**) are allowed to access the “**Check IE Code/BIN Status**” enquiry service.

The user will click on the ‘Check IE Code/BIN Status’ enquiry service highlighted in the red box as shown in the screen below.

On clicking the enquiry, the user will be redirected to the DGFT portal-

<https://www.dgft.gov.in/CP/?opt=view-any-ice>



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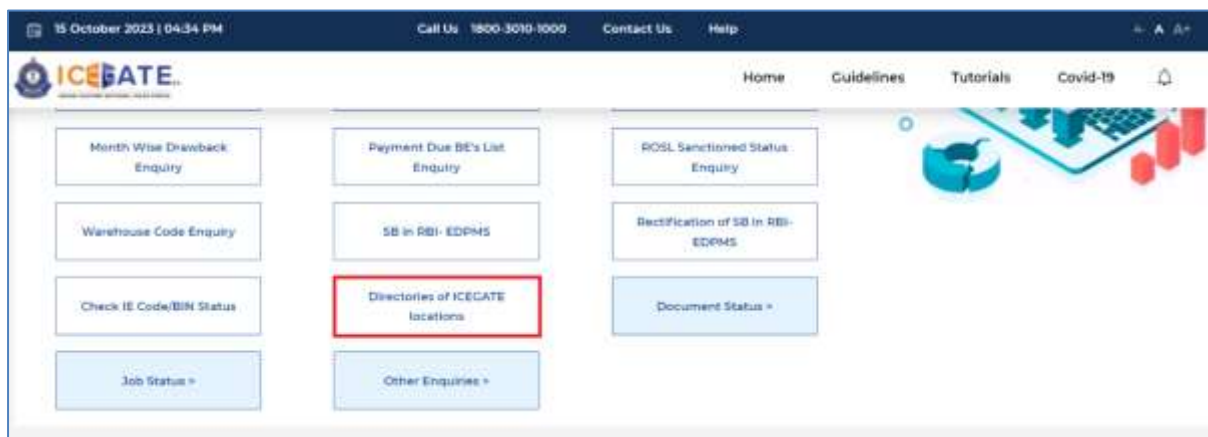
9.17 Directories of ICEGATE locations

Authorized ICEGATE users (**All Users**) are allowed to access the “**Directories of ICEGATE locations**” enquiry service.

The user will click on the ‘Directories of ICEGATE locations’ enquiry service highlighted in the red box as shown in the screen below.

On clicking the enquiry, the user will be redirected to the Compliance Information portal-

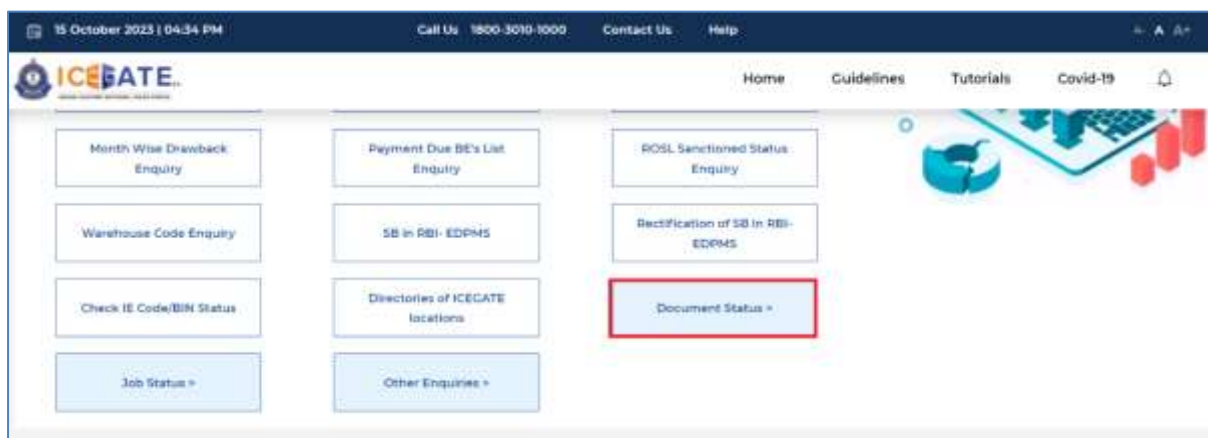
https://cip.icegate.gov.in/CIP/#/list_of_ports



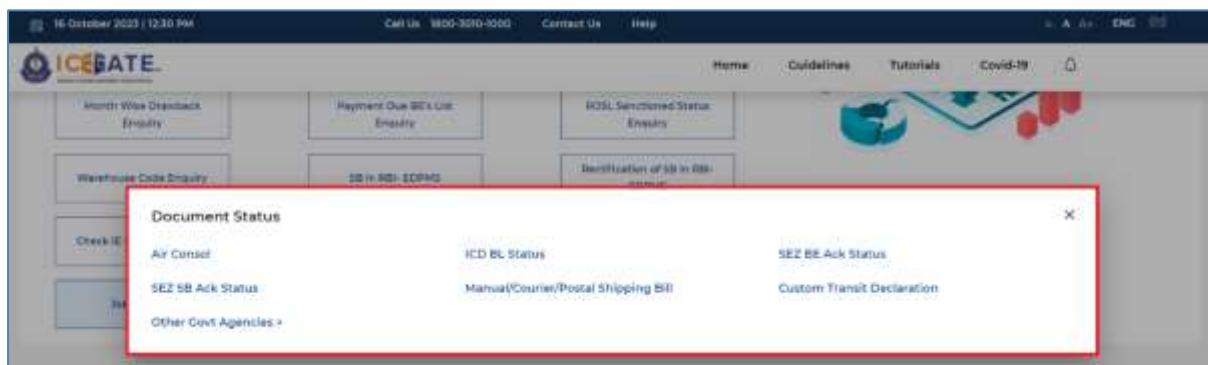
9.18 Document Status

Authorized ICEGATE users (**All Users**) are allowed to access the '**Document Status**' enquiry services. This service enables users to view the status of documents filed at the ICEGATE portal. After document number is generated, the user can check status of document number.

The user will select the 'Document Status' enquiry service highlighted in the red box as shown in the screen below.



On selecting the enquiry, the user will be redirected to a new page. the user will select an enquiry to check the status of the document.



The list of enquiries which are covered under the 'Document Status' are as follows.

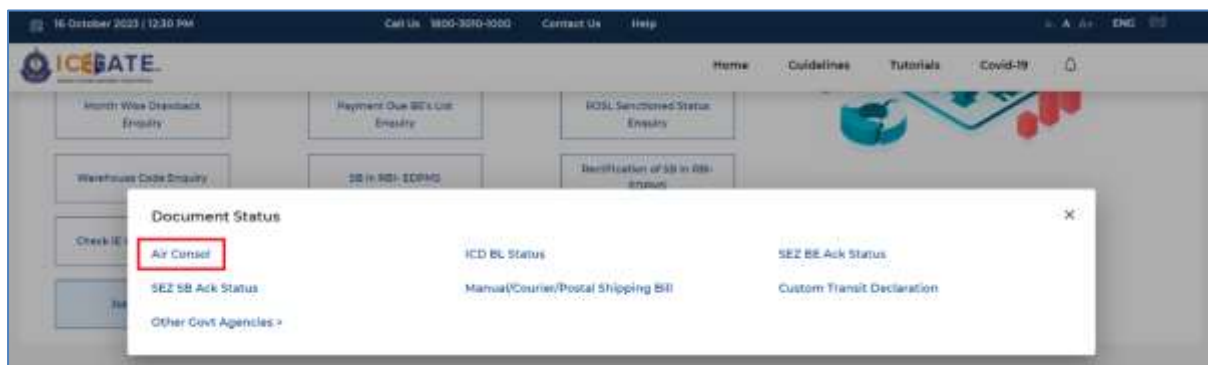
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1. Air Consol
2. ICD BL Status
3. SEZ BE Ack Status
4. SEZ SB Ack Status
5. Manual/Courier/Postal Shipping Bill
6. Custom Transit Declaration
7. Other Govt Agencies
 - Release Order Status
 - BE Ack Status

Each of these enquiries are explained in detail in **para 9.18**

9.18.1 Air Consol

Click on '**Air Consol**' enquiry link.



The user will select the location and enter the Master AWB Number and click on the **<Search>** button.

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Dashboard > Enquiries > Document Status > Air Consol


Air Consol

Select Location
INBOM4


Enter Master AWS Number
10083443894

Search

On clicking the above button, the system will display status of the Air Consol along with consignment details such as consignment status, file number, and other corresponding details.



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Dashboard > Enquiries > Document Status > Air Consol

Air Consol





Select Location
INBOM4

Enter Master AWS Number
10083443894

Search

*Click on the particular column in order to sort data based on that column.

MAWB Number	Custom Site	ICM RTN	ICM Date	Flight Number	Flight Date	Total Package	Gross Weight	Status	Remarks	File Name
10083443894	INBOM4	N/A	N/A	N/A	N/A	6	1790	S	N/A	CMCH801out
10083443894	INBOM4	9964	N/A	N/A	N/A	6	1790	C	N/A	CMCH801out

Items per page: 10 1 / 2 of 2    

(S)Submitted (A)Approved (C)Cancelled (D)Delayed (E)Integrated Error

The user can check the file details by clicking on the button given under the column 'File Name'.



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Dashboard > Enquiries > Document Status > Air Consol

Air Consol

Select Location

INBOM4

Enter Master AWB Number

16083443894

Search

*Click to filter the particular column in order to sort data based on that column.

MAWB Number	Custom Site	IGM RTN	IGM Date	Flight Number	Flight Date	Total Package	Gross Weight	Status	Remarks	File Name
16083443894	INBOM4	N/A	N/A	N/A	N/A	6	1790	S	N/A	CMCH01Out
16083443894	INBOM4	8964	N/A	N/A	N/A	6	1790	C	N/A	CMCH01Out

Items per page: 10 1 2 3 4 5 6 7 8 9 10

(STATUS: S-Submitted; A-Approved; C-Cancelled; D-Delivered; E-Exported; Error)

On clicking the above button, the system will display the package details.

MAWB Number	Custom Site	IGM RTN	IGM Date	Flight Number	Flight Date	Total Package	Gross Weight	Status	Remarks	File Name
16083443894	08644385	N/A	N/A	N/A	N/A	6	1790	S	N/A	N/A
16083443894	08644385	8964	N/A	N/A	N/A	6	1790	C	N/A	N/A

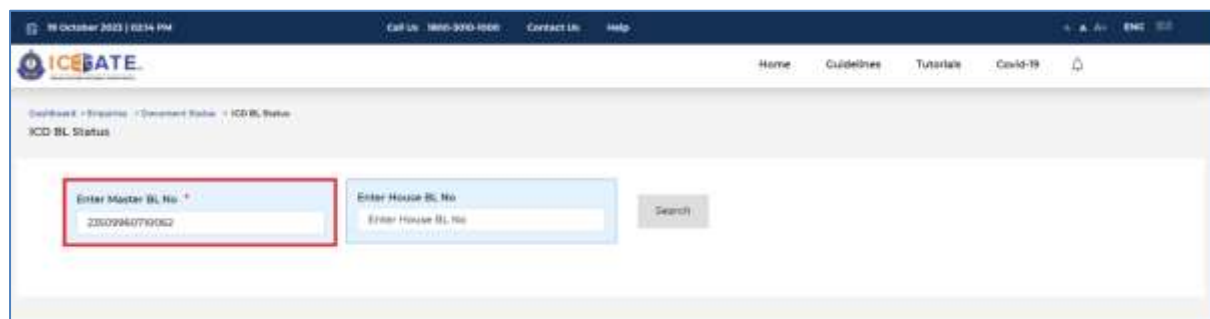
9.18.2 ICD BL Status

Click on the 'ICD BL Status' enquiry link.

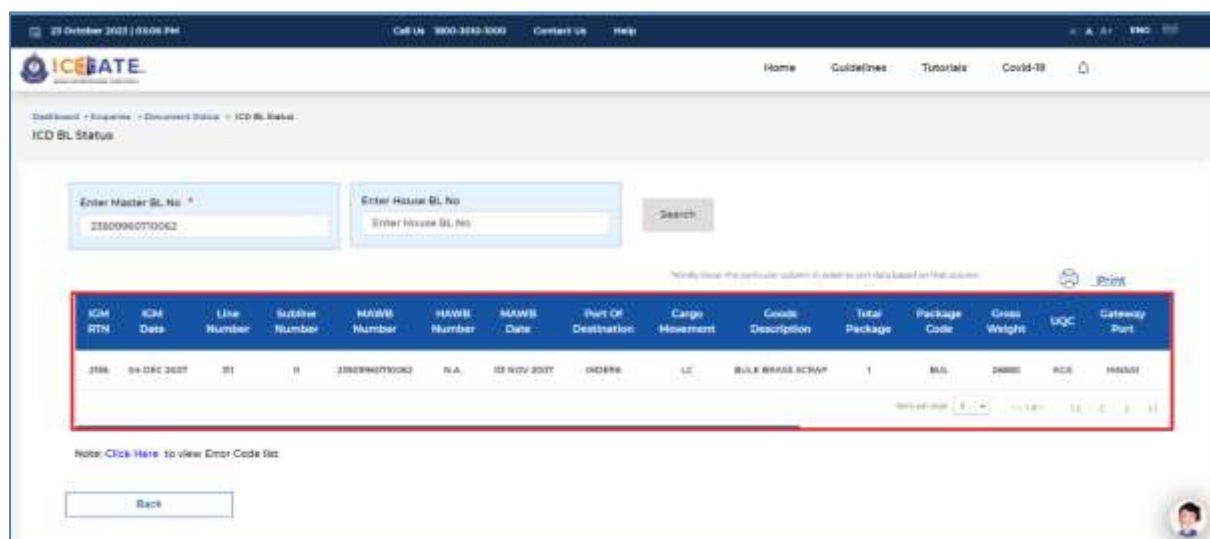
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The user will enter location enter the 'Master Bill of Entry Number' or 'House Bill of Entry Number' and click on the <**Search**> button.

