

## Message Filing FAQs

### **I. SEA MESSAGES**

#### **1. Why have I not received the acknowledgement (ACK)?**

This could happen due to various reasons.

- a. Please ensure that the file is named following the naming convention and schema as given in the Message Implementation Guide (MIG).

Expected pattern:

(<messageType>\_<msgID>\_<reportingEvent>\_<SenderID>\_<jobID>\_<date>\_DECSigned.json)

Example: F\_SACHM23\_SAM\_ICEGATEID\_7031\_20210101\_DECSigned.json is the naming to be adhered to for SAM.

- b. Please ensure that the SenderID is the actual registered ICEGATE ID of the entity.
- c. The Sender should be registered at ICEGATE and should have an ICEGATE ID.
- d. Please use the DSC used at the time of registering at ICEGATE to sign the json file.
- e. Please make sure that the correct utility is used for signing the json file. The utility meant for signing json files is also available for use at the ICEGATE Website.
- f. Please do not open the file after the file has been signed.
- g. Please send the file from the same computer from which the file is signed.
- h. If there is an error in your file, please open a fresh file, make the required correction, digitally sign the file and send without opening.

Having ensured all the above, the ACK file shall be emailed to the registered email associated with the ICEGATE ID.

#### **1. I am getting errors like "Invalid Entity Code", "Invalid Authorized Person Code", "Invalid Mode of Transport", "Invalid Transport Means", "Invalid Transport Means Identity", "Invalid Voyage Call Number" all at the same time. What correction should I make?**

The above errors are mainly due to the Voyage Call Number (VCN) mismatch. Make sure that you have inserted the correct VCN. PCS receives VCNs in different formats from multiple ports, which at Customs have been standardized.

Format: Location Code (6 chars) + Year (4 digits) + 4 digits running serial no.

Ex. For Nhava Sheva for 2021 - INNSA12021XXXX will be the VCN number format.

**2. I have entered the correct CSN Number and given CSN in the “mcinpcin” field in the previous declaration object. But I am getting error. Why?**

When you are entering the CSN number, please enter the “csn” in the “cinTyp” field. Enter pcin or mcin as the case maybe , in the “mcinpcin” field when you are entering pcin number or mcin number.

**3. The ACK I received shows all objects as “successful” but the email shows that the file failed. Why?**

It is possible that while creating the message, a required object was not included by you in the json file. The error for the missing fields will still get generated. It will not show in the ACK as the object in your file does not exist. Please report such instances to [icegatehelpdesk@icegate.gov.in](mailto:icegatehelpdesk@icegate.gov.in) for resolution.

## II. INLAND MESSAGES

**1. Why am I getting “Mismatch of sb details in CIN and transhipper” error?**

Please ensure that you have inserted the correct SB.No., Date & Site.

**2. Why am I getting “Cargo is not available at reporting site for stuffing” error?**

This is due to location code mismatch. Please ensure that you have inserted the right site ID.

**3. I am getting the error “SB is not ready for stuffing”. Why?**

The current current queue is not set at stuffed.

**4. I am getting the error “Pkg no & kind mismatch”. Why?**

The package quantity and /or kind is not matching

**Entity –wise Messages and Mode of Transmission**

S. No.	Entity	Message ID	Reporting Event	Mode	Remarks
1	ASC/ASA	SACHM22, SACHM23	SCE,SCX,SCD,SAM,SEI,SDM,SD N	e-mail	scmtr.prod@icegate.gov.in
2.	ANC	SACHM22	SCE,SCX,SCD	e-mail	scmtr.prod@icegate.gov.in
3.	ACU	CUCHE01	CIM-SF,CIM-ST,CIM-AT,CIM- DT	MFTP	...scmtr/inbound
4.	ATP	TRCHE01 TRCHE02	CIM-ASR, CIM-DP/AR	MFTP	...scmtr/inbound
5.	ATO		VCN, VESPRO, CLD,CLR	MFTP	

