

# **DIRECTORATE GENERAL OF SYSTEM AND DATA MANAGEMENT**

## **Advisory No – ../2022 to GSTN**

**Subject: - Disaster Recovery (DR) Drill planned from 24th -26th June 2022**

It is to inform that Directorate General of Systems, Central Board of Indirect Taxes and Customs (CBIC) would be conducting a Disaster Recovery Drill from 2200 Hours on 24th June 2022 to 0730 Hours on 26<sup>th</sup> June 2022. Following should be noted: -

**I. Activities related to Switch over from Data Centre (DC) site, Delhi to Disaster Recovery (DR) site, Chennai:**

- Communication between ICEGATE and GSTN would be stopped at 2200 hours on 24th June 2022 to 0730 Hours on 25<sup>th</sup> June 2022.
- Communication between ICEGATE and GSTN would resume from DR site, Chennai from 0730 Hours to 2200 on 25<sup>th</sup> June 2022

**II. Activities related to Switch back from DR, Chennai to DC, Delhi:**

- Communication between ICEGATE and GSTN would again be stopped at all locations at 2200 Hours on 25<sup>th</sup> June 2022 to 0730 Hours on 26<sup>th</sup> June 2022

**III. Resuming operations from DC, Delhi:**

- Communication between ICEGATE and GSTN would resume as usual from DC, Delhi from 0730 Hours on 26<sup>th</sup> June 2022.

2. GSTN is hereby requested to plan the activities accordingly and advised to share names, contact numbers, e-mail IDs and other details of the representative who will be contactable during DR Activity with ICEGATE team for emergency contact.

3. Contact numbers and e-mail addresses of ICEGATE team are given as under:

<b>Role</b>	<b>Date</b>	<b>Name</b>	<b>E-mail ID</b>	<b>Contact No.</b>
ICEGATE Shift Manager	24.06.2022	Rachit / Rajul	<a href="mailto:icegate.shiftmanager@icegate.gov.in">icegate.shiftmanager@icegate.gov.in</a>	1-800-3010-1000
	25.06.2022	Rachit / Rajul	<a href="mailto:icegate.shiftmanager@icegate.gov.in">icegate.shiftmanager@icegate.gov.in</a>	1-800-3010-1000
	26.06.2022	Rachit / Rajul	<a href="mailto:icegate.shiftmanager@icegate.gov.in">icegate.shiftmanager@icegate.gov.in</a>	1-800-3010-1000
ICEGATE Helpdesk	24.06.2022	ICEGATE Helpdesk	<a href="mailto:icegatehelpdesk@icegate.gov.in">icegatehelpdesk@icegate.gov.in</a>	1-800-3010-1000
	25.06.2022			

	26.06.2022			
ICEGATE Team SPOC Name	24.06.2022	Himanshu Awasthi (e-Payment & Operations)	<a href="mailto:icegate.operations@icegate.gov.in">icegate.operations@icegate.gov.in</a>	8130328839
	25.06.2022			
	26.06.2022			
	24.06.2022	Shivi Kumar & Manoj Saini	<a href="mailto:icegate.application@icegate.gov.in">icegate.application@icegate.gov.in</a> <a href="mailto:icegate.middleware@icegate.gov.in">icegate.middleware@icegate.gov.in</a>	9651097769 (Shivi) 7838122228 (Manoj)
	25.06.2022			
	26.06.2022			
	24.06.2022	Shubha Sodhi  (Lead)	<a href="mailto:shubha.sodhiinfosys@icegate.gov.in">shubha.sodhiinfosys@icegate.gov.in</a>	9811670648
	25.06.2022			
	26.06.2022			
ICEGATE ADEP SPOC	24.06.2022	Darpan Sharma	<a href="mailto:cis.adeep@icegate.gov.in">cis.adeep@icegate.gov.in</a>	9625558934
	25.06.2022			
	26.06.2022			
ICEGATE New Signer Utility	24.06.2022	Dinesh Kumar	<a href="mailto:dinesh.kumarinfosys@icegate.gov.in">dinesh.kumarinfosys@icegate.gov.in</a>	9999300602
	25.06.2022			
	26.06.2022			