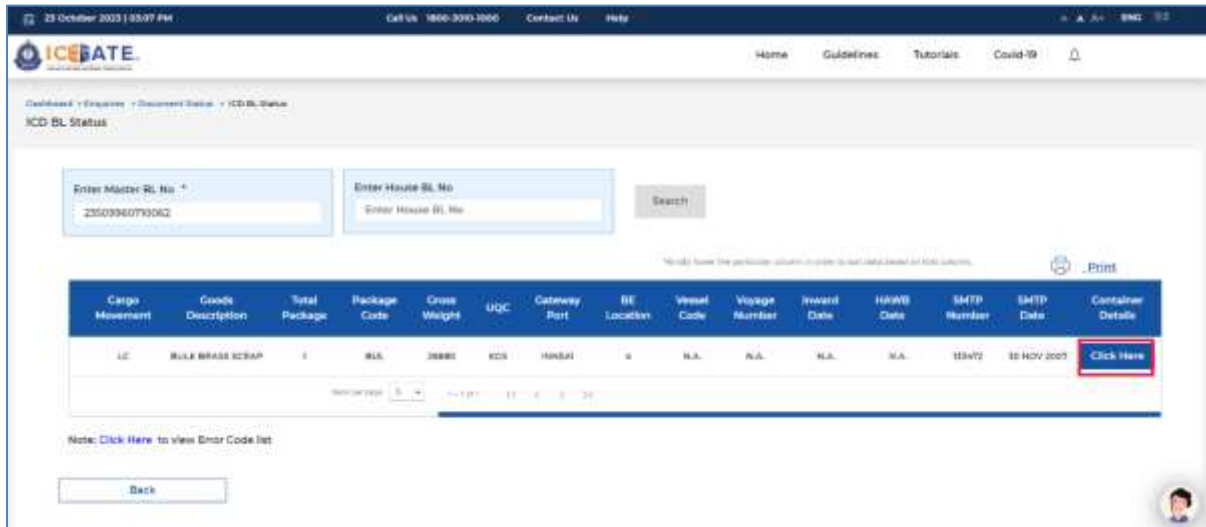


On clicking the above button, the system will display the Bill of Landing status and other corresponding details.



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The user can view the Container details by clicking on **<Click Here>** button.



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Dashboard > Enquiry > Document Status > ICD BL Status

ICD BL Status

Enter Master BL No: 23503960793562

Enter House BL No: Enter House BL No.

Search

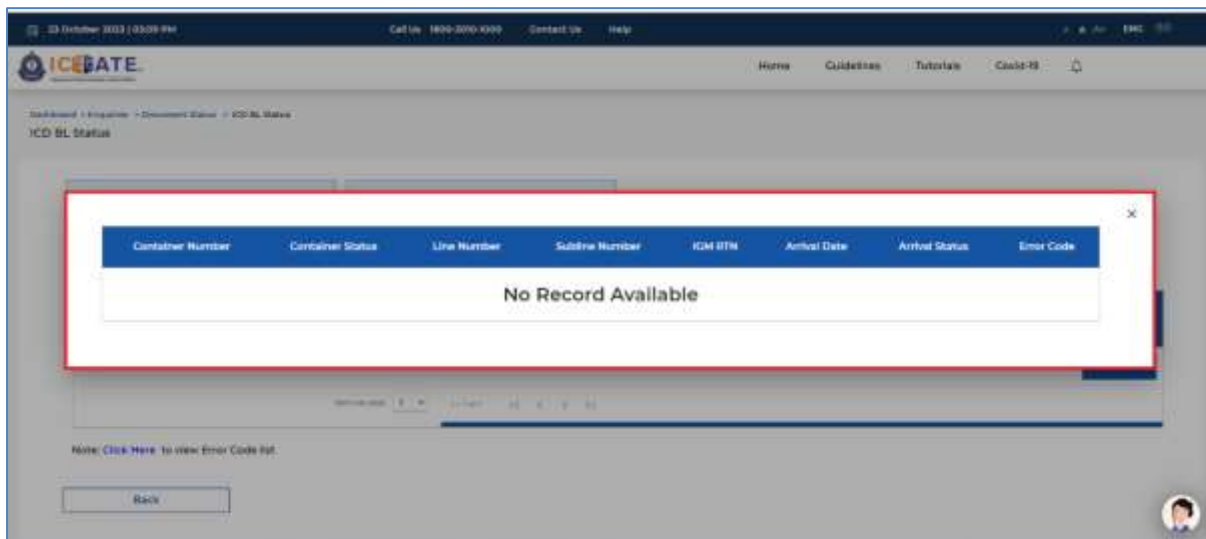
No data found for the particular column in order to get latest details of ICD BL Status.

Cargo Movement	Goods Description	Total Package	Package Code	Gross Weight	UQC	Gateway Port	BE Location	Vessel Code	Voyage Number	Inward Date	HAWS Date	SMTP Number	SMTP Date	Container Details
IC	RULE BRASS SCRAP	1	BLU	20000	KDS	HANSAI	6	N.A.	N.A.	N.A.	N.A.	113472	22 NOV 2023	Click Here

Note: [Click Here](#) to view Error Code list.

Back

On clicking, the screen display will be as follows:



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Dashboard > Enquiry > Document Status > ICD BL Status

ICD BL Status

Container Number | Container Status | Line Number | Subline Number | ICM STM | Arrival Date | Arrival Status | Error Code

No Record Available

Note: [Click Here](#) to view Error Code list.

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9.18.3 SEZ BE Ack Status

Click on the **'SEZ BE Ack Status'** enquiry link.

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The user will select a 'Location' from the dropdown and enter the 'Bill of Entry Number' and 'Bill of Entry Date' and click on the <**Search**> button.

On clicking the above button, the system will display the SEZ BE acknowledgement status with error code.

Location	BE Of Entry Number	BE Of Entry Date	Error Code	Created Time
INMAAB	207	23-Dec-14	N/A	23-Dec-2014 04:45:48 PM
INMAAB	207	23-Dec-14	N/A	09-Jan-2015 04:12:18 PM
INMAAB	207	23-Dec-14	N/A	09-Jan-2015 0:03:38 AM

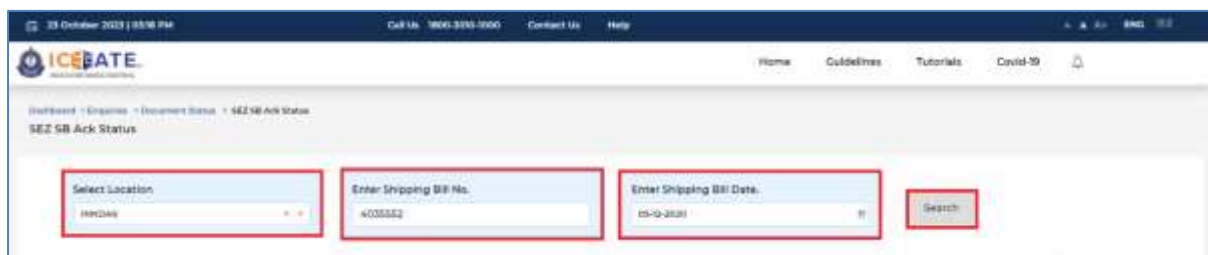
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9.18.4 SEZ SB Ack Status

Click on the '**ICD BL Status**' enquiry link.



The user will select 'Location' from the dropdown, enter 'Shipping Bill Number' and 'Shipping Bill Date' and click on the <**Search**> button.



On clicking above button, the system will display the SEZ Shipping Bill acknowledgement status with error code.

Location	Shipping Bill Number	Shipping Bill Date	Error Code	Created Time
INDIA	4035552	05-Dec-2020	N/A	10/01/2021 04:32:36 AM
INDIA	4035552	05-Dec-2020	N/A	10/01/2021 05:16:18 AM
INDIA	4035552	05-Dec-2020	N/A	10/01/2021 08:25:42 AM
INDIA	4035552	05-Dec-2020	05	27/01/2021 08:30:20 AM
INDIA	4035552	05-Dec-2020	05	27/01/2021 09:03:44 AM

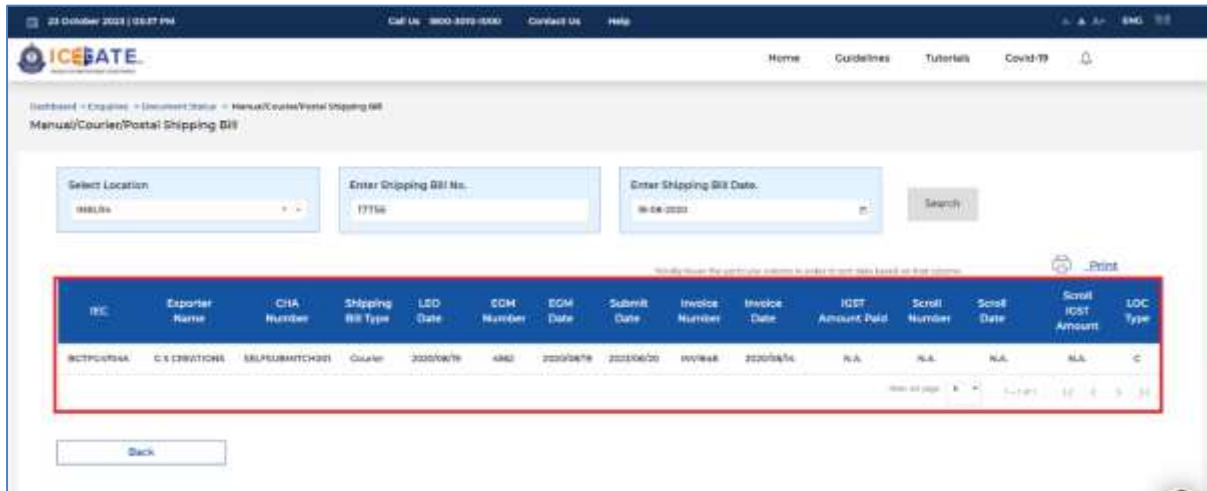
9.18.5 Manual/Courier/Postal Shipping Bill

Click on the '**Manual/Courier/Postal Shipping Bill**' enquiry link.

The user will select 'Location' from the dropdown, enter 'Shipping Bill Number', and 'Shipping Bill Date' and click on the **<Search>** button.

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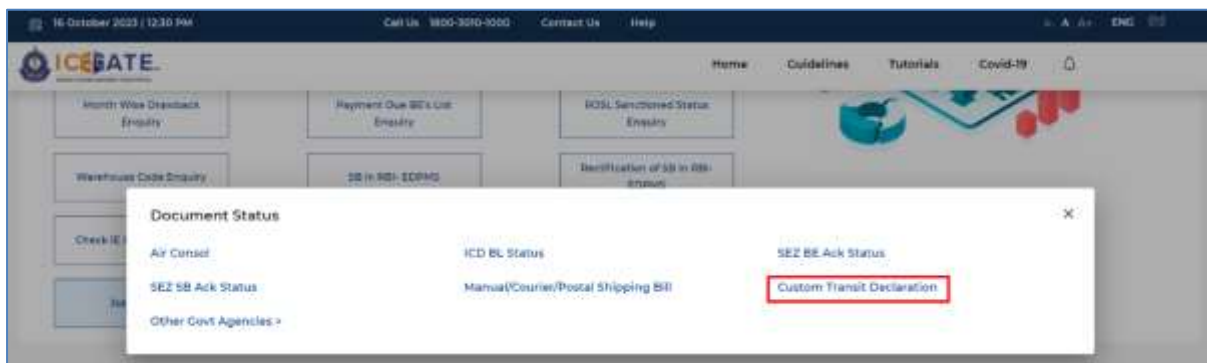
On clicking above button, the system will display the Shipping Bill details.



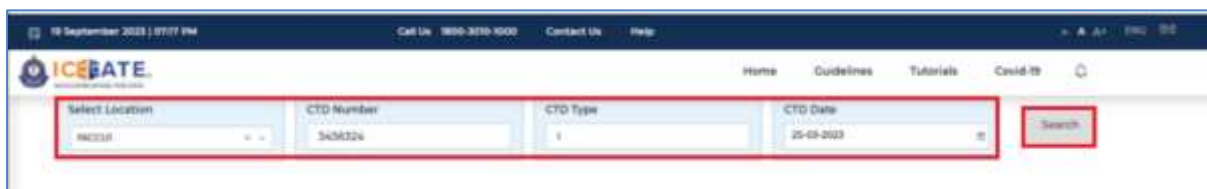
IIC	Exporter Name	CHA Number	Shipping Bill Type	LEO Date	EDM Number	EDM Date	Submit Date	Invoice Number	Invoice Date	ICET Amount Paid	Scroll Number	Scroll Date	Scroll ICET Amount	LOC Type
WCTP0254	C S (S)WITCH	SLPUBRANCH001	Courier	2023/08/16	4862	2023/08/16	2023/08/20	INV/486	2023/08/16	N/A	N/A	N/A	N/A	C

9.18.6 Custom Transit Declaration

Click on the 'Custom Transit Declaration' enquiry link.