### Common Occurring Errors in Sea Messages

S. No.	ERROR	CODE	DESC	RESOLUTION
1	HCI264	264	Redundant HC-Object/Attribute	The information in the object is not required. The information furnished already exists in the System.
2	HCT036	36	Invalid Transhipper Code	The transhipper should have registered the new TG Bond. Please give the correct valid transhipper code.
3	HCT147	147	Invalid Transhipper Bond Number	Please give the Pan of the transhipper. The transhipper should be registered under SCMTR as ATP.
4	HDR170	170	Consolidator PAN Mismatch	Consolidator PAN should be in the right format. Please give the right Pan depending on the consolidator Indicator and previous declaration mentioned in the message.
5	HID157	157	Duplicate HS Code in Cargo Items	Please ensure that the information mentioned across the messages is the same.
6	HTD042	42	Invalid Buyer Code	The Buyer is the Consignee. The correct PAN/IEC code may please be given
7	HTD111	111	Invalid Notified Party PAN	Please give the PAN in the right format.
8	HTD134	134	Invalid Consignor Country Sub Division Code	Country Sub division codes (Indian State Codes) are given in the MIG
9	HTD144	144	Invalid Notified Party PAN	Please give the PAN in the right format.
10	HTD145	145	Goods Description is NULL	Please give Goods Description. The allowed number of characters in 256
11	HTD280	280	Consignor City Can Not Be Null	Consignor City Can Not Be Null
12	HTD281	281	Consignee City Can Not Be Null	Consignee City Can Not Be Null
13	HTD282	282	Notified Party City Can Not Be Null	Notified Party City Can Not Be Null
14	HTE076	76	Invalid SOC Flag	Please give the relevant Flag. If the containers are owned by the Shipping, give Y, otherwise N
15	HTR030	30	Invalid Type of Packet	UQC code to be given
16	HTR049	49	Invalid Unit of Volume	Please specify the unit of volume. The allowed values are LOV : LTR, USG
17	MCI014	14	Invalid Mode of Transport	Please ensure to give the right code . LOV : 1,2,3,4 . 1=Sea;2-Rail;3-Road;4-Air
18	MCR150	150	PAN Not Authorised To Submit Declaration	Please ensure that PAN mentioned in the message is that of the authorised submitter.
19	MCR168	168	Invalid Consolidator PAN Format	Consolidator PAN should be in the right format. Please give the right Pan depending on the consolidator Indicator and previous declaration mentioned in the message.
20	MCR255	255	Cin_Type+Cin_No in MC Differ Port/Linked	This may occur if for a particular voyage, the cin type/number mentioned in the declaration is not part of the consignment



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				on-boarded.
21	MCT036	36	Invalid Transhipper Code	The transhipper should have registered the new TG Bond. Please give the correct valid transhipper code.
22	MID030	30	Invalid Type of Packet	UQC code is to be given
23	MID031	31	Invalid HS Code	HS Code upto 8 digits is to be given. In case of 6 digits, the last 2 digits should be 0.
24	MID032	32	Invalid UNO Code	UNO Code are given in the MIG
25	MID033	33	Invalid IMDG Code	IMDG codes are given in the MIG
26	MID157	157	Duplicate HS Code in Cargo Items	The Cargo items for a consignment may please be mentioned only once. The goods of the same HS Code in a different container of the same consignment may be clubbed together and shown under the same HD code.
27	MLC059	59	First Port is Not Same as Port of Reporting	The port of reporting should be the same as the first Indian Port that is entered by the vessel in Arrival.
28	MLC060	60	Invalid Destination Port Code	Give the right Port code. Please refer the MIG
29	MTD037	37	Invalid Acceptance Port Code	The Code should be a valid Port Code. In Case of an Indian Port Code the code is of 6 alphanumeric characters
30	MTD038	38	Invalid Receipt Port Code	The Code should be a valid Port Code. In Case of an Indian Port Code the code is of 6 alphanumeric characters
31	MTD042	42	Invalid Buyer Code	PAN is to be given for arrival messages
32	MTD043	43	Invalid Consignor Country Code	Please use the ISO codes of 2 characters
33	MTD111	111	Invalid Notified Party PAN	Please give the PAN in the right format.
34	MTD134	134	Invalid Consignor Country Sub Division Code	Please use the ISO codes of 2 characters. In case of India , the state codes are given in the MIG. The latest code 37 has been added for Andhra Pradesh.
35	MTD139	139	Invalid Consignee Country Sub Division Code	Country Sub division codes (Indian State Codes) are given in the MIG
36	MTD143	143	Invalid Notified Party Country Sub Division Code	Country Sub division codes (Indian State Codes) are given in the MIG
37	MTE075	75	Invalid Seal Type	Please mention the correct seal type. LOV : ESEAL, BTSL
38	MTE082	82	Container Bond Not Found For the Agent	Please give the PAN of the Container Agent. The Agency that owns the containers.
39	MTE119	119	Mandatory MC-Object/Attribute Missing	With respect to the consolidated Indicator flag and previous declaration flag, the mapping of the objects required in the message is mapped in the MIG (Trade Scenarios Mapping Table)
40	MTR030	30	Invalid Type of Packet	UQC codes may be inserted

S. No.	ERROR	CODE	DESC	RESOLUTION
41	MTR049	49	Invalid Unit of Volume	Please specify the unit of volume. The allowed values are LOV : LTR, USG
42	MTR221	221	Total Pckg Mismatch in Transport Doc/Transport Item/Transport Eqmt	the Number of Packets/Packages/ volume/Weight of the Cargo should match in the objects message
43	MTR225	225	Pckg in MC Does Not Match With Total Pckg in HC Ref	Please ensure that the total packages mentioned in the Master Consignment Declaration match with the House Cargo Declaration and the total mentioned in the Voyage Equipment Objects
44	MTR231	231	Pckt Type Not Match in Transport Document and Item Details	The packet type given should remain the same in all related objects.
45	VGD020	20	Invalid Voyage Call Number-VCN	Make sure that you have inserted the correct VCN. PCS receives VCNs in different formats from multiple ports, which at Customs have been standardized. Format: Location Code (6 chars) + Year (4 digits) + 4 digits running serial no. Make sure that you have inserted the correct VCN. PCS receives VCNs in different formats from multiple ports, which at Customs have been standardized.