

# **DIRECTORATE GENERAL OF SYSTEM AND DATA MANAGEMENT**

## **Advisory No – ../2022 to the ICEGATE community partners**

### **Subject: - Disaster Recovery (DR) Drill planned from 24th -26th June 2022**

All ICEGATE community partners are hereby informed that Directorate General of Systems, Central Board of Indirect Taxes and Customs (CBIC) would be conducting a Disaster Recovery Drill from 2200 Hours on 24th June 2022 to 0730 Hours on 26th June 2022.

#### **2. Activities related to Switch over from Data Centre (DC) site, Delhi to Disaster Recovery (DR) site, Chennai:**

- Document filing at through RES/ Service Centers would be stopped at 2200 Hours on 24th June 2022 to 0730 Hours on 25th June 2022.
- Online payment of Customs duties for all the Customs Locations would be stopped at 2200 Hours on 24th June 2022 to 0730 Hours on 25th June 2022.
- NEFT/RTGS payment of Central Excise & Service Tax Duties would be stopped at 2200 Hours on 24th June 2022 to 0730 Hours on 25th June 2022.
- MFTP / SFTP services for message exchange would be stopped for all stakeholders for message exchange from 2200 Hours on 24th June 2022 to 0730 Hours on 25th June 2022.
- Document filing at Service Centers and through RES would be available as usual from 0730 Hours to 2200 Hours on 25<sup>th</sup> June 2022 at all locations.
- Online payment of Customs duties for all locations would be available as usual from 0730 Hours to 2200 Hours on 25<sup>th</sup> June 2022 at all locations.
- MFTP / SFTP services for message exchange would be available to Banks / Custodians / NSDL / Ports from 0730 Hours to 2200 Hours on 25<sup>th</sup> June 2022 as usual.
- Directorate of General & Foreign Trade (DGFT) would be available from 0730 Hours to 2200 Hours on 25<sup>th</sup> June 2022 as usual
- Compliance Information Portal (CIP) would be available from 0730 Hours to 2200 Hours on 25<sup>th</sup> June 2022 as usual
- ULIP, ICEGATE New Signer Portal, ICEGATE-NSWS Integration, Indo – Maldives Integration and E seal would be available from 0730 Hours to 2200 Hours on 25<sup>th</sup> June 2022 as usual
- CSM will not be available during the Drill from 2200 Hours on 24th June 2022 to 0730 Hours on 26th June 2022.

#### **3. Activities related to Switch back from DR, Chennai to DC, Delhi:**

- Filing of documents through RES / Service Centre would again be stopped at all locations at 2200 Hours on 25th June 2022 to 0730 Hours on 26th June 2022
- Online payment of Customs duties for all the Customs Locations would be stopped at 2200 Hours on 25th June 2022 to 0730 Hours on 26th June 2022.
- NEFT/RTGS payment of Central Excise & Service Tax Duties would be stopped at 2200 Hours on 25th June 2022 to 0730 Hours on 26th June 2022.
- MFTP / SFTP services for message exchange would be stopped for all stakeholders from 2200 Hours on 25th June 2022 to 0730 Hours on 26th June 2022.

4. **All the Banks would be required to share their EOD files (including revised EOD files) by 2130 Hours on 24<sup>th</sup> June 2022 and by 2130 Hours on 25<sup>th</sup> June 2022, without any exception.**
5. **Resuming operations for all locations from DC, Delhi:**
- Document filing at Service Centers and through RES would resume as usual from DC, Delhi from 0730 Hours on 26th June 2022.
  - Online payment of Customs duties for all locations would be available as usual from 0730 Hours on 26th June 2022
  - NEFT/RTGS payment of Central Excise & Service Tax Duties would be available as usual from 0730 Hours on 26th June 2022
  - MFTP / SFTP services would be available to all stakeholders as usual from 0730 Hours on 26th June 2022
  - Compliance Information Portal would be available to all stakeholders as usual from 0730 Hours on 26th June 2022
  - Port Community System (PCS) would be available to all stakeholders as usual from 0730 Hours on 26th June 2022
  - Directorate of General & Foreign Trade (DGFT) would be available to all stakeholders as usual from 0730 Hours on 26th June 2022.
6. All stakeholder using MFTP/SFTP servers for message exchange are required to use only the Fully Qualified Domain Name (FQDN) (ftp.cbic.gov.in for SFTP and sftp.cbic.gov.in for MFTP) for MFTP / SFTP Server at their end. Banks and Custodians using CBIC's FTP server are also strictly advised to NOT USE Public IP addresses to connect to CBIC and use FQDN ONLY as explained above. **In case** hardcoded IP addresses are used and cannot be changed, Banks are advised to ensure that public IP's of DR, Chennai (Disaster recover site) are whitelisted at their end.
7. All stakeholders are advised to share names, contact numbers, e-mail IDs and other details of their representative who will be available during DR Activity, with ICEGATE team, for emergency contact.

Contact numbers and e-mail addresses of ICEGATE team are given as under:

Role	Date	Name	E-mail ID	Contact No.
ICEGATE Shift Manager	24.06.2022	Rachit / Rajul	<a href="mailto:icegate.shiftmanager@icegate.gov.in">icegate.shiftmanager@icegate.gov.in</a>	1-800-3010-1000
	25.06.2022	Rachit / Rajul	<a href="mailto:icegate.shiftmanager@icegate.gov.in">icegate.shiftmanager@icegate.gov.in</a>	1-800-3010-1000
	26.06.2022	Rachit / Rajul	<a href="mailto:icegate.shiftmanager@icegate.gov.in">icegate.shiftmanager@icegate.gov.in</a>	1-800-3010-1000
ICEGATE Helpdesk	24.06.2022	ICEGATE Helpdesk	<a href="mailto:icegatehelpdesk@icegate.gov.in">icegatehelpdesk@icegate.gov.in</a>	1-800-3010-1000
	25.06.2022			

	26.06.2022			
ICEGATE Team SPOC Name	24.06.2022	Himanshu Awasthi (e-Payment & Operations)	<a href="mailto:icegate.operations@icegate.gov.in">icegate.operations@icegate.gov.in</a>	8130328839
	25.06.2022			
	26.06.2022			
	24.06.2022	Shivi Kumar & Manoj Saini	<a href="mailto:icegate.application@icegate.gov.in">icegate.application@icegate.gov.in</a> <a href="mailto:icegate.middleware@icegate.gov.in">icegate.middleware@icegate.gov.in</a>	9651097769 (Shivi) 7838122228 (Manoj)
	25.06.2022			
	26.06.2022			
	24.06.2022	Shubha Sodhi  (Lead)	<a href="mailto:shubha.sodhiinfosys@icegate.gov.in">shubha.sodhiinfosys@icegate.gov.in</a>	9811670648
	25.06.2022			
	26.06.2022			
ICEGATE ADEP SPOC	24.06.2022	Darpan Sharma	<a href="mailto:cis.adepp@icegate.gov.in">cis.adepp@icegate.gov.in</a>	9625558934
	25.06.2022			
	26.06.2022			
ICEGATE New Signer Utility	24.06.2022	Dinesh Kumar	<a href="mailto:dinesh.kumarinfosys@icegate.gov.in">dinesh.kumarinfosys@icegate.gov.in</a>	9999300602
	25.06.2022			
	26.06.2022			