The user will select 'Location' from the dropdown, enter 'CTD Number', 'CTD Type' and 'CTD Date' and click on the **<Search>** button.

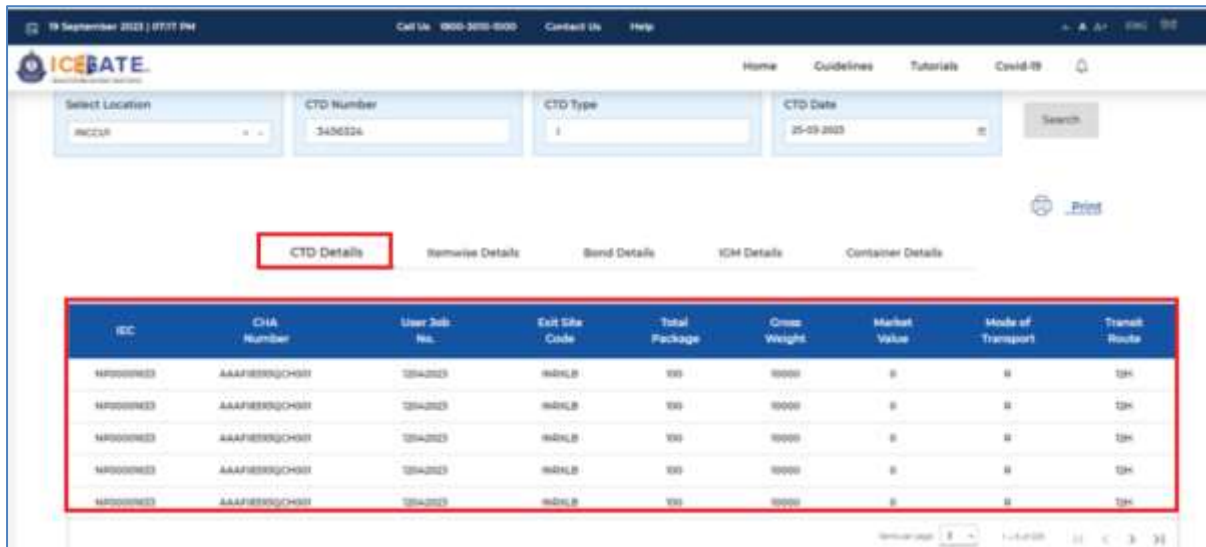


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On clicking the above button, the system will display the tabs for **CTD Details**, **Item-wise Details**, **Bond Details**, **IGM Details**, and **Container Details**

9.18.6.1 CTD Details

On clicking the 'CTD Details' tab, the system will display the details such as IEC code, Total package, and Mode of Transport etc.



IEC	CHA Number	User Job No.	Exit Site Code	Total Package	Gross Weight	Market Value	Mode of Transport	Transit Route
NP0000003	AAAF0000000000	12042023	WADLB	100	10000	0	B	12H
NP0000003	AAAF0000000000	12042023	WADLB	100	10000	0	B	12H
NP0000003	AAAF0000000000	12042023	WADLB	100	10000	0	B	12H
NP0000003	AAAF0000000000	12042023	WADLB	100	10000	0	B	12H
NP0000003	AAAF0000000000	12042023	WADLB	100	10000	0	B	12H

9.18.6.2 Item-wise Details

On clicking the 'Item wise Details' tab, the system will display the details such as Item No, CTH code, and Quantity etc.

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Select Location: | CTD Number: | CTD Type: | CTD Date: | Search

[Print](#)

CTD Details | **Itemwise Details** | Bond Details | IGM Details | Container Details

Item No	CTH	Goods Description	Quantity	UQC
52345	3709000	Oil Containers	100	PKG
52345	3709000	Oil Containers	100	PKG
52345	3709000	Oil Containers	100	PKG
52345	3709000	Oil Containers	100	PKG
52345	3709000	Oil Containers	100	PKG

9.18.6.3 Bond Details

On clicking the 'Bond Details' tab, the system will display the details such as Bond No, Bond Code, and Bond Amount etc.

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Select Location: | CTD Number: | CTD Type: | CTD Date: | Search

[Print](#)

CTD Details | Itemwise Details | **Bond Details** | IGM Details | Container Details

Bond No	Bond Code	Bond Amount	BG Rate	BG Amount
8378430023	TP	N.A.	800	N.A.
8378430023	TP	N.A.	800	N.A.
8378430023	TP	N.A.	800	N.A.
8378430023	TP	N.A.	800	N.A.
8378430023	TP	N.A.	800	N.A.

9.18.6.4 IGM Details

On clicking the 'Bond Details' tab, the system will display the details such as IGM Rotation Number, IGM Date, Inward Date, and Master Airway Bill Number etc.

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Select Location: INCCUR | CTD Number: 3456724 | CTD Type: I | CTD Date: 25-03-2023 | Search

Print

CTD Details | Remarks Details | Bond Details | **ICM Details** | Container Details

ICM Rotation Number	ICM Date	Inward Date	ICM Line Number	Port of ICM	Master Airway Bill Number	Master Airway Bill Date
2849083	2023-03-25 00:00:00.0	2023-03-25 00:00:00.0	1234	INCCUR	02SE18080009	2023-03-25 00:00:00.0
2849083	2023-03-25 00:00:00.0	2023-03-25 00:00:00.0	1234	INCCUR	02SE18080009	2023-03-25 00:00:00.0
2849083	2023-03-25 00:00:00.0	2023-03-25 00:00:00.0	1234	INCCUR	02SE18080009	2023-03-25 00:00:00.0
2849083	2023-03-25 00:00:00.0	2023-03-25 00:00:00.0	1234	INCCUR	02SE18080009	2023-03-25 00:00:00.0
2849083	2023-03-25 00:00:00.0	2023-03-25 00:00:00.0	1234	INCCUR	02SE18080009	2023-03-25 00:00:00.0

9.18.6.5 Container Details

On clicking the 'Container Details' tab, the system will display the details such as Container Number, Container Size, and Seal etc.

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Select Location: INCCUR | CTD Number: 3456724 | CTD Type: I | CTD Date: 25-03-2023 | Search

Print

CTD Details | Remarks Details | Bond Details | ICM Details | **Container Details**

Container Number	Container Size	Seal	Truck	Wagon
84DU2278616	20	SEALH9BY	TDCKT8GE	WAGONT8GD
84DU2278616	20	SEALH9BY	TDCKT8GE	WAGONT8GD
84DU2278616	20	SEALH9BY	TDCKT8GE	WAGONT8GD
84DU2278616	20	SEALH9BY	TDCKT8GE	WAGONT8GD
84DU2278616	20	SEALH9BY	TDCKT8GE	WAGONT8GD

9.18.7 Other Govt Agencies

Click on the 'Other Govt Agencies' enquiry link.

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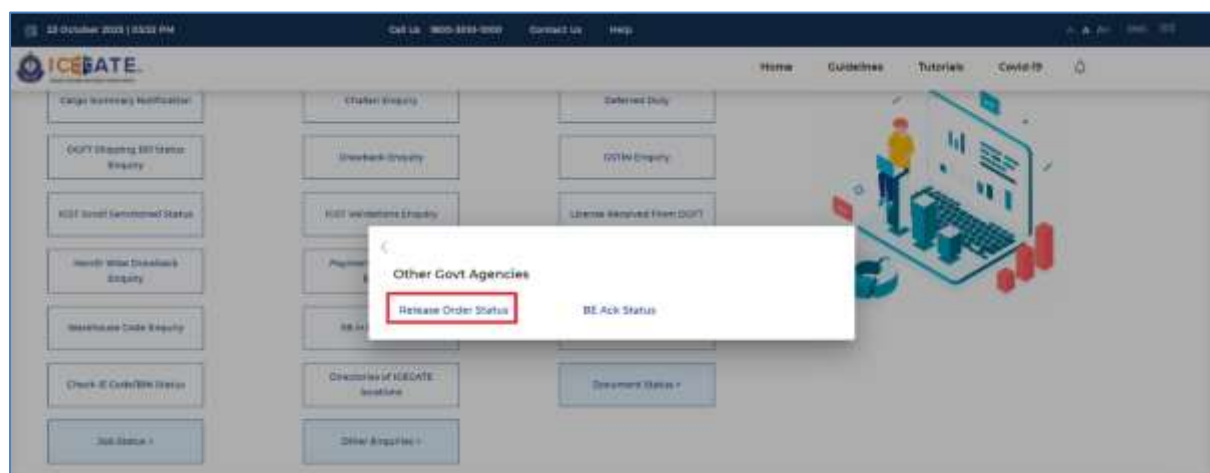


On clicking the above link, the user will be redirected to a new page that will display the enquiries of 'Other Govt Agencies'. The user will select the appropriate enquiry for which he/she wishes to view the status.

1. Release Order Status
2. BE Ack Status

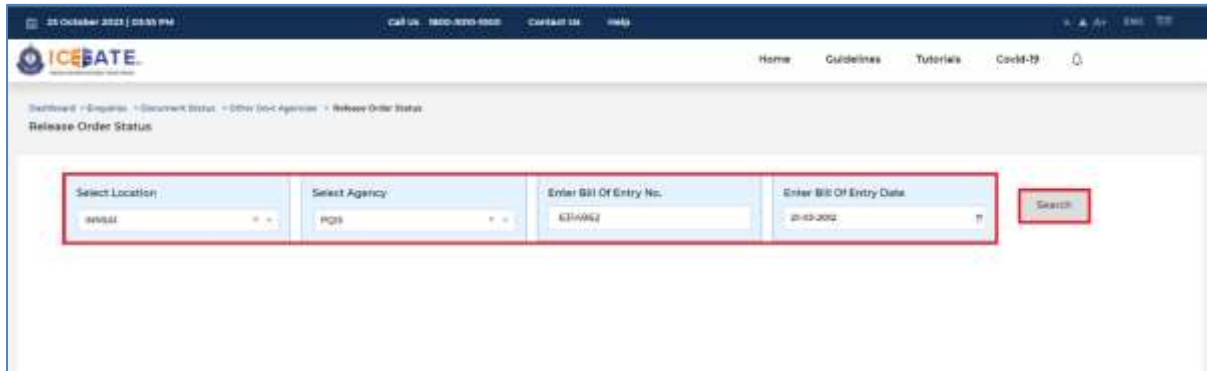
9.18.7.1 Release Order Status

Click on the '**Release Order Status**' enquiry link.

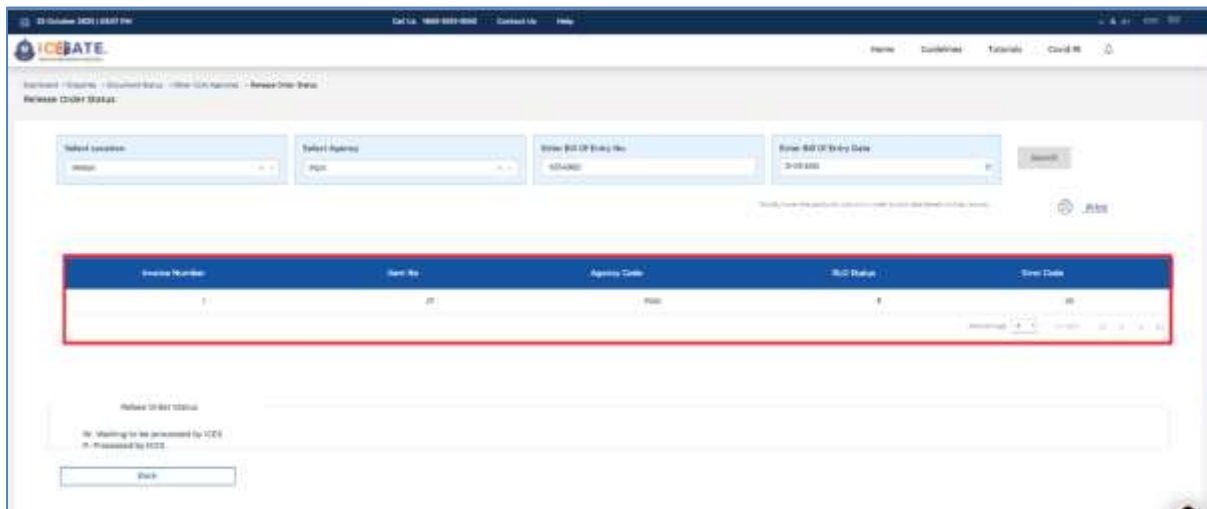


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The user will select 'Location', Agency from the dropdown, enter 'Bill of Entry Number' and 'Bill of Entry Date' and click on the <**Search**> button.



On clicking the above button, the system will display the Release Order status as per selection made as per selection made.



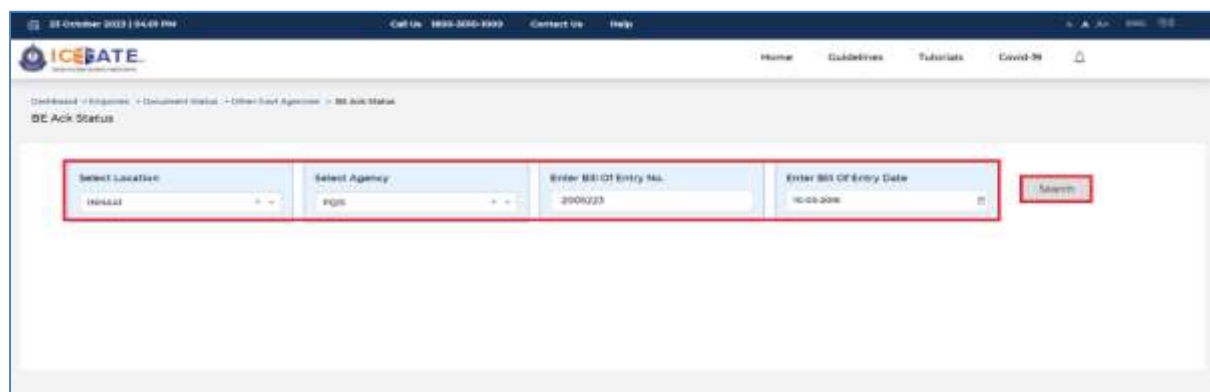
9.18.7.2 BE Ack Status

Click on the '**BE Ack Status**' enquiry link.

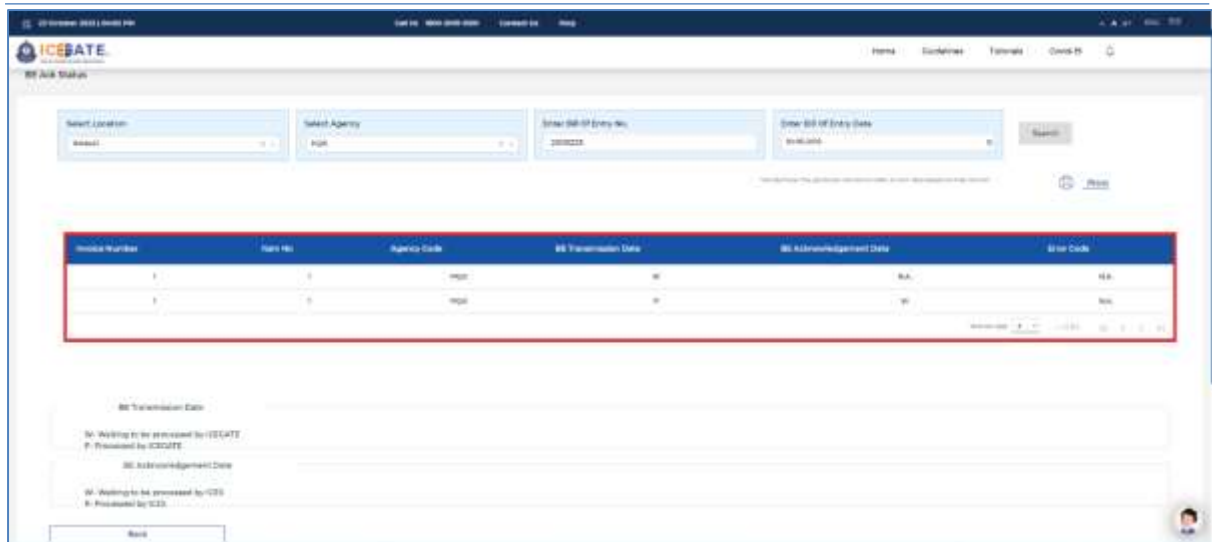
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The user will select 'Location', Agency from the dropdown, enter 'Bill of Entry Number' and 'Bill of Entry Date' and click on the <**Search**> button.



On clicking the above button, the system will display the BE acknowledgment status as per selection made.

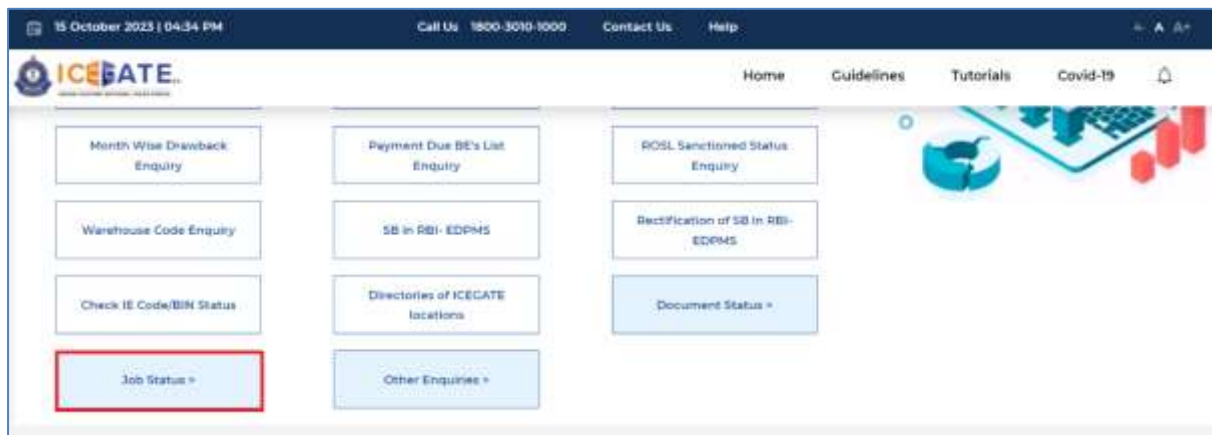


Invoice Number	Item No	Agency Code	BE Transmission Date	BE Acknowledgement Date	Error Code
1	1	1001	01	01	01
1	1	1001	01	01	01

9.19 Job Status

The authorized ICEGATE users are allowed to access the '**Job Status**' enquiry services to view the status of the documents. This enquiry will show the status of Job uploaded into ICEGATE portal. It will also display the document number if successfully processed or shows an error code if failed during processing. Also shows the list of jobs filed by location.

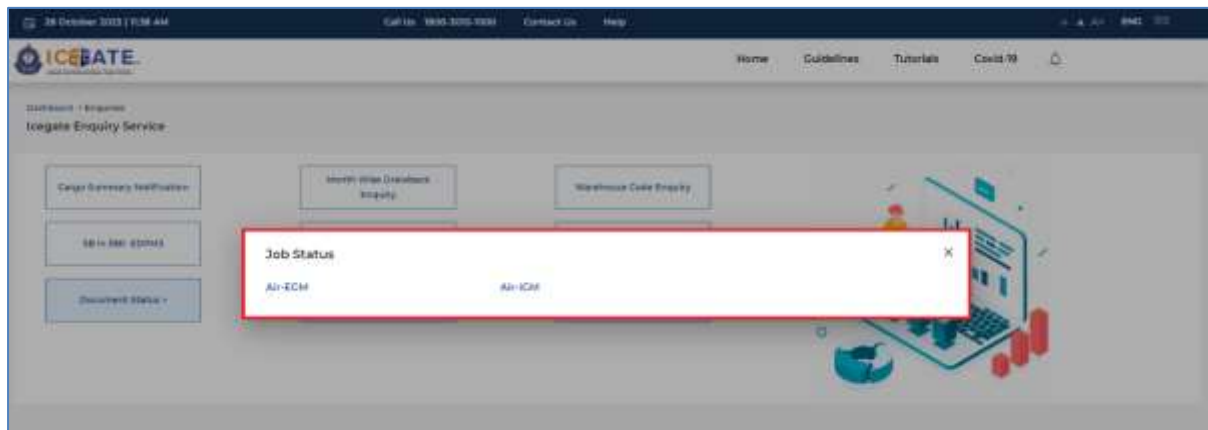
The user will select the "Job Status" enquiry service highlighted in the red box as shown in the screen below.



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On selecting the above enquiry, the authorized ICEGATE **Airline users** will be redirected to a new page where the system will display the below enquires. The user will select the appropriate enquiry for which he/she wishes to view the status.

1. Air EGM
2. Air IGM



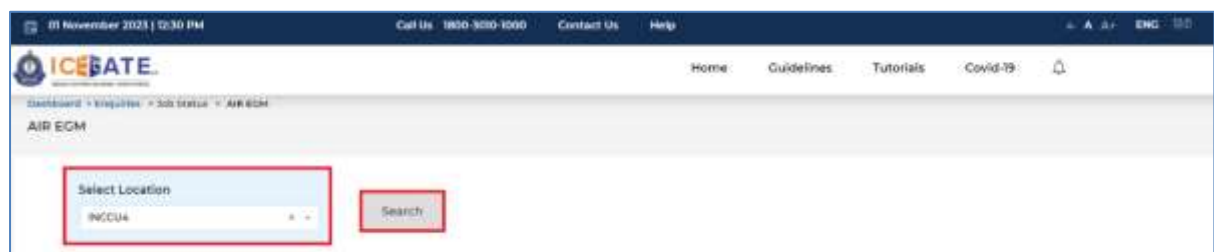
9.19.1 Air-EGM

Click on the '**Air EGM**' enquiry link.

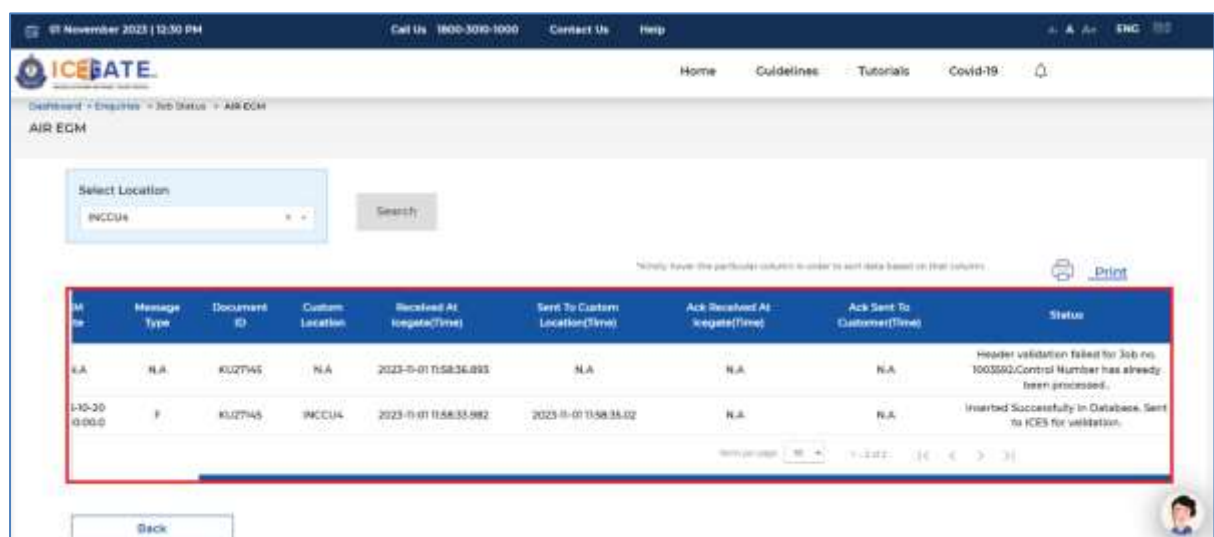
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Select the appropriate 'Location' from the drop down and click on the **<Search>** button.



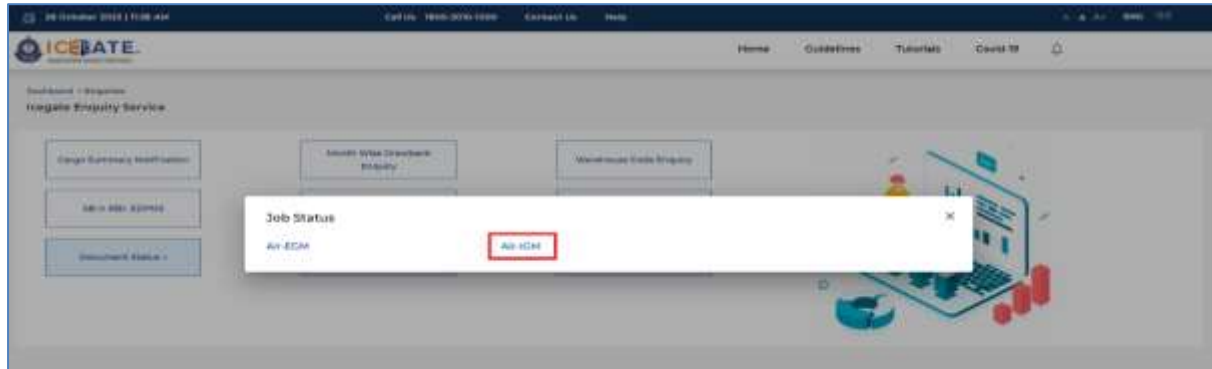
On clicking the above button, the system will display the details all AIR IGMs filed from the selected Location in the last 24 hours.



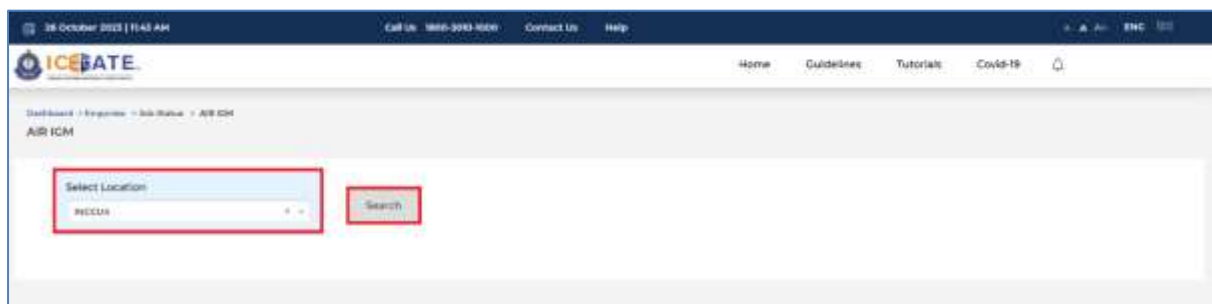
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9.19.2 Air-IGM

Click on the '**Air IGM**' enquiry link.



Select the appropriate 'Location' and click on the **<Search>** button.



On clicking the above button, the system will display the Air IGM status filed from the selected Location in the last 24 hours.

20 October 2023 | 11:44 AM | Call Us: 1800-3090-9000 | Contact Us | Help | Home | Guidelines | Tutorials | Covid-19 | AISRANCE007

Dashboard > Enquiries > Job Status > AIR ICM

Select Location: Search

*Only filter the particular column in order to get data based on filter column.

S. No.	Flight Number	Flight Date	Custom Location	Received At Icgate(Time)	Sent To Custom Location(Time)	Ack Received At Icgate(Time)	Ack Sent To Customer(Time)	Status
1	RETHAL	2023-10-20 07:30:00.0	MCCOL	2023-10-20 11:50:00.000	2023-10-20 12:53:01.000	N/A	N/A	Message CHALAQ for ICM - Acknowledgement has been sent

Back

9.19.3 Bill of Entry

On selecting the '**Job status**' enquiry, the authorized ICEGATE users (**IEC** and **CHA**) will be redirected to a new page where the system will display the below enquires.

1. Bill of Entry
2. Shipping Bill

The user can select the appropriate enquiry for which he/she wishes to view the status.

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Dashboard > Enquiries > Icgate Enquiry Service

Job Status:

The user will click on the '**Bill of Entry**' enquiry link.

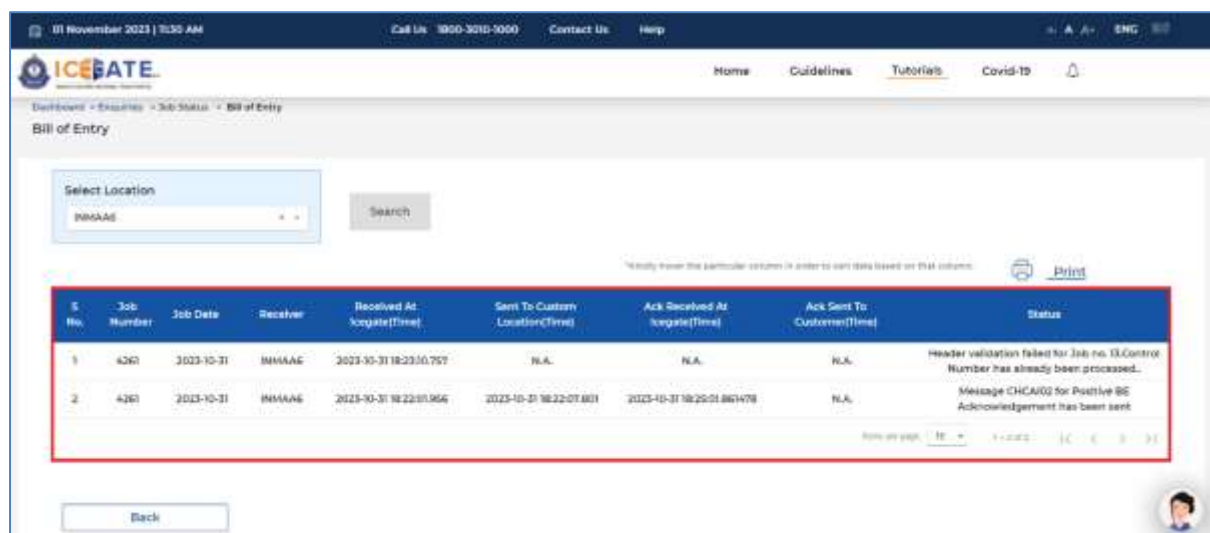
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Select the appropriate Location from the drop down and click on the <**Search**> button.



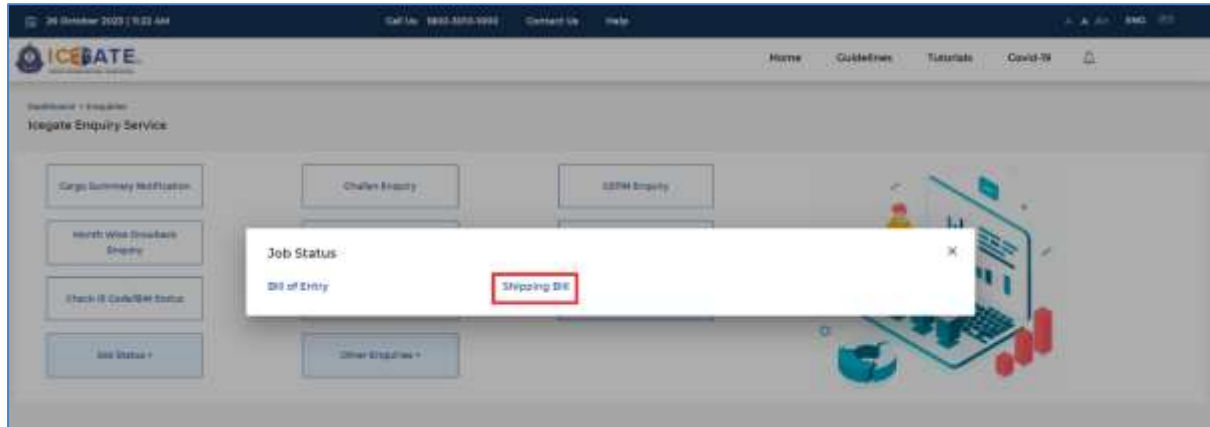
On clicking the search button, the system will display the details of all BEs filed from the selected Location in the last 24 hours.



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9.19.4 Shipping Bill

Click on the **'Shipping Bill'** enquiry link.



Select the appropriate Location from the drop down and click on the **'Search'** button.



On clicking the button, the system will display the details of all SBs filed from the selected Location in the last 24 hours.

01 November 2023 | 11:35 AM | Call Us: 1800-3010-1000 | Contact Us | Help | A | ENG

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Dashboard > Enquiries > Job Status > Shipping Bill

Select Location
INNSA1

Search

*Click to filter the particular column in order to sort data based on that column.

S No.	File Type	Job Number	Job Date	Custom Location	Received At Icegate(Time)	Sent To Custom Location(Time)	Ack Received At Icegate(Time)	Ack Sent To Customer(Time)	Status
1	F	3320	2023-10-31	INNSA1	2023-10-31 23:02:52.888	N.A.	N.A.	N.A.	Header validation failed for Job no. 79. Control Number has already been processed.
2	F	3520	2023-10-31	INNSA1	2023-10-31 23:02:48.502	2023-10-31 23:02:53.205	N.A.	N.A.	Inserted Successfully in Database. Sent to ICEG for validation.

Items per page: 10 | 1-2-3-4-5-6-7-8-9-10 | < > >>

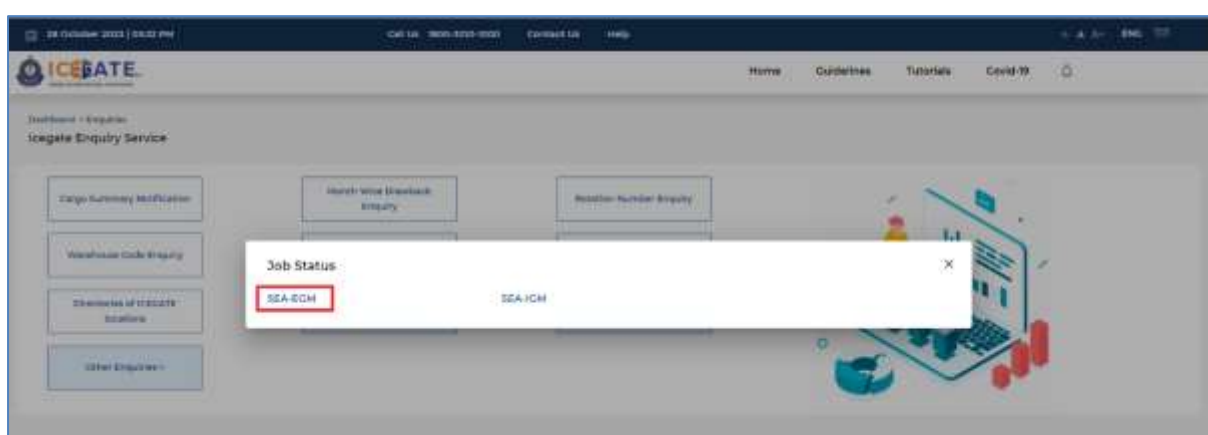
Back

9.19.5 SEA-EGM

On selecting the '**Job status**' enquiry, the authorized ICEGATE users (**Shipping Line** and **Shipping Agent**) will be redirected to a new page where the system will display the below enquires.

1. SEA-EGM
2. SEA-IGM

The user can select the appropriate enquiry for which he/she wishes to view the status.

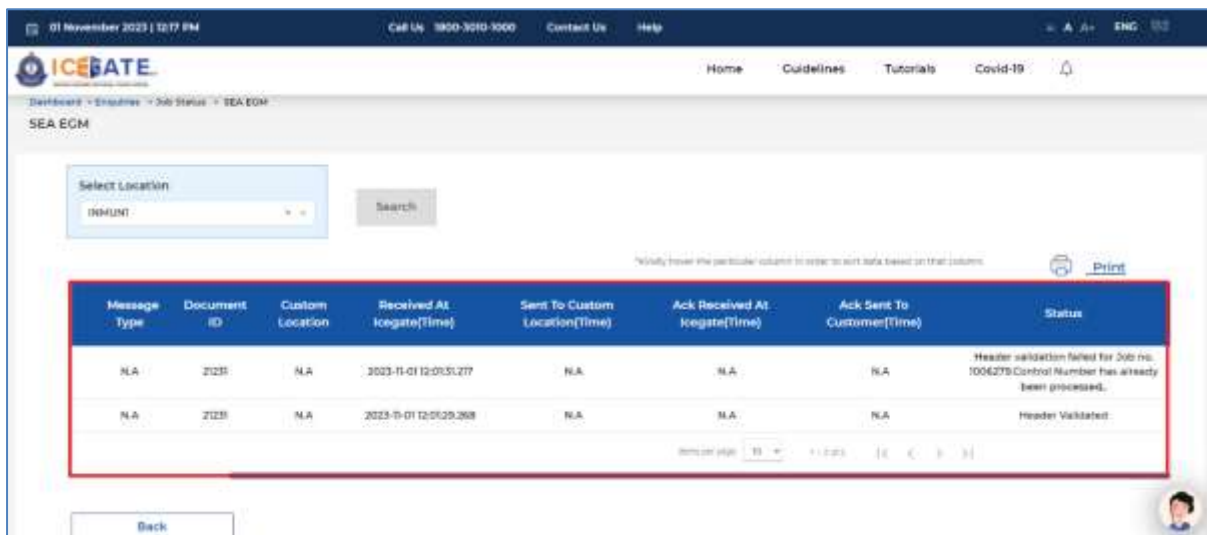


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Select the appropriate Location from the drop down and click on the **<Search>** button.



On clicking the above button, the system will display the details of all SEA IGMs filed from the selected Location in the last 24 hours.



Message Type	Document ID	Custom Location	Received At Icegate[Time]	Sent To Custom Location[Time]	Ack Received At Icegate[Time]	Ack Sent To Customer[Time]	Status
N/A	21235	N/A	2023-11-01 12:05:277	N/A	N/A	N/A	Header validation failed for Job no. 1006279. Control Number has already been processed.
N/A	21235	N/A	2023-11-01 12:05:29.368	N/A	N/A	N/A	Header Validated.

9.19.6 SEA-IGM

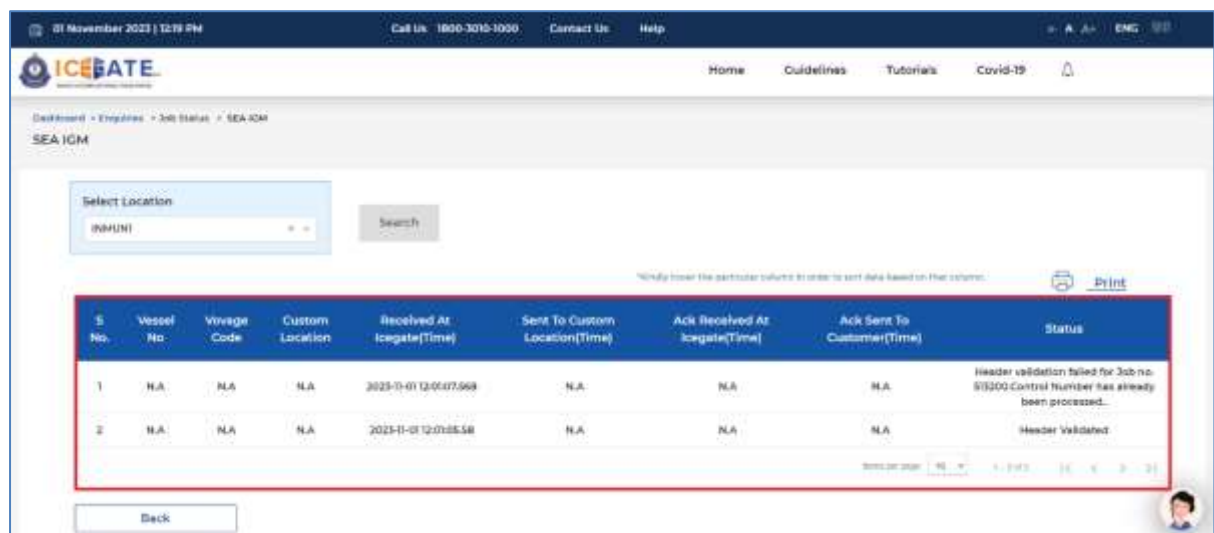
Click on the **'SEA-IGM'** enquiry link.



Select the appropriate Location from the drop down and click on the 'Search' button.



On clicking the button, the system will display the details of all SEA EGMs filed from the selected Location in the last 24 hours.



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9.20 Drawback Disbursement Status

All authorized ICEGATE users (**IEC role**) are allowed to access the “**Drawback Disbursement Status**” Enquiry to view the shipping bill wise status of drawback disbursement for a particular location.

The user will select the “Drawback Disbursement Status” enquiry service highlighted in the red box as shown in the screen below.



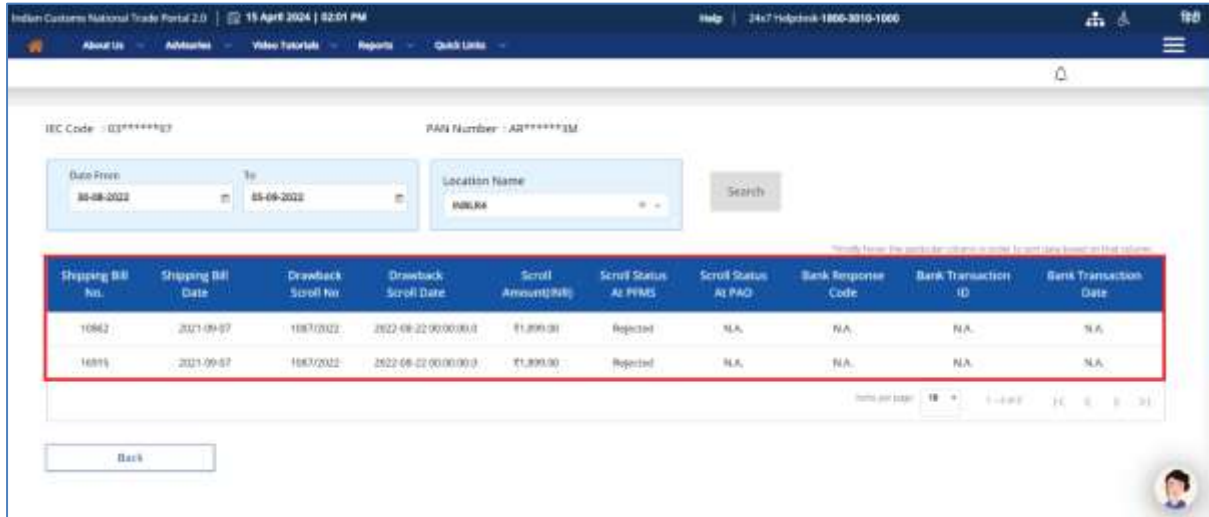
On selecting the enquiry, the system will display the **IEC Code** and **PAN Number** of the logged-in user.



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The user will have to select the valid date range (More than 7 days will not be permitted) and '**Location Name**' from the dropdown and click on the <**Search**> button.

On clicking the <**Search**> button, the system will display the scroll details & drawback disbursement status of a SB for the selected Location.



Indian Customs National Trade Portal 2.0 | 15 April 2024 | 02:01 PM | Help | 24x7 Helpline: 1800-3010-1000

IEC Code : 03*****93 PAN Number : AR*****3M

Date From: 05-08-2022 To: 05-08-2022 Location Name: INDIA Search

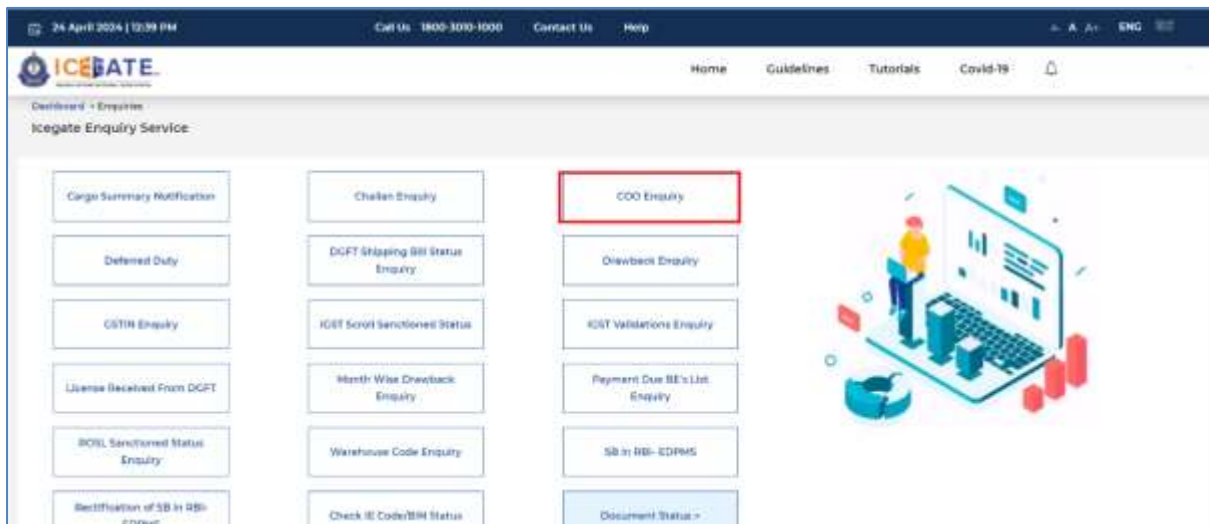
Shipping Bill No.	Shipping Bill Date	Drawback Scroll No.	Drawback Scroll Date	Scroll Amount(Rs)	Scroll Status At PMS	Scroll Status At PAQ	Bank Response Code	Bank Transaction ID	Bank Transaction Date
10862	2021-09-07	1083/2022	2022-08-22 00:00:00.0	₹1,895.00	Rejected	N/A	N/A	N/A	N/A
16895	2021-09-07	1083/2022	2022-08-22 00:00:00.0	₹1,895.00	Rejected	N/A	N/A	N/A	N/A

Items per page: 10 1-4 of 2 1 2 3 4

Back

9.21 COO Enquiry

The user will select the “**COO Enquiry**” service highlighted in the red box as shown in the screen below-



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Dashboard > Enquiries

Icegate Enquiry Service:

Cargo Summary Notification	Challen Enquiry	COO Enquiry
Deferred Duty	DGFT Shipping Bill Status Enquiry	Drawback Enquiry
CSTIN Enquiry	IGBT Scroll Sanctioned Status	IGST Validation Enquiry
License Received From DGFT	Month Wise Drawback Enquiry	Payment Due BE's List Enquiry
ROSL Sanctioned Status Enquiry	Warehouse Code Enquiry	SB in RBI-EDPMS
Certification of SB in RBI-EDPMS	Check IE Code/IRH Status	Document Status >

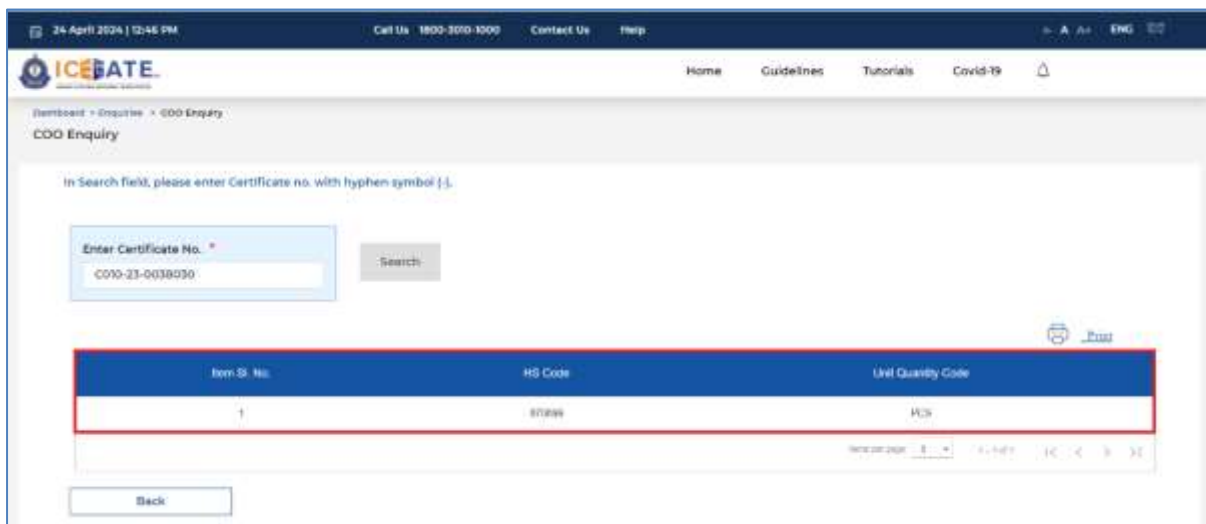
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On selecting the enquiry, the user will have to enter “**Certificate Number**” with hyphen symbol (-) and click on <**Search**> button.



The screenshot shows the ICEGATE COO Enquiry page. The search input field is highlighted with a red box and contains the text "Enter Certificate No. *". Below it, the text "COO-23-0038030" is entered. The "Search" button is also highlighted with a red box.

On clicking the <**Search**> button, the system will display HS Code and Unit Quantity Code details



The screenshot shows the ICEGATE COO Enquiry page after a successful search. The search input field and "Search" button are still visible. Below them, a table displays the search results. The table has three columns: "Item Sl. No.", "HS Code", and "Unit Quantity Code". The first row shows "1", "870899", and "PCS". A "Print" button is visible in the top right corner of the table area. A "Back" button is located at the bottom left of the page.

Item Sl. No.	HS Code	Unit Quantity Code
1	870899	PCS

Users can take the print of the search results by clicking on the **Print** hyperlink.

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Itemboard > Enquiry > COO Enquiry

COO Enquiry

In Search field, please enter Certificate no. with hyphen symbol (-).

Enter Certificate No. *
C010-23-0038030

Search

Item Sl. No.	HS Code	Unit Quantity Code
1	87089	PCS

Back

Print

9.22 Other Enquiries

Authorized ICEGATE users (**All users**) are allowed to access “Other Enquiries” after login into the ICEGATE portal.

Go to the **Services Widget** >> **Other Services**

28 October 2023 | 08:43 PM

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Dashboard

Last Login: 2023-10-28 18:20:31 PM, TSM Login: 0

Pending Details

Shipping Agent

Profile Status Drafts Ticket Management Notifications from ICEGATE

Services

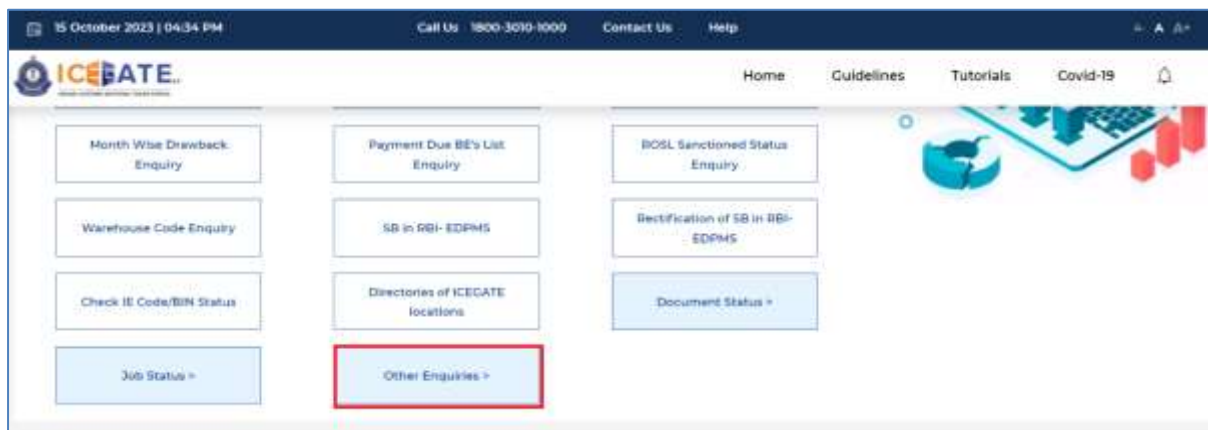
- vSARICET
- External Account
- Other Services
- Statistics and Reports
- Linked Links

Clicking on ‘**Other Services**’ link will expand it for accessing the ‘**Other Webforms**’ enquiry services.

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The user will select the '**Other Enquiries**' service highlighted in the red box as shown in the screen below.



On selecting the above enquiry, the system will display the following enquires.

1. VCN Exchange
2. ATE Request Payload
3. ELR Request Payload
4. Custodian Application Form
5. Rotation Number Application Form

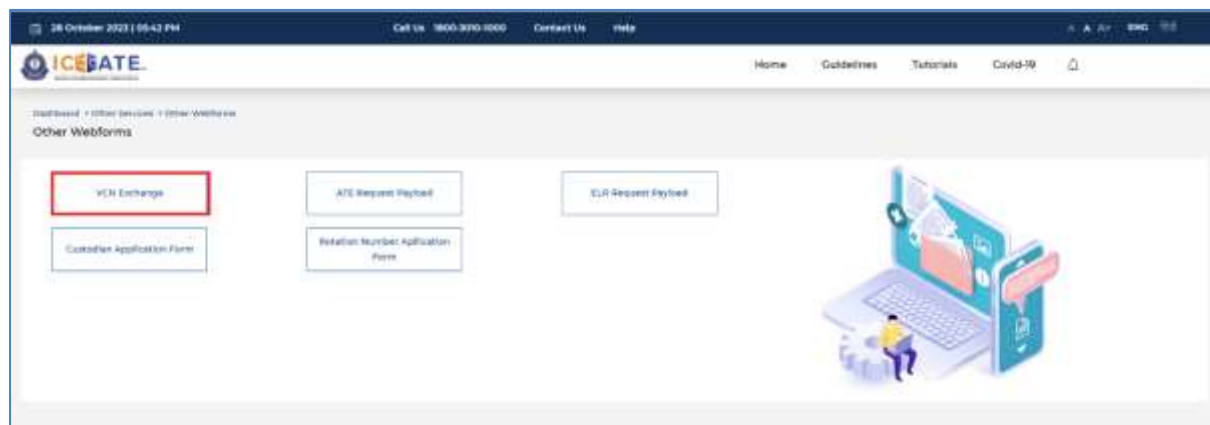
The user can select the appropriate enquiry for which he/she wishes to view the status.

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9.22.1 VCN Exchange

Authorized ICEGATE users (**All Users**) are allowed to access the 'VCN Exchange' enquiry. The user will click on the '**VCN Exchange**' enquiry link.



On clicking the above enquiry, the system will display the form for filling in the VCN Message details. Once all the required details are filled, please click the **<Create JSON>** button to generate JSON file.

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ICEGATE

Dashboard > Other Services > Other Workflows > VCN Exchange

VCN Exchange

VCN Exchange Form

Document Header

Document Reference

Document Type: Document Name: Message Type: Sender ID:

Sender ID Qualifier:

Document Exchange Details

Working Party:

30 October 2023 | 11:55 AM | Call Us: 1800-3090-1800 | Contact Us | Help | Home | Guidelines | Tutorials | Covid-19 | DOCECOM =

ICEGATE

Document Details

Voyage Details

Entry Type: Record Type: Voyage Call Number: Mode of Transport:

Transport Means Type: Transport Means Identity: Vessel Code: Voyage Number:

Type of Vessel: Purpose of Call: Shipping Agent Code: VLD File Code:

Terminal Operator Code: Port Code: Expected Date and Time of Arrival:

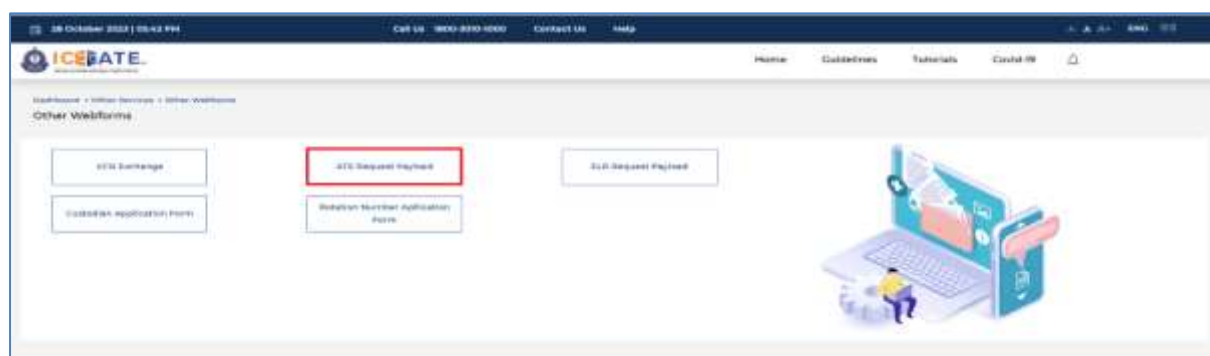
Expected Date and Time of Departure: Service Name: Acknowledgment Date:

Back | Reset Form | **Cancel Form**

On clicking the above button, All the changes made in the form will be reverted.

9.22.2 ATE Request Payload

Authorized ICEGATE users (**All Users**) are allowed to access the 'ATE Request Payload' enquiry. The user will click on the '**ATE Request Payload**' enquiry link.



On clicking the enquiry, the system will display the form for filling in the ATE Message details. Once all the required details are filled, please click the **<Create JSON>** button to generate JSON file.

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Dashboard > Other Services > Other Facilities > ATE Request Payload

ATE Request Payload

Fill all mandatory fields indicated by *

Document Reference

Document Type:

Document Name:

Message Type:

Sender ID:

Receiver ID:

Document Exchange Details

Receiving Party:

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Entry Details

Entry Details

Request ID:

Request Type:

Terminal Operator Code:

Reporting State:

Identity of the Transport Means:

Authorized Representative of Terminal Operator Name:

Port Details

Port Code:

Voyage Call Number:

Type of Transport Means:

Birth Number:

Registration Number:

Revision Code:

Arrival/Departure Time Reported By:

Final Arrivals/Arrival Departure Time

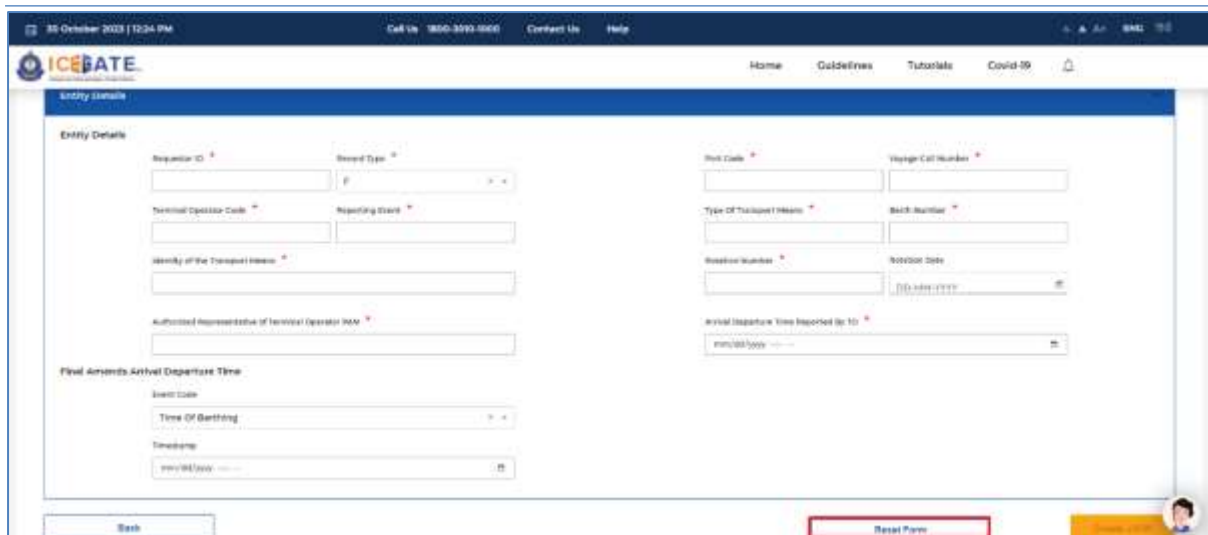
Event Code:

Time Of Berthing:

Discharge:

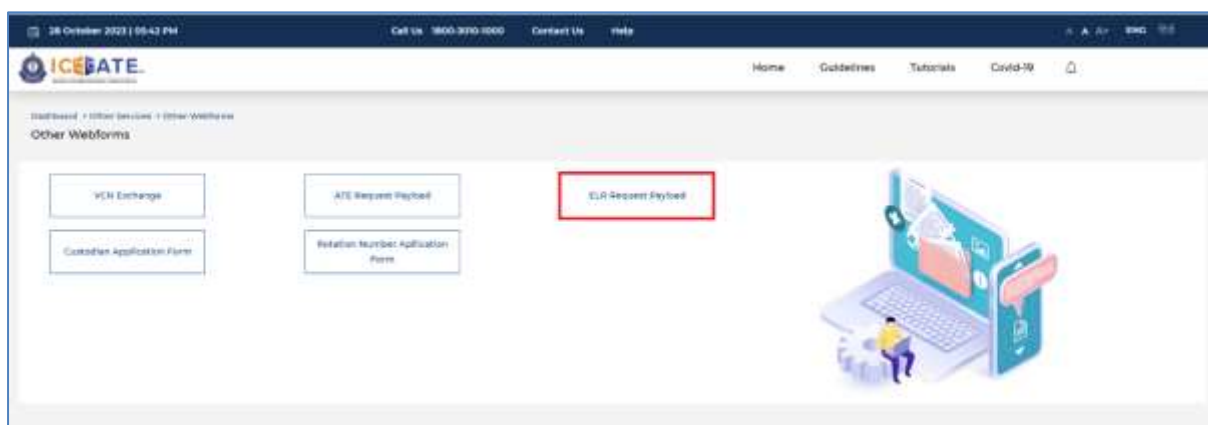
Back | Reset Form

On clicking the above button, all the changes made in the form will be reverted.



9.22.3 ELR Request Payload

Authorized ICEGATE users (**All Users**) are allowed to access the 'ELR Request Payload' enquiry. The user will click on the '**ELR Request Payload**' enquiry link.



On clicking the above enquiry, the system will display the form for filling in the ELR Message details.

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Dashboard > Other Services > Other workflows > ELR Request Payload

ELR Request Payload

30-10-2023-10:35:35 PM

Document Reference

Document Type:

Document Name:

Message Type:

Sender ID:

Receiver ID:

Document Exchange Details

Receiving Party:

30 October 2023 | 12:36 PM | Call Us: 1800-3030-3030 | Contact Us | Help | Home | Guidelines | Tutorials | Covid-19

Equipment Details Part 1

30-10-2023-12:36:35 PM

Equipment ID:

Record Type:

Port Code:

Message Call Number:

Identification of the Transport Management:

Total No of Transport Equipment Report in Current Message:

Quantity:

Attribute Number:

Total No of Container Loaded/Loaded To:

Loading / Unloading Completion Time By TO:

Unloading Date:

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Equipment Details Part 2

30-10-2023-12:44:35 PM

[Add New Equipment Details](#)

Equipment

Equipment Type:

Equipment Number:

Equipment Damage Indicator:

Over Dimension Length:

Over Dimension Width:

Description of Damaged Equipment:

Equipment Bag Number:

Container Weight VGM:

Equipment Seal Type:

Dimension Code:

Over Dimension Height:

[Back](#) [Reset Form](#) [Submit](#)

There can be multiple Equipment details against a ELR Message. The user needs to click on the link **<Add new Equipment Details>** to enters the details for additional Equipment, as shown on the screen below.

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Equipment Details Part 2

Add New Equipment Details

Equipment + Equipment +

Equipment Type * Equipment Number *

BS

Equipment Seq Number * Container Weight (kg) *

Equipment Damage Indicator * Equipment Seal Type * Dimension Code *

1

Over Dimension Length * Over Dimension Width *

Over Dimension Height *

Description of Damage Equipment *

Back Reset Form Create JSON

Once all the required details are filled, please click the 'Create JSON' button to generate JSON file.

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Equipment Details Part 2

Add New Equipment Details

Equipment + Equipment +

Equipment Type * Equipment Number *

BS

Equipment Seq Number * Container Weight (kg) *

Equipment Damage Indicator * Equipment Seal Type * Dimension Code *

1

Over Dimension Length * Over Dimension Width *

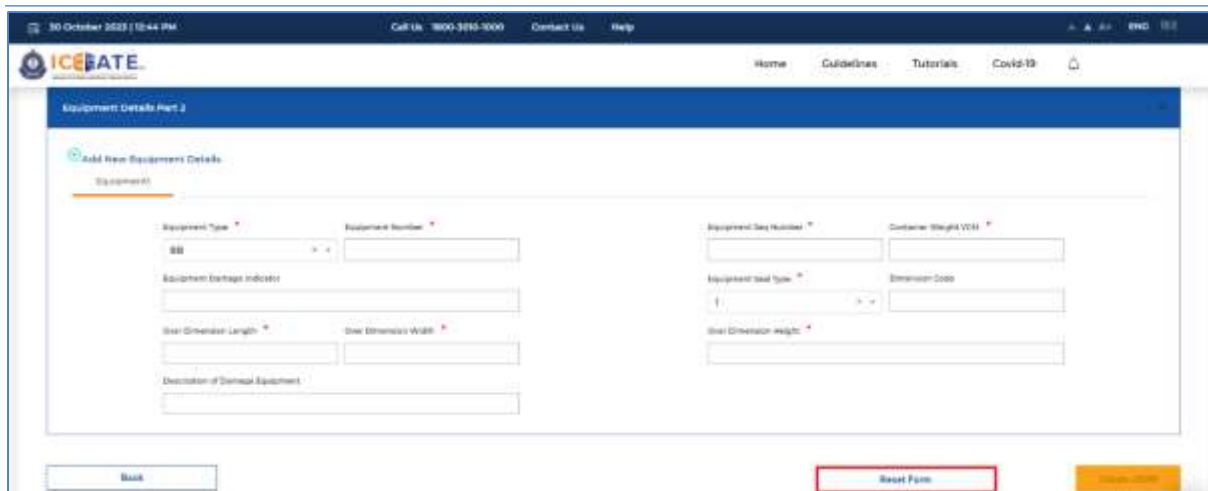
Over Dimension Height *

Description of Damage Equipment *

Back Reset Form Create JSON

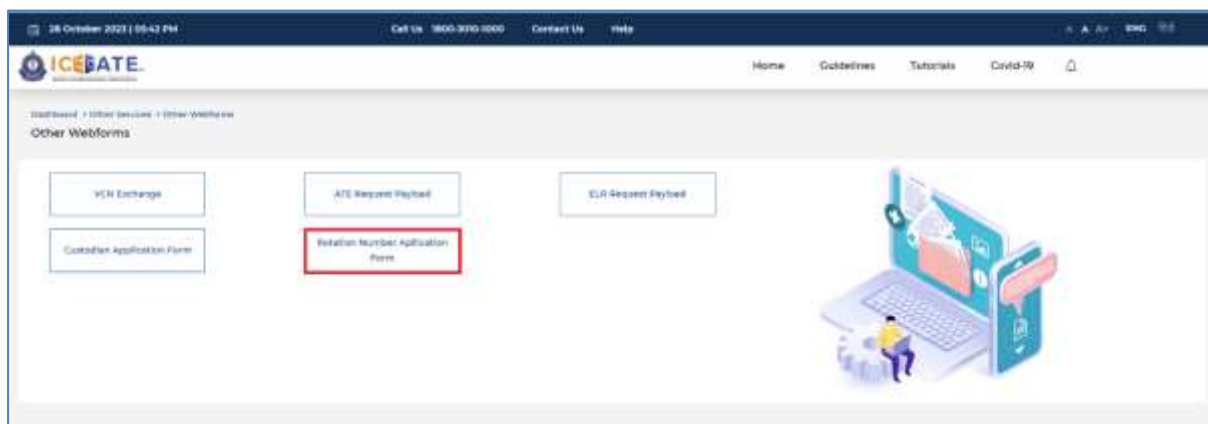
On clicking the Reset Form button, all the changes made in the form will be reverted.

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9.22.4 Rotation Number Application Form

Authorized ICEGATE users (**Shipping Lines/Shipping Agents/NVOCC**) are allowed to access the 'Rotation Number Application Form' enquiry. The user will click on the '**Rotation Number Application Form**' enquiry link.



On clicking the above enquiry, the system will display the form for filling in the Rotation form. Once all the required details are filled and click on the **<Create JSON>** button to generate JSON file.

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The top screenshot shows the ICEGATE Rotation Number Application Form. The form has the following fields:

- Bill ID:
- Bill Code:
- Invoice Number:
- Invoice Date:
- Invoice Type:
- Invoice Code:

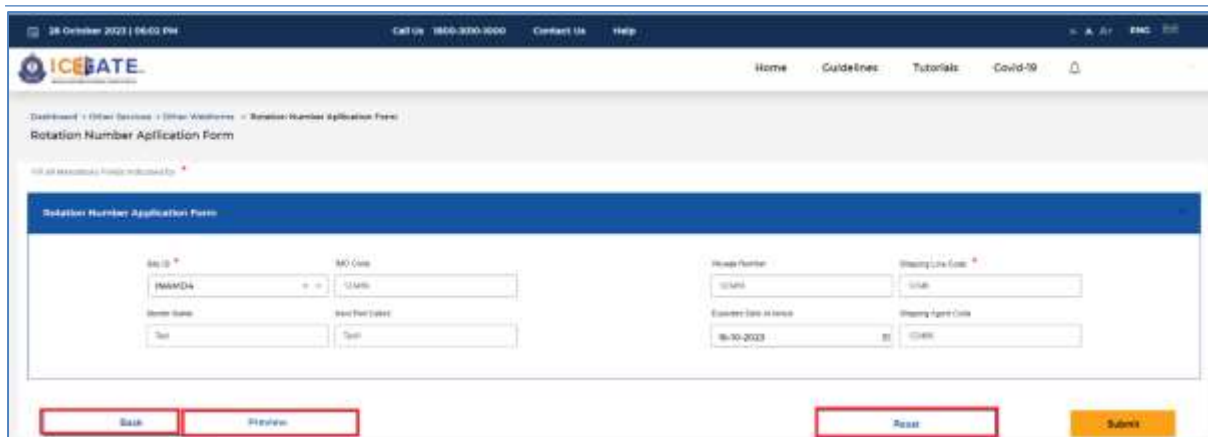
The bottom screenshot shows the same form with a confirmation message: "Form has been submitted" and a unique ID: "121779607380320331803195ACHED01".

Back: The user can go back to the previous page by clicking on <Back> button. Back button can only be used before submission.

Preview: The user can view the preview of the application form. Preview button can only be used before submission.

Reset: On clicking the Reset Form button, all the changes made in the form will be reverted.

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Dashboard > Other Services > Other Webforms > Rotation Number Application Form

Rotation Number Application Form

For All Mandatory Fields indicated by *

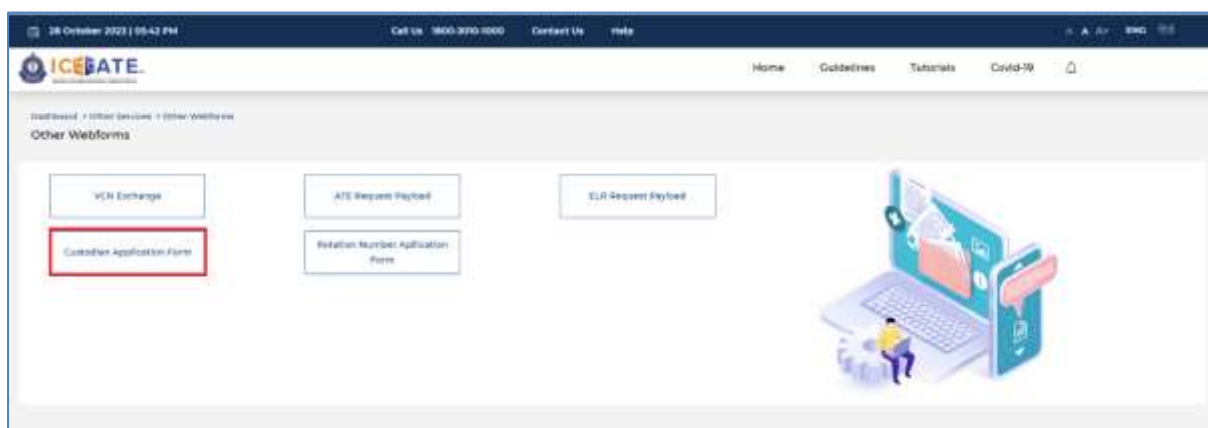
Rotation Number Application Form

Bill ID *	Bill Code	Invoice Number	Shipping Line Code *
INMND4	12456	123456	12345
Sender Name	Send Date (YYYY)	Customer Code in Invoice	Shipping Agent Code
Test	Test	IN-10-2023	12345

Back | Refresh | Reset | Submit

9.22.5 Custodian Application Form

Authorized ICEGATE users (**Shipping Lines/Shipping Agents/NVOCC**) are allowed to access the 'Custodian Application Form' enquiry. The user will click on the '**Custodian Application Form**' enquiry link.



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Dashboard > Other Services > Other Webforms

Other Webforms

WCH Exchange

ATE Request Payable

EUR Request Payable

Custodian Application Form

Rotation Number Application Form

Illustration of a person at a laptop with a large screen showing a document and a smartphone.

On clicking the above enquiry, the system will display the form for filling in the Custodian Application Form. Once all the required details are filled and click the **<Submit>** button for submission.

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Dashboard > Other Services > Other Webforms > Rotation Number Application Form

Rotation Number Application Form

No. of Mandatory Fields Indicated By *

Site ID *	IMD Code	Voyage Number	Shipping Line Code *
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Master Name	Next Port Called	Expected Date of Arrival	Shipping Agent Code
<input type="text"/>	<input type="text"/>	<input type="text" value="DD-MM-YYYY"/>	<input type="text"/>

Back Preview Reset **Submit**

10. Print Functionality

The user can print the displayed information by clicking on the **Print** link.

09 November 2023 | 02:16 PM | Call Us: 1800-3010-1000 | Contact Us | Help | Home | Guidelines | Tutorials | Covid-19

Dashboard > Shipfiles > Cargo Summary Notification

Cargo Summary Notification

VCN Number -or- Rotation Number [Clear All](#)

*Only filter the particular column in order to sort data based on that column.

[Print](#)

VCN Number	Rotation Number	Rotation Date	Entity Name	Entity Type	Entity Pan	CSN Number	Bill of Lading (BL) Report
INMAA120200085	10058T3	12-MAY-2020	N.A.	ANC	A83FS6062L	1000088	Click Here
INMAA120200086	10058T3	12-MAY-2020	HALCA AMIT 3 K LOGISTICS PRIVATE LIMITED	ANC	AAECM1901B	1000087	Click Here
INMAA120200085	10058T3	12-MAY-2020	N.A.	ANC	A83FS6062L	1000084	Click Here
INMAA120200086	10058T3	12-MAY-2020	HALCA AMIT 3 K LOGISTICS PRIVATE LIMITED	ANC	AAECM1901B	1000089	Click Here

11. Contact Us

The contact details are as follows:

ADG, ICEGATE

Director General of Systems & Data Management, CBIC

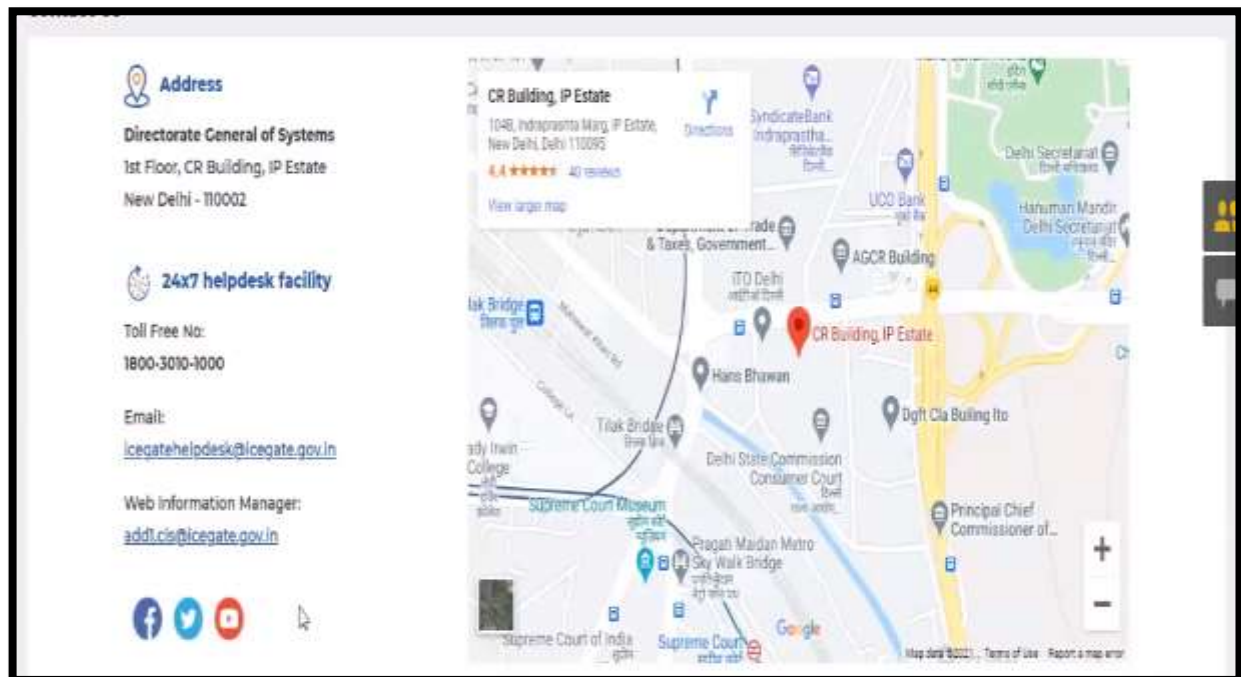
1st Floor, CR Building, IP Estate,

New Delhi – 110 109

Toll Free No: 1800-3010-1000

The user can also drop their queries at:

Email: icegatehelpdesk@icegate.gov.in



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